



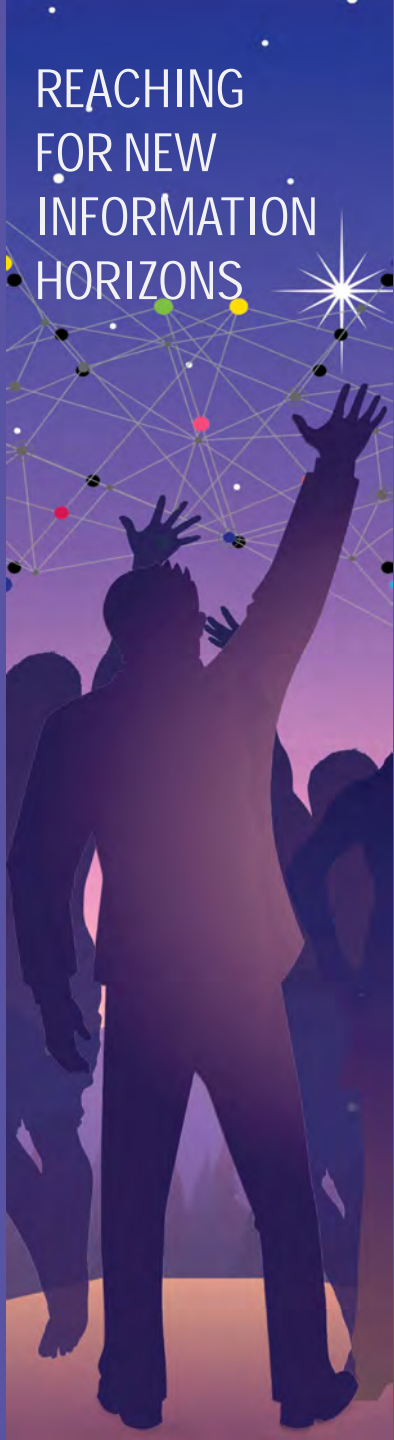
REACHING FOR NEW INFORMATION HORIZONS

Speaker Slides

FEDLINK Virtual Spring Exposition

May 12 - 13, 2021

9:00am - 4:30pm EST



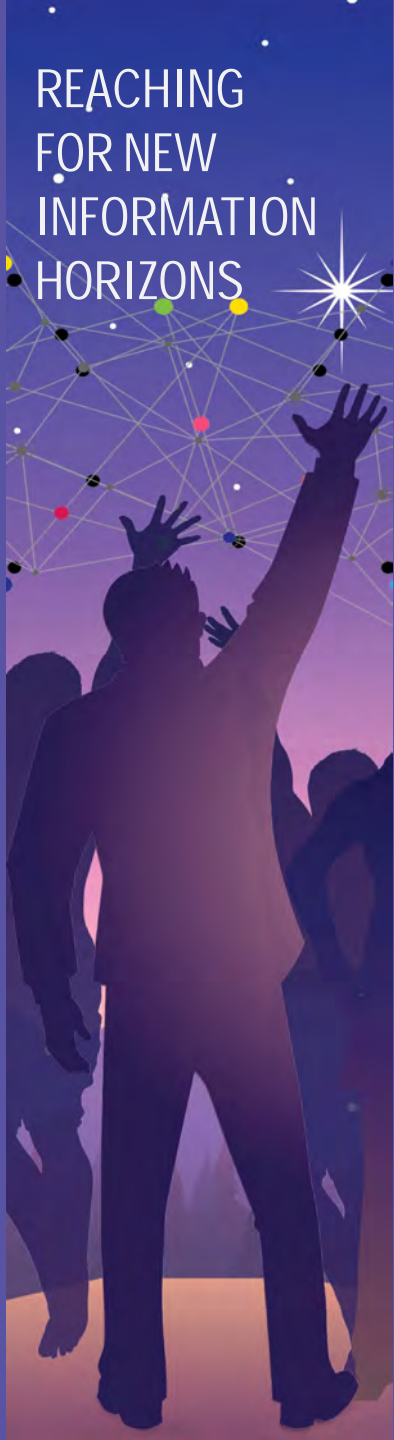
Knowledge Solutions for Mission Success

Tiffany L. Smith
Acting Chief Knowledge
Officer, NASA



Link to Slide Presentation:

https://appel.nasa.gov/wp-content/uploads/2021/05/Fedlink-Spring-Expo-Tiffany-Smith-NASA_V3.pdf



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HORIZONS

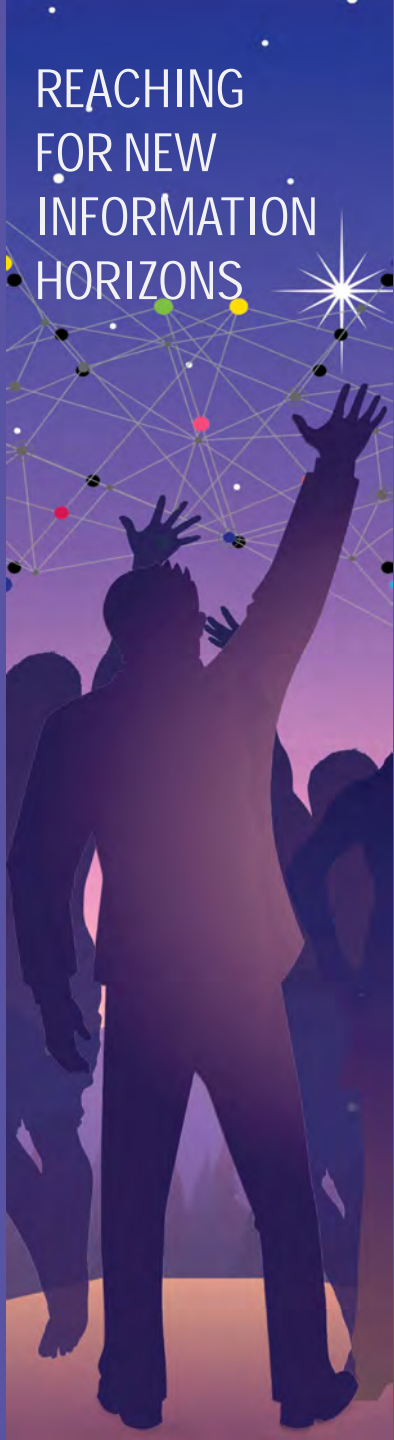
Working Together and Working More Efficiently

Todd Carpenter
Executive Director,
National Information
Standards Organization
(NISO)



Link to Slide Presentation:

<https://www.dropbox.com/s/0khsx7c1abg6hb8/21-0512%20-%20CARPENTER%20interoperability%20and%20interaction-FINAL.pdf?dl=0>



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HORIZONS

Transforming the American Digital Experience

Ammie Farraj Feijoo

21st Century IDEA
Implementation Lead,
Technology Transformation
Services/GSA





Transforming the American digital experience

May 2021

For an accessible version of these slides, please contact the author.



Hi!



**Access to government services
isn't a luxury.
It's critical.**

3

Agenda

State of the federal web
U.S. Web Design System
COVID-19 research
Q&A

4

State of the federal web

5

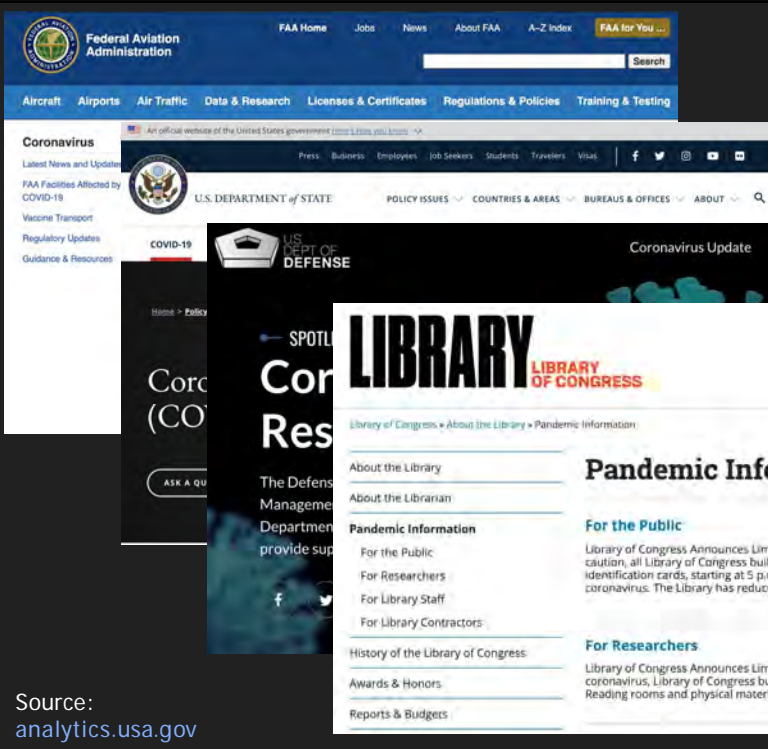
There were **57% more visits**
to government websites

Visits to government websites (billions)



Source:
analytics.usa.gov

6



Source:
analytics.usa.gov

#1 There was an incredible amount of new content

7



#3 People visited federal websites for financial information

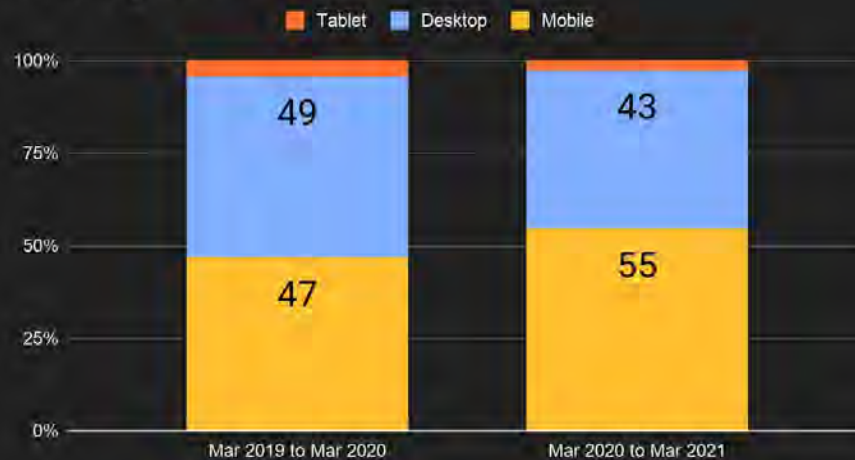


Source:
analytics.usa.gov

9

The most common way to visit government websites is by mobile

Visits to government websites (by device)



