



# Conflict Management Resources



For more information on workplace conflict and how it affects individual and organizational performance relationships, check out these online learning resources:

## Online Courses

- [Workplace Conflict: Recognizing and Responding to Conflict](#)
- [Workplace Conflict: Strategies for Resolving Conflicts](#)
- [Anger Management Essentials: Managing and Controlling Anger](#)
- [Working with Difficult People: How to Work with Aggressive People](#)
- [Leading Teams: Dealing with Conflict](#)

## SkillBriefs

- [Facilitating Productive Conflict](#)
- [Recognizing Conflict](#)
- [How to Effectively Clarify Conflict](#)

## Books24x7

- [Getting to Resolution: Turning Conflict into Collaboration](#)
- [Becoming a Conflict Competent Leader: How You and Your Organization Can Manage Conflict Effectively](#)
- [The Handbook of Conflict Resolution: Theory and Practice](#)
- [Conflict Management in the Workplace: How to Manage Disagreements and Develop Trust and Understanding](#)
- [Managing Conflict at Work—Understanding and Resolving Conflict for Productive Working Relationships](#)

## ExecSummaries

- [Capitalizing on Conflict: Strategies and Practices for Turning Conflict into Synergy in Organizations](#)
- [Divide or Conquer: How Great Teams Turn Conflict Into Strength](#)