Source:
analytics.usa.gov

10

**Access to government
services isn't a luxury.
It's critical.**

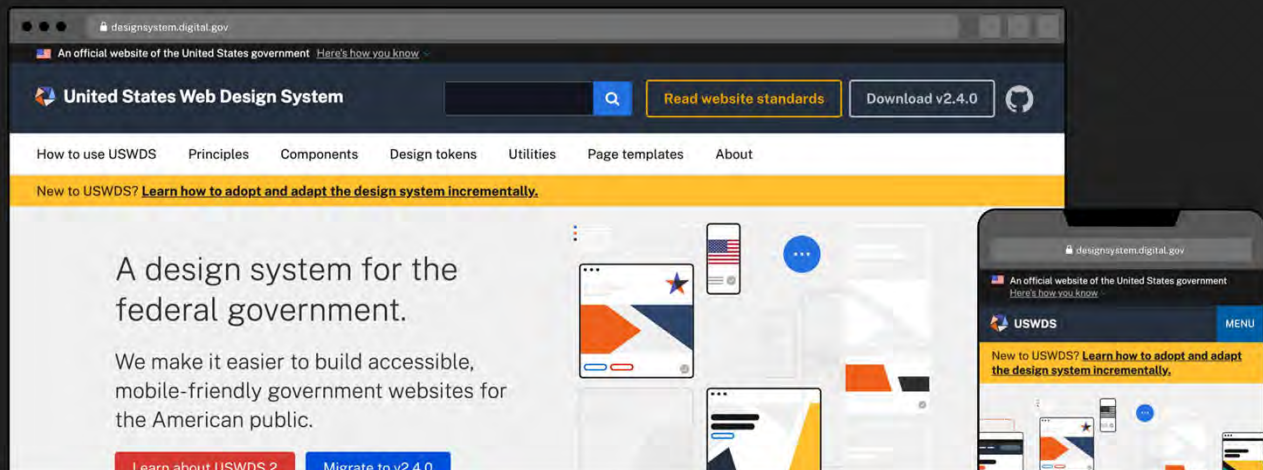
digital

11

U.S. Web Design System

12

The design system provides the **principles, guidance, and code** shared across the federal government.



2015

“What if we had a living styleguide for the federal government?”

14

Today

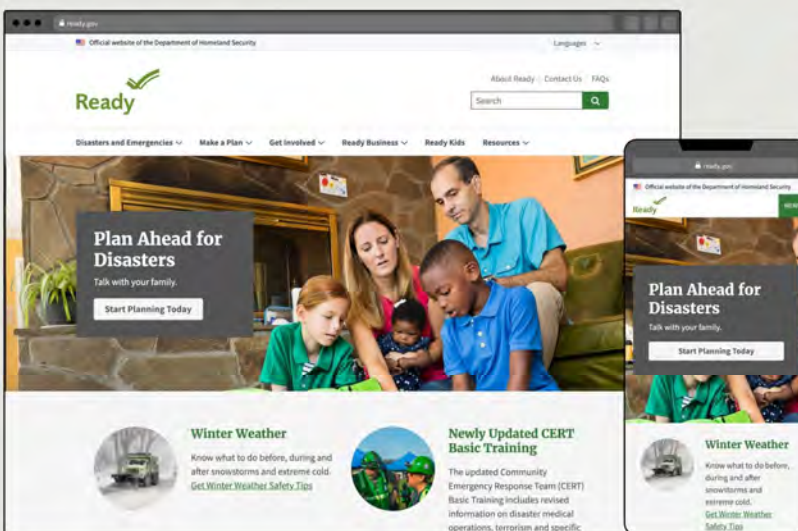
**Over 80 agencies currently use
the U.S. Web Design System.**

15

Accessible

User-centered


Mobile-first




16

All kinds of organizations use design systems to **capture and coordinate solutions and guidance** across teams and projects.

17

 **Design System**

 This is a new service - your [feedback](#) will help us to improve it.

[Get started](#) [Styles](#) [Components](#) [Patterns](#) [Community](#)

Design your service using GOV.UK styles, components and patterns

Use this design system to make your service consistent with GOV.UK. [Learn from the research and experience of other service teams and avoid repeating work that's already been done.](#)

[Get started >](#)

Styles

Make your service look like GOV.UK with guides for applying layout, typography, colour and images.

Components

Save time with reusable, accessible components for forms, navigation, panels, tables and more.

Patterns

Help users complete common tasks like entering names and addresses, filling in forms and creating accounts.

With the U.S. Web Design System...

We can **scale** improvements.

19

With the U.S. Web Design System...

We can **scale** accessibility.

20

Independent sites require independent verification.



21

They need their own teams to check for and fix problems ...



and this takes time and resources that don't always exist.

22

The design system connects sites.



23

So if there's an issue...



24

...we can fix it comprehensively.



25

And as time goes on, there are
fewer and fewer issues.

26

There's a long way to go ...



27

COVID-19 research

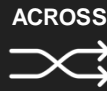
28

Our research

Better understand the challenges agencies face in dealing with emergency response situations like COVID-19



60
People



33
Agencies

29

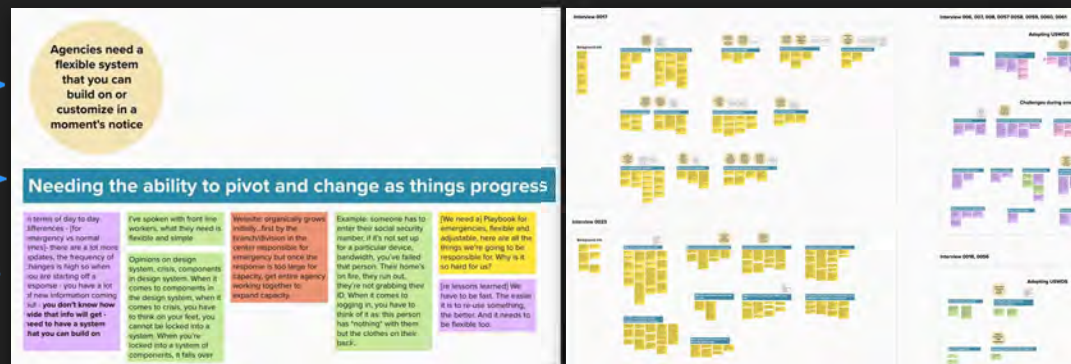
Synthesis process

We captured data and first-hand accounts from interviews, then grouped these by theme to uncover insights and opportunities.

Insights

Themes

Data points



30

What we heard

1. Focus on the user
2. Prioritize information
3. Share common content
4. Standardize features
5. Optimize mobile experiences

"Constantly putting out an update and announcements can be lengthy and people get caught up in the urgency of a response."

"The lack of clear, consistent, transparent information creates mistrust."

"We also have completely the wrong approach, 'Here's what the federal government is doing.' Great, but we're not thinking about the user."

31

What we heard

1. Focus on the user

Site users need to be able to easily understand and act on information published on agency websites, especially during an emergency. It can be a struggle to put the focus on the right information for customer needs when they have a lot of important and valuable information to get across.

"What should matter is that you get the information you need."

"Make it about the people. 'Here are your needs, here's how we're helping you.'"

32

2. Prioritize information

Communications can get chaotic when making frequent updates or coordinating several emergencies at once. Though many agencies use alert banners, they are often inconsistent or try to convey too much information at once.

"[We] need a common way of highlighting an urgent event or notification. I've seen a lot of implementations. It would be good to have some consistency."

"How do you communicate [lots of critical information] without making it look bananas?"

33

3. Share common content

Agency websites must gather information from multiple channels, and it can be challenging to determine how to incorporate and organize related news, press releases, and articles without it getting lost or becoming overwhelming.

"We use our website to collect all of our multimedia [content]... like a landing page."

"How can we present news in a way that is not clunky? We've tried to slim it down, but it's become a challenge."

34

4. Standardize features

Standardizing common features, particularly ones that would be heavily used in an emergency, helps lessen the burden of implementation and reduces friction when used by establishing consistency across agencies.

"Bringing more standardization to login pages prevents people from having to relearn every time."

"I'd love to see more common components, pages, or types of content or templates like login pages."

35

5. Optimize mobile experiences

Mobile devices become a primary source of connection in an emergency. Agencies need a better way of meeting customer needs by helping them more easily complete actions and digest complex information quickly from a smaller screen.

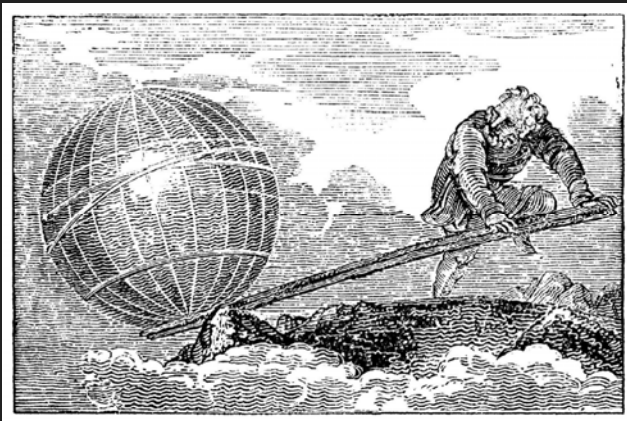
"In [an emergency], someone has to enter their social security number. If it's not set up for a particular device, [limited] bandwidth, you've failed that person."

"We put a lot of work into responsive table design. Large data tables are being collapsed because there's no way to fit content horizontally."

36

What's next?

designsystem.digital.gov/next



Be Archimedes.



Not Atlas.

Help us get a grip on the lever.

39

Let's work together!
digital.gov/communities

40

Access to government ^{digital} services isn't a luxury.
It's critical.

41

Q&A



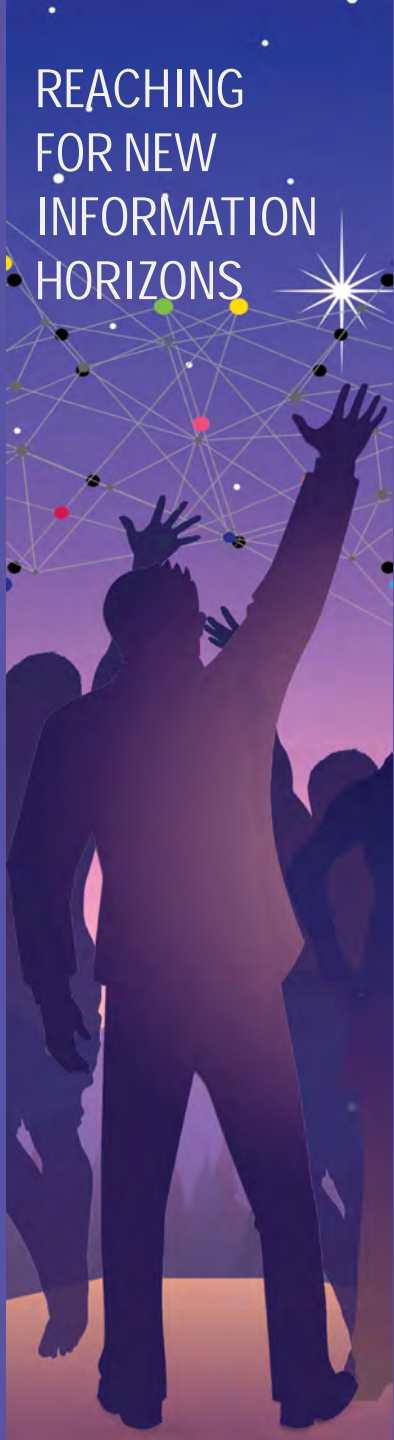
42



designsystem.digital.gov
U.S. Web Design System

A product of the U.S. General Services Administration





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*Electronic Resources Dollars and Data:
Budget Trends and Open Access*

FEDLINK eResources Working Group Discussion

FEDLINK eResources Working Group: Survey of Federal Libraries for FY21

The Fedlink eResources Working Group put together a short survey to determine how the COVID 19 emergency may have affected your anticipated FY2021 e-resources budget and the possible approaches to mitigate any changes.

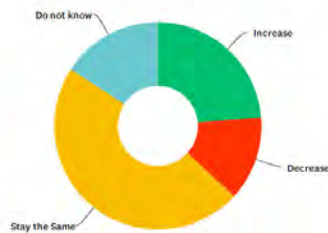
The survey also asked questions about, what e-resource data you would be willing to share with other federal agencies, and your participation in Open Access activities including supporting Article Process Charges and Plan S and the impact that has/will have on your budget.

This presentation summarizes the responses the eResources Working Group received.
April 1, 2021

Sonja Gardner-Clarke (National Science Foundation) and Barbara Ferry (Smithsonian)

Q1 How do you anticipate your eResources budget will change in FY2021?

Answered: 30 Skipped: 0



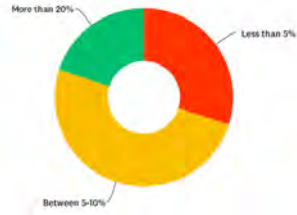
ANSWER CHOICES		RESPONSES	
Increase		23.68%	9
Decrease		13.16%	5
Stay the Same		47.37%	18
Do not know		15.79%	6
TOTAL			30

#	ADDITIONAL COMMENTS	DATE
1	Budgets never seem to stay inline with inflation and the higher costs of electronic content.	3/8/2021 11:04 AM
2	May increase if leadership approves new requests.	3/1/2021 10:15 AM
3	We had a major budget cut.	2/26/2021 8:07 AM
4	Modest increase to accommodate inflation.	2/18/2021 3:17 PM

eResources Survey 2021

Q2 What percentage increase do you anticipate?

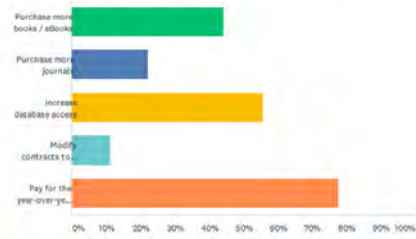
Answered: 30 Skipped: 28



ANSWER CHOICES	RESPONSES
Less than 5%	33.00%
Between 5-10%	50.00%
Between 10-20%	17.00%
More than 20%	20.00%
Unknown	0.00%
TOTAL	100.00%

Q3 How are you planning to use the increase (check all that apply):

Answered: 9 Skipped: 29

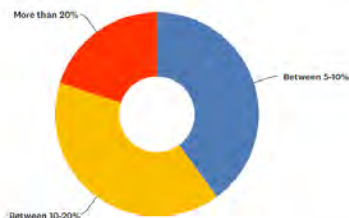


ANSWER CHOICES	RESPONSES
Purchase more books / eBooks	44.44%
Purchase more journals	22.22%
Increase database access	55.56%
Modify contracts to increase the contract ceiling	11.11%
Pay for the year-over-year increasing cost of e-resources	77.78%
Total Respondents: 9	

eResources Survey 2021

Q4 What percentage decrease do you anticipate?

Answered: 5 Skipped: 33

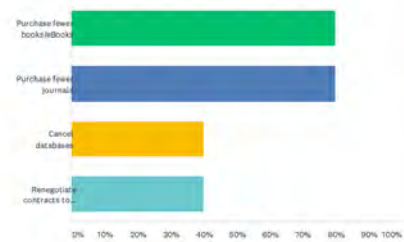


ANSWER CHOICES	RESPONSES
0% to 5%	40.00%
Between 5-10%	40.00%
Between 10-20%	20.00%
More than 20%	20.00%
Unknown	0.00%
TOTAL	100.00%

eResources Survey 2021

Q5 How do you plan to reduce your costs to stay within your budget? (Check all that apply.)

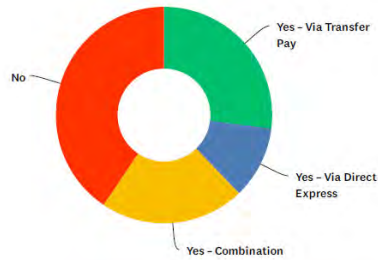
Answered: 5 Skipped: 33



ANSWER CHOICES	RESPONSES
Purchase fewer books/eBooks	80.00%
Purchase fewer journals	80.00%
Cancel databases	40.00%
Renegotiate contracts to lower costs	40.00%
Total Respondents: 5	

Q6 Do you purchase eResources via FEDLINK?

Answered: 37 Skipped: 1

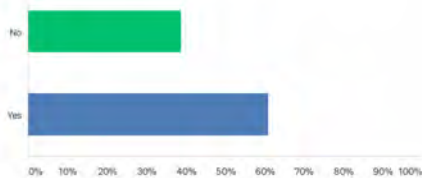


ANSWER CHOICES	RESPONSES	
Yes - Via Transfer Pay	27.03%	10
Yes - Via Direct Express	10.81%	4
Yes - Combination	21.62%	8
No	40.54%	15
TOTAL		37

eResources Survey 2021

Q7 Do you plan to procure these services through other contracting means (e.g., GSA, local procurement, other agency contract)?

Answered: 36 Skipped: 2



ANSWER CHOICES	RESPONSES	
No	38.89%	14
Yes	61.11%	22
TOTAL		36

eResources Survey 2021

#	IF YES, PLEASE INDICATE WHICH PROCUREMENT OPTION YOU PLAN TO USE.
1	NASA Shared Services Center (NSSC)
2	Local procurement.
3	Agency Contracts
4	Some of our resources are purchased by agency contract for vendors who are not available through FEDLINK, e.g. Elsevier.
5	Local procurement and agency contracts.
6	local procurement
7	GSA, GPC, Local Contracts
8	agency contract
9	Agency contract, GSA
10	Local procurement
11	agency procurement office
12	local procurement
13	Procured through our supporting charitable organization.
14	GSA
15	Subscription Agent - Ebsco
16	Commercial contracts - sole source
17	Agency contracting for some eResources.
18	We currently only purchase one resource through Fedlink

Q8 What effect, if any, has the COVID-19 pandemic had on your budget or eResource decisions?

Answered: 34 Skipped: 4

- Shift from print to e-resources for access
 - Ordering more ebooks / making agreements with more vendors
 - Funneling more funds to ebook packages (Wiley, Proquest, UBCM, etc)
 - Focus on open access/resources
- Funding:
 - Reallocated funds, in some cases cutting print journal subscriptions to pay for ebooks
 - Two libraries mentioned their budget increased to cover electronic shift
- Authentication: Moving to eproxy for ease of access

eResources Survey 2021

Q9 Would you be willing to share your vendor negotiation strategies/best practices for eResources on Max.gov?

Answered: 33 Skipped: 5

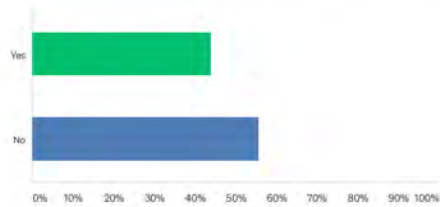


ANSWER CHOICES	RESPONSES	
Yes	54.55%	18
No	45.45%	15
TOTAL		33

eResources Survey 2021

Q10 Would you be able to share your pricing or contract information for specific vendors on Max.gov?

Answered: 34 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	44.12%	15
No	55.88%	19
TOTAL		34

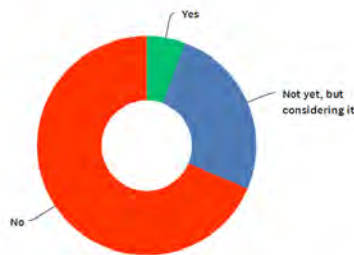
IF NO, PLEASE EXPLAIN.

1	Yes – but only if our contract allows us to share this information
2	not sure at this time
3	Perhaps. It would depend on the vendor.
4	Our acquisitions and grants office do not currently permit sharing this information outside the agency.
5	would like to complete and finish internal documentation and staffing needs first
6	Depends on publisher, license agreement, and legal ramifications
7	Depends on the publisher, license agreement and legal ramifications.
8	Do not use Max.gov
9	agency requirements
10	I am contract staff and do not speak for my agency.
11	I don't think management would approve.
12	Need agency permission first
13	Due to turnover we do not have someone to fill this request.

eResources Survey 2021

Q11 Does your library support article processing charges for researchers wanting to purchase in Open Access publications?

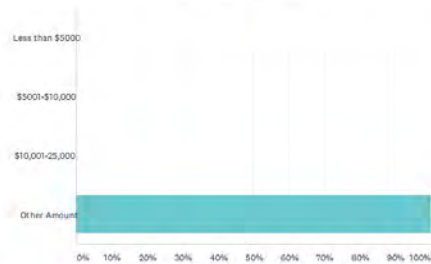
Answered: 35 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	5.71%	2
Not yet, but considering it	25.71%	9
No	68.57%	24
TOTAL		35

Q12 What amount do you cap article processing charges in your budget?

Answered: 2 Skipped: 36



ANSWER CHOICES	RESPONSES
Less than \$5000	0.00%
\$5001-\$10,000	0.00%
\$10,001-\$25,000	0.00%
Other Amount	100.00%
TOTAL	2

#	ADDITIONAL COMMENTS	DATE
1	caps are set by the branch vs projects producing content and varies	3/8/2021 6:15 PM
2	We only pay for specific publishers	2/17/2021 4:14 PM

Q13 Does support of article processing charges affect other parts of your budget?

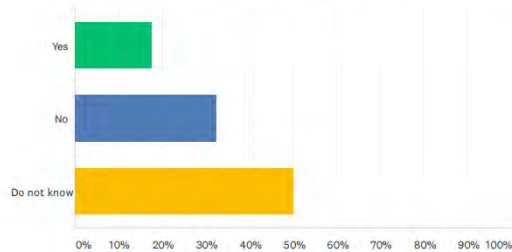
Answered: 2 Skipped: 36

Comments related to support for Article Processing Charges:

- Caps are set by the branch vs. projects producing content and varies
- We only pay for specific publishers
- Funds for APC's come directly either from the branch or project
- No, we are using End of Year funds at this point.

Q14 Is your Federal agency supporting Plan – S implementation of Open Access publishing for scholars in your institution?

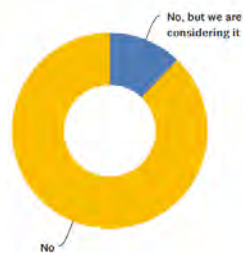
Answered: 34 Skipped: 4



ANSWER CHOICES	RESPONSES
Yes	17.65% 6
No	32.35% 11
Do not know	50.00% 17
TOTAL	34

Q15 Does your agency have Publish & Read agreements with publishers which allow your researchers to publish their journals open access without additional article processing (APC) charges?

Answered: 33 Skipped: 5



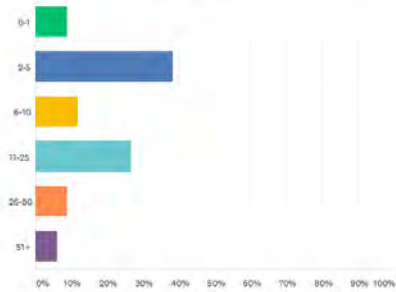
ANSWER CHOICES	RESPONSES
Yes	0.00% 0
No, but we are considering it	12.12% 4
No	87.88% 29
TOTAL	33

Q16 If yes, which publishers are you working with on Publish & Read agreements?

No Responses

Q17 What is the number of staff in your library?

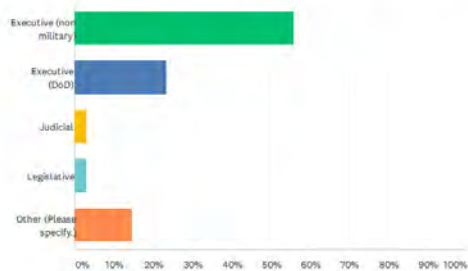
Answered: 34 Skipped: 4



ANSWER CHOICES	PERCENTAGE	COUNT
0-1	8.82%	3
2-5	38.24%	13
6-10	11.76%	4
11-25	26.47%	9
26-50	8.82%	3
51+	5.88%	2
TOTAL		34

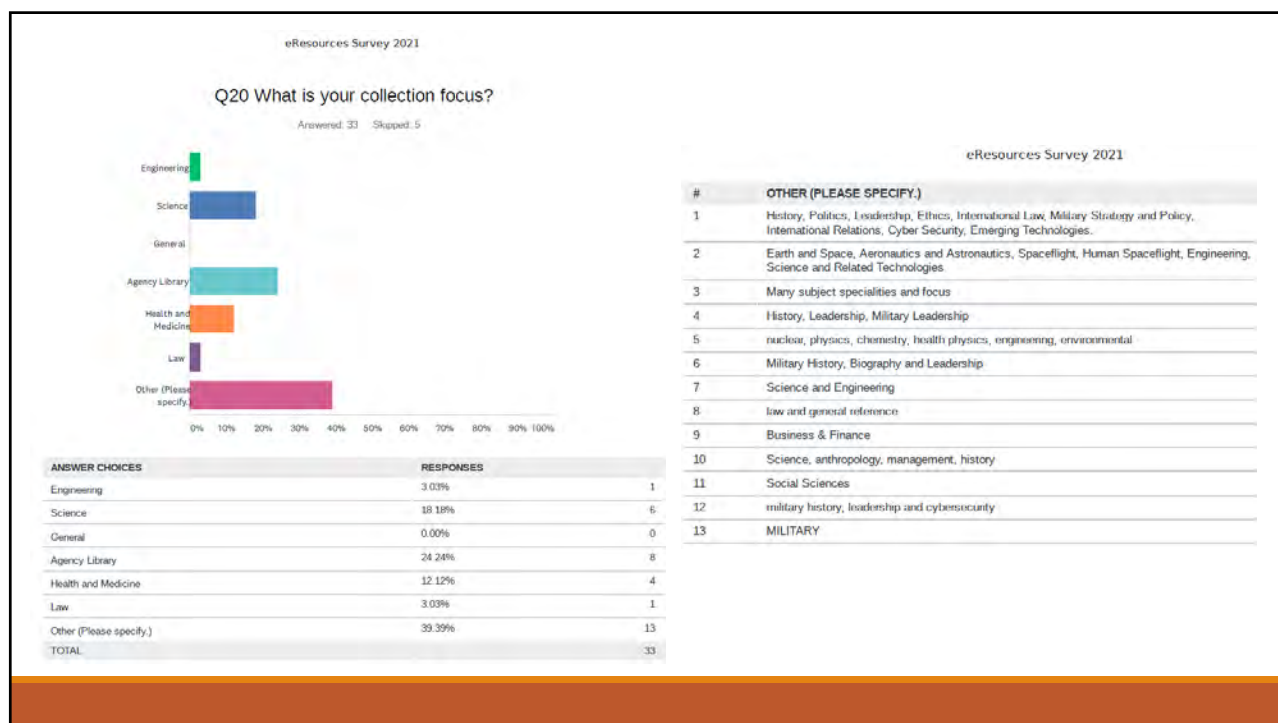
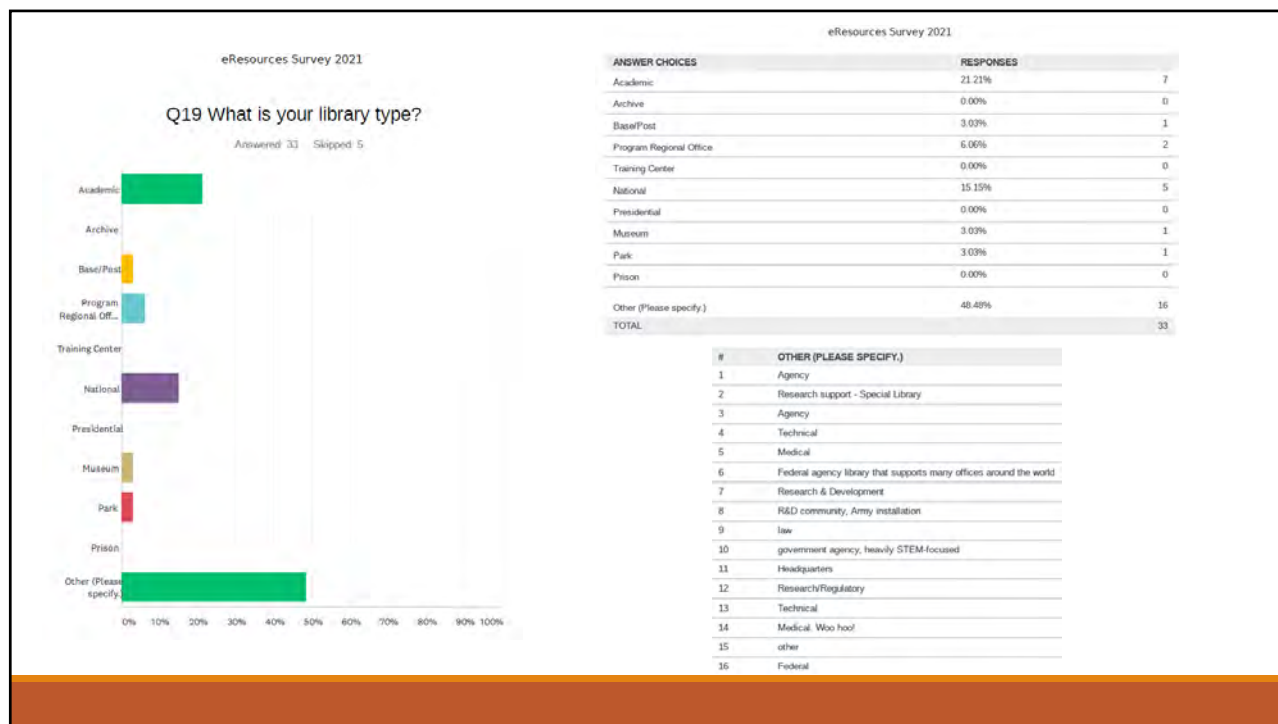
Q18 Which branch of government does your library serve?

Answered: 34 Skipped: 4



ANSWER CHOICES	PERCENTAGE	COUNT
Executive (non-military)	55.88%	19
Executive (DoD)	23.53%	8
Judicial	2.94%	1
Legislative	2.94%	1
Other (Please specify)	14.71%	5
TOTAL		34

#	OTHER (PLEASE SPECIFY.)
1	NASA
2	Museum
3	Army TRADOC
4	Independent Non-Appropriated
5	ARMY



Q21 What topics should the eResources Working Group to discuss in the future?

Answered: 22 Skipped: 16

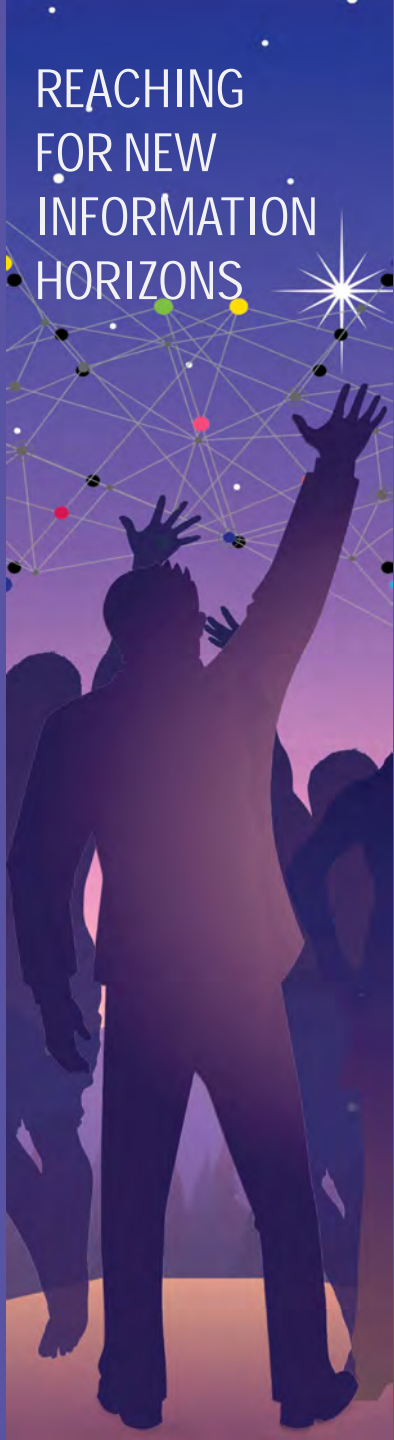
- “License Agreements for Dummies” – including negotiating, terms & conditions, etc.
- Approaches to authentication (e.g. EZ Proxy) [perhaps with Information Technology Working Group]
- Electronic resource management
- Marketing eResources to management
- Obtaining metrics to show best business cases and strategies [perhaps with Research Metrics Working Group]
- ILL for eBooks
- Vendors and the U.S. Government:
 - Transformative* agreements
 - Publishers and the GSA schedule.
 - Vendors passing government approval

**A transformative contract seeks to shift the contracted payment from a library or group of libraries to a publisher away from subscription-based reading and towards open access publishing.*

Q22 What other comments related to eResources would you like to share?

Answered: 9 Skipped: 29

#	RESPONSES
1	Greatly appreciate this forum and hoping it can help us all find more cost effective ways to provide eResources to our customers
2	collection development strategies and policies for e-resources
3	It would be great if FEDLINK could update their SOP as a whole or per department to streamline a go-to resource. The monthly bulletins are helpful, but having a place to go on the website that provides more of an FAQ, and possibly a dynamic FAQ, would save a lot of effort at the hotline, I think. It's been very difficult to maintain these serials while working remotely and not being able to call FEDLINK employees directly.
4	FEDLINK needs to open up eBooks to Direct Express; they need to step up and lead in negotiations with major providers shared across multiple agencies. They've had that mandate since Day 1 and have never accomplished any cost savings through consolidated purchasing.
5	1. In our agency, library content (including eResources) is a unit responsibility. Few units can afford adequate resources in any format. We are unable to take advantage of economies of scale. 2. In the aggregations of ejournals to which we have access, paywalled resources are routinely embargoed for six months to five years. This is forever in internet time. Our people need immediate access.
6	n/a
7	FEDLINK does a good job
8	DUE TO COVID-19 eRESOURCES USAGE HAS INCREASED TREMENDOUSLY.
9	That's it. Thanks for your hard work.



REACHING
FOR NEW
INFORMATION
HORIZONS



Library Leadership Developments and Priorities
**FEDLINK Library Leadership
Working Group Discussion**



Library Leadership Developments and Priorities

FEDLINK Spring Expo

May 12, 2021



Agenda

- Identify major trends in Library services in the past year?
- Examine how these trends will impact Libraries – and the people who work in them
- Explore strategies and data to demonstrate the value of our Libraries



Goal of this session

Leave this session ready to ask the right questions to capitalize on what we've learned this past year to position our Libraries to thrive in the future.

3



Trends

Libraries were successful in switching to full-time telework.

4



Trends

We used technology in new ways to reach our audience.

5



Trends

Online resources were critical.

Print collections were not heavily used.

6



Trends

What does lack of access to print collections mean to the overall work product of our agency?

7



Trends

We are under more of a microscope than ever before.

8



Impact on Libraries

We are rethinking physical space

9



Impact on Libraries

Online content is key

10



Impact on Libraries

What do all these changes mean for Library staff?

11



Strategies and Data

A lot of the traditional data we used to collect measures productivity...but little else.

How do we measure impact instead?

12



Strategies and Data

Which is more useful?

The Library responded to 112 research requests last week

OR

The Library sent to the Secretary's office speeches delivered by Foreign Ministers and UN representatives during sessions when USCR 1737 and USCR 1747 were passed. The research was used in the Secretary's UN statement: <https://www.state.gov/secretary-michael-pompeo-at-the-un-security-council-on-the-arms-embargo/>

13



Strategies and Data

Flip the premise – can we show that the cost of NOT having a Library outweighs the cost of having one?

14



Strategies and Data

What do the knowledge workers of today need?

15



Strategies and Data

Reference Effort Assessment Data:

- <http://readscale.org/>
- “The READ Scale (Reference Effort Assessment Data) is a six-point scale tool for recording vital supplemental qualitative statistics gathered when reference librarians assist users with their inquiries or research-related activities by placing an emphasis on recording the effort, skills, knowledge, teaching moment, techniques and tools utilized by the librarian during a reference transaction.”

16



Strategies and Data

Show actual dollars saved

- The purchase price for individual articles ranges by publication
 - Harvard Business Review charges \$8.95 per article
 - Elsevier charges \$31.50 per article or book chapter
 - Wiley offers several options per article:
 - \$6.00 for read-only access for 48 hours
 - \$15.00 for cloud-based, read-only access
 - \$38.00 to purchase a PDF copy that can be downloaded
- Bunche Library bases its value calculation on an average cost of \$15.00 per article.
- Staff time is required to locate and purchase each article, and the work is mostly clerical.
 - The hourly rate of a GS7, step 4 is \$24.78
 - The hourly rate of a GS7 step 5 is \$25.53
 - Bunche Library bases its staff cost on an average salary of \$25.00
- Bunche Library bases its cost calculation on the cost of an article + one hour of staff time to purchase
 - Cost of an article is \$15.00 Staff time cost is \$25.00
 - $\$15.00 + \$25.00 = \$40.00$
- The purchase cost to the Department for an article not provided by the Bunche Library is \$40.00 per item

17



Strategies and Data

Journal articles published by Taylor and Francis, a publisher specializing in international relations and security studies – annual savings over \$XXX,XXX

The Library subscribes to 38 journals through Taylor and Francis for an annual cost of \$XX,XXX

The subscription includes titles such as *Diplomacy and Statecraft*, *International Journal of Human Rights*, and *Studies in Conflict and Terrorism*

Department employees downloaded 5,693 articles from the Taylor and Francis platform

Assigning a cost of \$40 to each item, the Department would have spent \$227,720 to access those reports and articles

The Library's subscriptions yielded a savings of \$XXX,XXX for the Department

18



Strategies and Data

Know your audience – give them the data that resonates with them, and be prepared to answer any question, especially “so what?”

19



Strategies and Data

Don't fall into the trap of defending the status quo

Change is coming. Let's be the drivers of change.

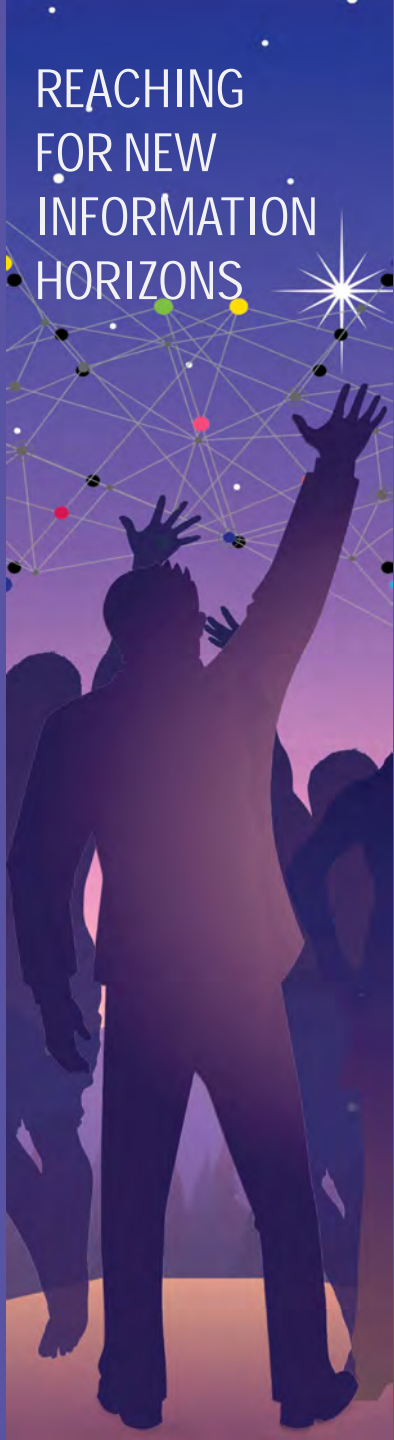
20



Thank You!

Contact Information:

Julie Arrighetti
U.S. Department of State
arrighettij@state.gov



Career Growth and Mobility: Re-Imagining Professional Development and Employee Engagement through Open Opportunities

Keenan Emmitt, USAJOBS
Management Analyst, OPM


Open Opportunities

Discover opportunities across government that will help you build and make connections.

Building a 21st century government together.


[Find opportunities](#)

Why do people get involved?




Make connections

Your new colleagues may be down the hall or across the country.



Build skills

Advance your career by developing new skills and experience.



Make a difference

Join a coast-to-coast network solving needs across government.

Career Growth and Mobility: Reimagining Professional Development and Employee Engagement through Open Opportunities

What Does Professional Development Look Like to You?

Via the chat, please state what the term professional development looks like or means to you.

Open Opportunities

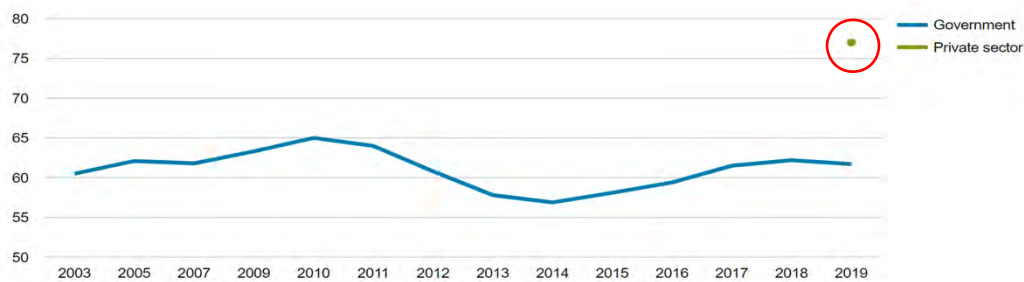
“The only thing worse than training your employees and having them leave is not training them and having them stay.”

– Henry Ford

Open Opportunities
POWERED BY USAJOBS

A Look at the Current Landscape

2019 Best Places to Work engagement score compared to 2019 private sector data



Government wide Best Places to Work in the Federal Government data: Partnership for Public Service

Private sector data: Mercer | Sirota

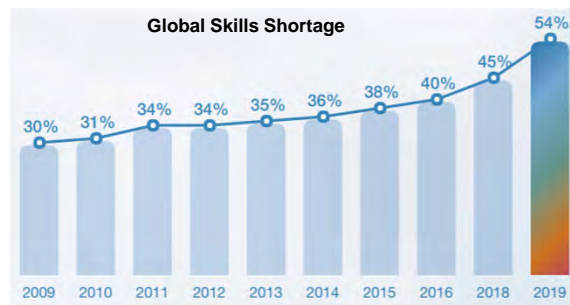
Partnership for Public Service. 2020. Washington, DC.

Open Opportunities
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Federal Government Challenges

Agencies struggle with:

- ❖ Attracting and developing talent
- ❖ Combatting the skills shortage
- ❖ Increasing engagement and reducing turnover
- ❖ Inter-agency collaboration and knowledge-sharing



Manpower Group. 2020. Milwaukee, WI.

Open Opportunities
POWERED BY USAJOBS

The Goal

Elevating the workforce experience



Access needed capabilities across a broader talent ecosystem, curate personalized and elevated experiences for the full workforce, and engage them for impact.

Rearchitecting work



Enable the federal ecosystem to collaborate more effectively to unlock maximum human potential.

Open Opportunities
POWERED BY USAJOBS

Our Mission



Strengthening, Engaging, and
Connecting the Federal
Workforce through Continuous
Learning and Development

Visit openopps.usajobs.gov for more information

Open Opportunities
POWERED BY USAJOBS

Viewing 1 - 20 of 75 opportunities

Sort by Profile match

Policy Analyst - Office of Ocean Exploration and Research

Save


Working closely with the OAR Ocean Exploration and Research (OER) Leadership Team, you will advise management on administrative and operational policies and procedures and write and edit policies and guidance documents for the office. You will have the opportunity to work on a variety of projects and provide input on the development of new programs and initiatives.

Virtual

BEST MATCH

Business Operations

Agency: National Oceanic and Atmospheric Administration
Related keyword: policy, administration, Writing



Geneve Fisher

Posted on 02/16/21

Open

Budget Analyst

Save


Join the U. S. Fish and Wildlife Service's Gulf Restoration Office in a key role shaping our business operations. We are a unique, dynamic office supporting conservation throughout the Gulf Coast. This position is in our Branch of Budget and Administrative Support.

Atlanta, Georgia, Fairhope, Alabama

BEST MATCH

Business Operations

Agency: Interior, US Fish and Wildlife Service
Career field: Finance
Series: Budget Analysis
Related keyword: business operations, budget analyst, Finance, FBMS, analysis



Nancy Hegel

Posted on 02/01/21

Open

Profile match

Select all

☐ Best match (7)
☐ Better match (18)
☐ Good match (18)

Community

Select a community

Commitment

Select all

☐ One time (20)
☐ Recurring (11)
☐ Detail (43)


Skill

Select a skill

Open Opportunities


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Preparing the Workforce for the Challenges of the Future




MICRO DETAILS

Experiential learning opportunities. Duration varies from a couple hours per pay period for up to 20% of the employee's time.




JOB SHADOWING

Provides an opportunity to learn about a specific career or career path and observe the daily operations of the career first hand.




MENTORING

Allows the employee to have an identified mentor that focuses specifically on providing the employee with guidance and direction.



ROTATION

Temporary assignments aimed at providing flexible cross training, leadership development, and knowledge sharing opportunities for employees. A rotational opportunity allows the employee to serve in multiple positions.



DETAILS

Temporary full-time assignments to a different position for a period of two to twelve months.

Open Opportunities

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5

Internal Talent Marketplace

- ❖ **Internal talent marketplace**

- Mobilize and develop talent: Address needs and provide opportunities

- ❖ **Enhance capabilities without adding new FTEs**

- Access to on demand skills and capabilities when and where needed

- ❖ **Build collaborative teams**

- Increase collaboration and knowledge sharing across the government

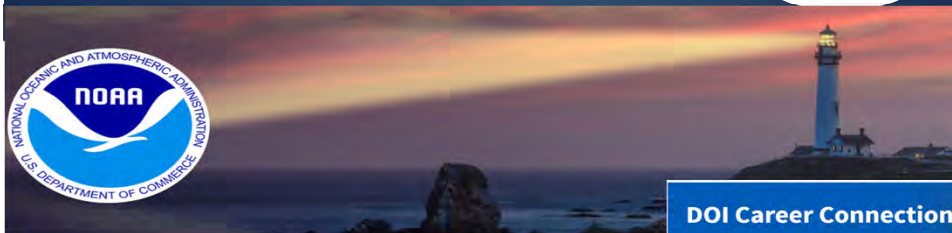
- ❖ **Find talent buried in agency silos**

- Gain access to specialized knowledge and skills



Open Opportunities
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Communities



Communities bring organizations and individuals together to solve problems, challenges, and workforce gaps



Open Opportunities
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NOAA's L•A•N•T•E•R•N

Leveraging Abilities, Needs, Talents, Energies & Resources Network

Lighting the path of employee development

LANTERN is a development program to promote employee growth, networking, and collaboration. Our goal is to build an agile, highly-skilled workforce by offering in-person and remote opportunities that may be one-time/short term efforts, require a few hours a week or month, or details ranging from 30 days to 1 year. For more information visit:

<https://sites.google.com/noaa.gov/lantern/home?pli=1&authuser=1>

What is [Open Opportunities](#)? 

Keywords

Find opportunities by skill, career field, agency or series

Search



Open Opportunities
POWERED BY USAJOBS

"Your network is your net worth."
– Porter Gale, Networker/Entrepreneur

Creating Opportunities and participating in them is a great way to grow your Federal network – it can lead to new insights, connections, and ways of thinking or operating

"One thing we don't really have is access to folks with data analytics expertise... I really appreciated having folks with a different perspective looking into the data and asking questions our team probably wouldn't have known to ask because of our context and understanding of the ins-and-outs of the program."

–Arianne Gallagher, PMF Program Director

"You'll find the information you need, and you'll find friends you can make in other agencies."

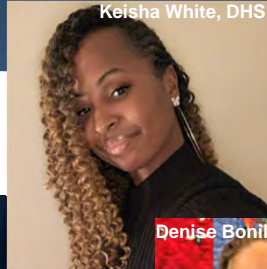
– Marie Bradshaw, DOI

Open Opportunities
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Don't just take my word for it...



Sara Cope, GSA



Keisha White, DHS



Marie Bradshaw, DOI



Steve Rader, NASA

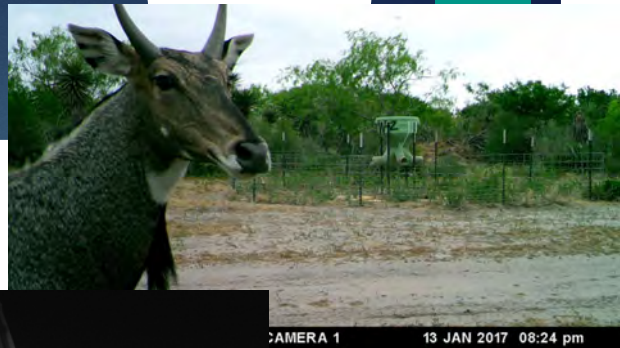
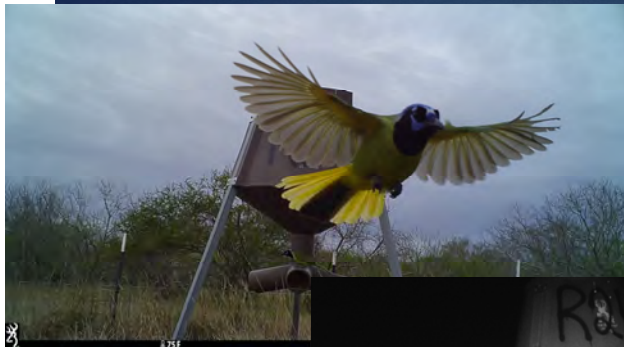


Denise Bonilla, USDA



Lisa Carnell, NASA

Open Opportunities
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CAMERA 1 13 JAN 2017 08:24 pm



Open Opportunities
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What People Love About Open Opportunities

"It's been inspiring to work with folks who you see a passion in that reignites you. Their passion for public service really does inspire you again. So many of these folks are so sharp and put you on your pieces, and that's also exciting."
– Michelle Zager, TEI

"I love the idea of matching needs and skills. I think all groups and organizations operate that way, and at least Open Opportunities makes that explicit." – Ryan Wold, GSA

"Open Opportunities allowed us to cast a wide net for skilled, enthusiastic Federal employees to complete a series of marketing products with lasting impact." – Pittsburgh FEB

Open Opportunities
POWERED BY USAJOBS

A New Model of Work

Many agency leaders are looking beyond returning to the former status quo and evaluating the potential to transform work and the workforce experience to achieve their mission more effectively. Where does this impetus for change come from?



Lessons from the current "new model of work" during COVID-19, such as greater demand for enhanced agency resilience and agility

Desire for greater flexibility as expressed by employees

Increased competition for talent as organizations shift to remote work and are more competitive in accommodating different talent needs

Open Opportunities
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Why Leaders and Supervisors Should Care

- ❖ A positive workforce experience is a goal in and of itself because it creates the conditions for mission success
- ❖ Organizations with leaders who have cultivated intentional, dynamic, and inclusive workforce experiences see nearly 20% greater productivity and are more likely to improve efficiency, innovate, and manage change

Open Opportunities
POWERED BY USAJOBS

Key Takeaways and Benefits

- ❖ Close mission critical skills gaps across government using existing talent network and resources
- ❖ Promote greater employee engagement, innovation, and productivity through greater access to tools and an expanded professional network
- ❖ Access to new perspectives, skills, and knowledge
- ❖ Enable rapid assembly of skills-based teams and deployment of talent within and across agencies

Open Opportunities
POWERED BY USAJOBS

Open Opportunities

“Where my reason, imagination or interest were not engaged, I would not or could not learn.”

— Sir Winston Churchill

Open Opportunities
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How does it work?

Platform Demo

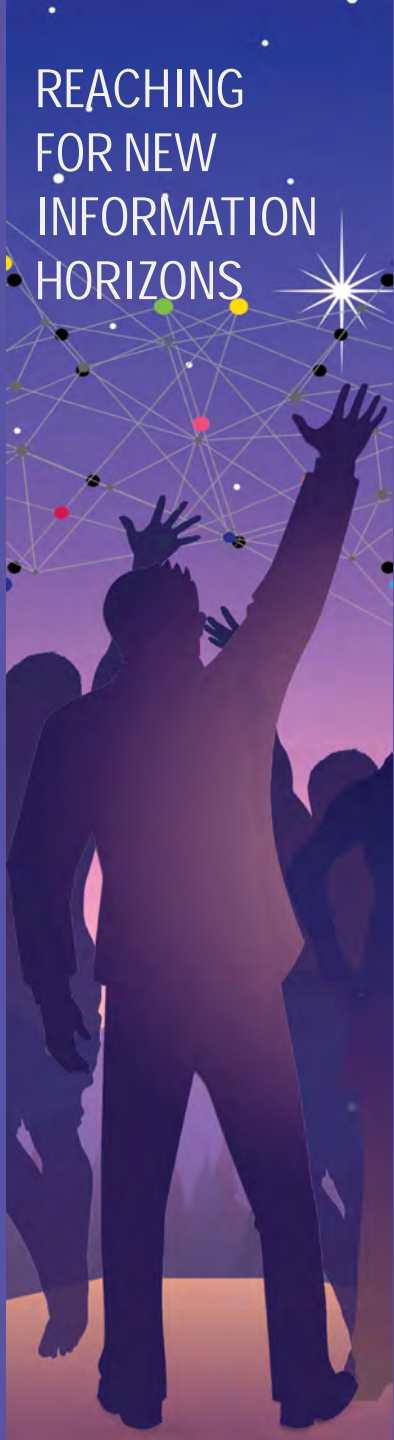
Open Opportunities
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Conclusion

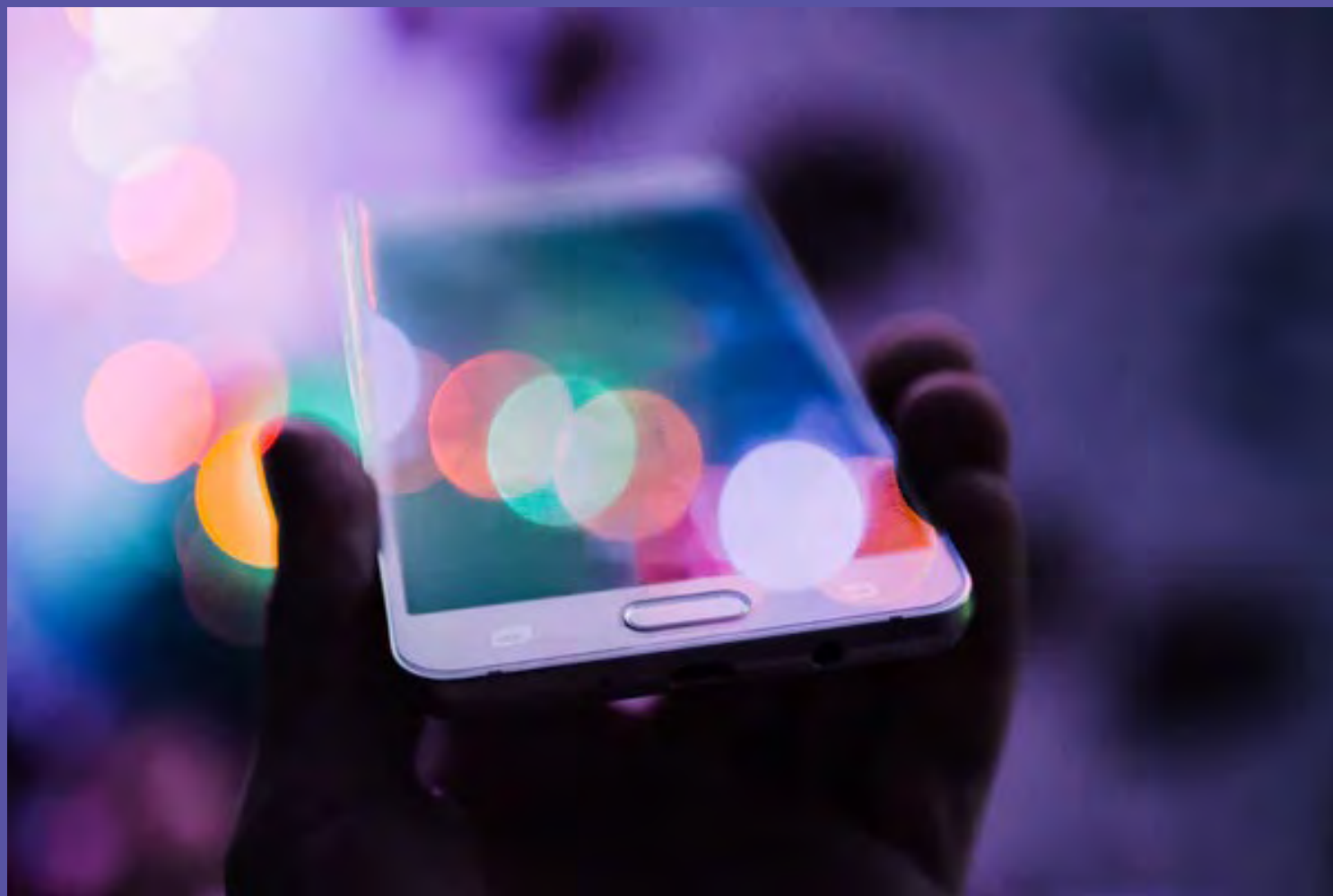


- General questions about getting involved and about creating a community: keenan.emmitt@opm.gov
- Other questions: openopps@usajobs.gov

Open Opportunities
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REACHING
FOR NEW
INFORMATION
HORIZONS



Investigating E-Discovery Tools

FEDLINK Education Working Group Discussion

Investigating E-Discovery Tools

Matthew Pearson, Systems Librarian
US Department of State Ralph J. Bunche Library



Reaching for New Information Horizons: FEDLINK Virtual Spring Exposition

Washington, DC

May 12-13, 2021

Department of State, Bunche Library



GO BROWSER / OFF-PREM ACCESS

The Library has arranged remote access for several databases.
Contact library@state.gov if you need assistance accessing Library resources.

Everything | All | eBook | EBook | Audio | All

Find everything - Oh, not everything, but a lot

Search by title or keyword

Advanced Search

The Bunche Library is currently open for book pick-up and returns on Tuesdays, Wednesdays, and Thursdays from 9AM to 3PM.

Research services are available during our normal business hours and by contacting library@state.gov.

OverDrive

OVERDRIVE

Worldcat / WMS

The screenshot shows the Worldcat / WMS search results page for the query 'diplomacy'. The page features a search bar at the top with the query 'diplomacy' and a search button. Below the search bar, there is a 'Current Search' section with a checkbox to 'Keep selections for subsequent searches'. To the left, there is a 'Refine This Search' section with options to 'Sort by' (Best Match), 'Group related editions', and 'Expand search with related terms'. The search results are displayed in a list format, showing two results for 'Diplomacy' by Harold George Nicolson. The first result is a print book from 1950, and the second result is a print book from 1988. Both results are held by the Department of State, Ralph J. Bunche Library and are available in the Bunche Library Stacks. The page also includes a 'Send Feedback' button.

Serials Solutions Summon

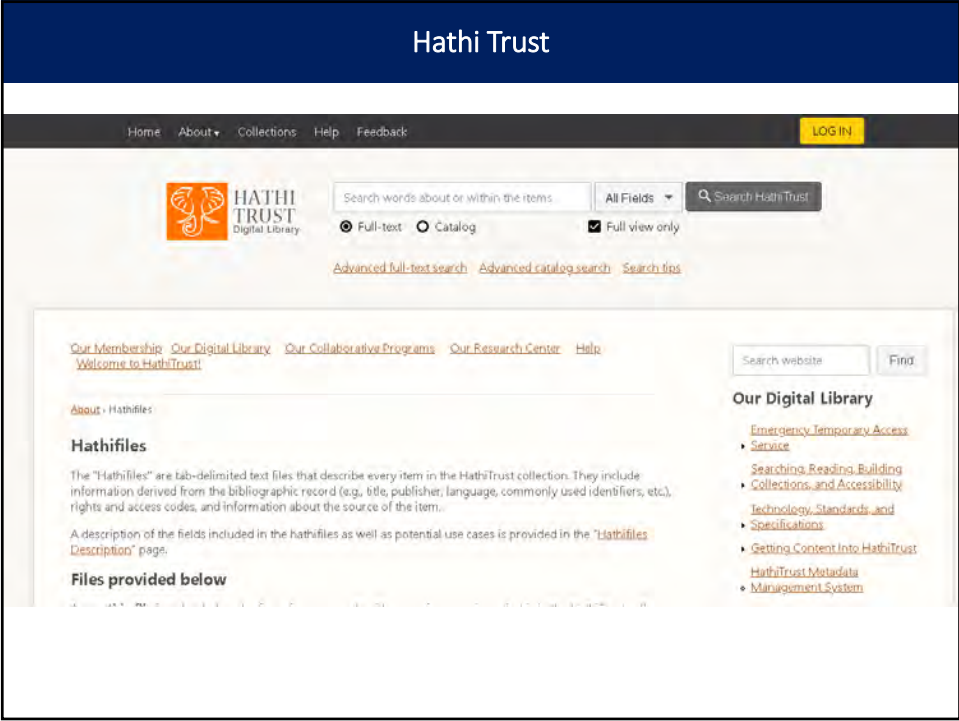
008(28) = a, c, f, i, l, m, o, s, OR z

AND

Leader(06) = a

AND

26x\$b does not contain 'University Press'
or 'University of ____ Press'



Blacklight

Six libraries are open for study seat reservations. Book pick-up and scanning are also available. Many other services, tools, and collections remain available online. [Read more...](#)

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Databases
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Archives
U.S. Government Information
New Arrivals

E-Books

Articles+
Academic Commons
Libraries Website
GeoData
More...

Format

NOT US Government Document
Book 11,088
Online 3,910
Conference Proceedings 510
Manuscripts 749

You searched for: Diplomacy
Format is Not - US Government Document
Language is English

Previous 26 of 11,503 Next

Display Options Sort by Relevance Selected Items

26. **Diplomacy: a comediatta in one act**
Published Online
New York: Happy Hours Co., c1879
Format: Book

27. **Diplomacy: new approaches in history, theory, and policy / edited by Paul Gordon Lauren**
Published Location
New York: Free Press, 1979.
Format: Book

28. **Diplomacy**
Author: Goh, Evelyn
Published: Singapore: Institute of Policy Studies - Straits Times Press Pte Ltd, [2015]
Location: Lehman D5610.45 Q64 2015g
Format: Book

29. **Diplomacy**

Bento Box

NC STATE University Libraries

THINK AND DO THE EXTRAORDINARY

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Articles

Rebel diplomacy and digital communication: public diplomacy in the Sahel 2019
Melissen, Jan Bos, Michèle
International Affairs (London). Vol. 96, Issue 6, pp. 1331-1348.
Abstract Most research on social media as a tool for public diplomacy focuses on its use by recognized international actors to advance their national interest and reputation, deliver foreign policy... [Read more](#)
Journal Article | [Full Text Online](#)

Books & Media

Diplomacy
Access via SAGE Publications
Online Resources JZ1405 .D567 2004
ebook

Criteria to match

LC Call Number / SuDoc Call Number = GOVDOC

OR

008(28) = a, c, f, i, l, m, o, s, *OR* z

AND

Leader(06) = a

AND

26x\$b does not contain 'University Press' or 'University of ____ Press'

OR

searching for “government publications” **material type** GPub in our MARC 006/11, and 008/28 field positions in Bunche holdings in Worldcat returns between 142K and 148K titles (kw=gpb, igp, ngp, sgp, lgp).

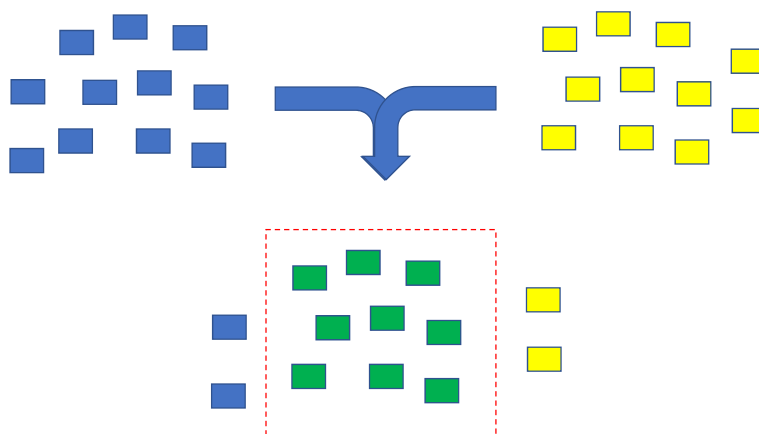
OR

MARC codes from 655 entries for govdoc genre/form – after analysis of records

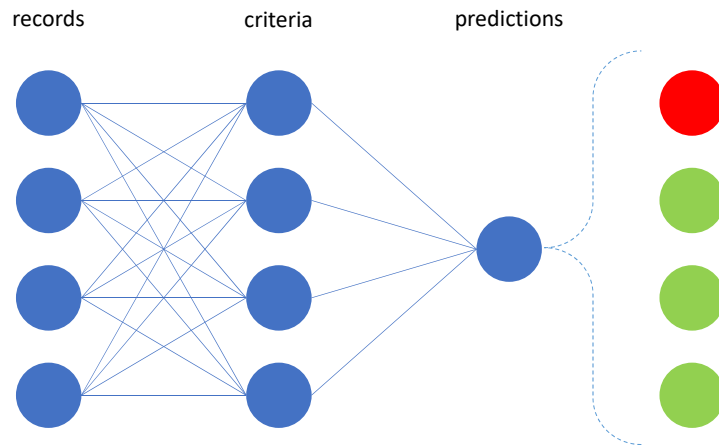
OR

HathiFile us_gov_doc_flag: <https://www.hathitrust.org/hathifiles>

Data Comparisons



Data Comparisons



References

Christenson, Heather (2016) "Building a U.S. Federal Government Documents Collection in HathiTrust," *Collaborative Librarianship*: Vol. 8 : Iss. 3 , Article 5.

Furlough, Mike and Glenn, Valerie (2016) "Detecting US Federal Documents to Expand Access," Paper presented at: IFLA WLIC 2016 – Columbus, OH – Connections. Collaboration. Community in Session 99 - Government Information and Official Publications with Government Libraries and Law Libraries.

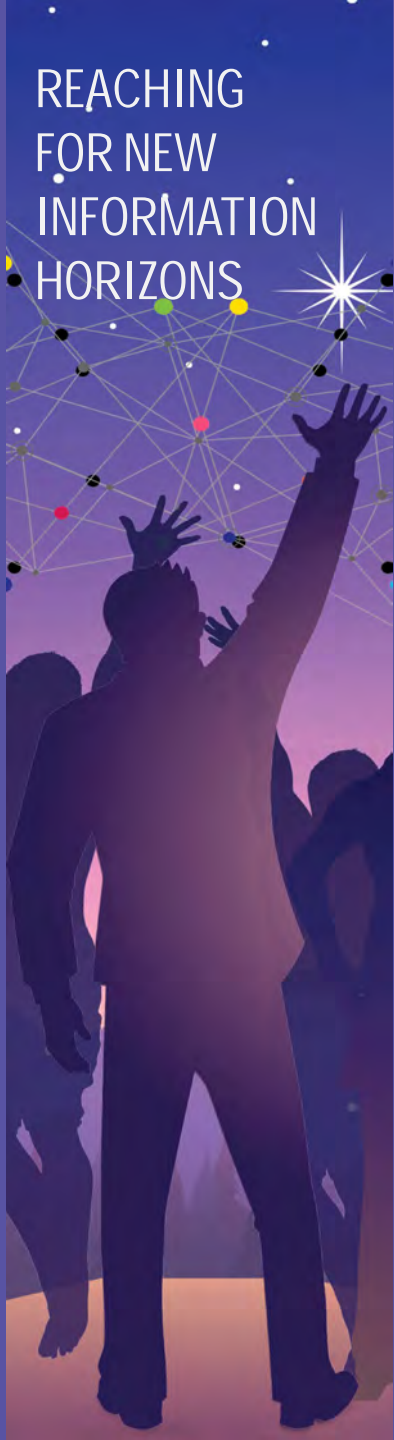
Grandperrin, Jonathan (2021) "How to use confidence scores in machine learning models: From binary classification textbook cases to a real world OCR application," *Towards Data Science*. Accessed on May 10, 2021. <https://towardsdatascience.com/how-to-use-confidence-scores-in-machine-learning-models-abe9773306fa>

Online Computer Library Center (2021) "GPub: Government Publication". Accessed on May 10, 2021. <https://www.oclc.org/bibformats/en/fixedfield/gpub.html>

Resources

Code4Lib (2020) "Working with MARC," Code4Lib Wiki. Accessed on May 10, 2021 at https://wiki.code4lib.org/Working_with_MARC

Tay, Aaron and Feng, Yikang. (2015) "Implementing a Bento-Style Search in LibGuides v2," Code4lib Journal. Accessed on May 10, 2021 at <https://journal.code4lib.org/articles/10709>



REACHING
FOR NEW
INFORMATION
HORIZONS



Discovering Data Points in Your Federal Library
**FEDLINK Research and Metrics
Working Group Discussion**




Performance Indicators, Metrics, and Data

OH, MY!



Overview

- ▶ About the FEDMetrics Working Group.
 - ▶ Where are we now? The question stage.
 - ▶ BRAINSTORMING
- 

FEDMetrics Working Group: What do we do?

- ▶ We try to give federal libraries and information centers information necessary to make critical decisions about services and programs
- ▶ How?
 - ▶ Metrics
 - ▶ Data sets
 - ▶ Analysis
 - ▶ Training and education

FEDMetrics Working Group: Research Priorities

- ▶ Demonstrating Value
- ▶ Collections Management
- ▶ Information Marketplace
- ▶ Information Technology
- ▶ Management Tools
- ▶ Cross Cutting Areas

Demonstrating Value

- ▶ How do libraries demonstrate value?
- ▶ What are common measures?
- ▶ What measures are meaningful to leadership / non-librarians?
- ▶ How do we cross-pollinate with each other?

Brainstorming!

- ▶ Do you have any "uncommon measures?"
- ▶ What do you want to measure and can't figure out how?
- ▶ Do you have an annual report? What does it include? Who does it go to?

Thank you! Any Questions?

- ▶ Co-Chairs

- ▶ Ann Holman, Director, Darnall Medical Library, Walter Reed National Military Medical Center (ann.m.holman4.civ@mail.mil)
- ▶ Christine Baker, Librarian, FDA (christine.baker@fda.hhs.gov)

- ▶ We meet quarterly and we are always looking for new members. Our next meeting is Tuesday, July 13, 2021 11:00 am.

- ▶ Read more at
https://www.loc.gov/flicc/about/FLICC_WGs/researchandmetrics.html

2021 SPRING EXPO

Guide for Participants



Agenda for Wednesday, May 12, 2021

REACHING FOR

Wednesday, May 12, 2021 Draft Agenda

9:00am – 9:05am	Welcome Laurie Neider, FEDLINK Executive Director
9:05am – 10:05am	Tiffany L. Smith, Acting Chief Knowledge Officer, NASA <i>Knowledge Solutions for Mission Success</i>
10:05am – 10:20am	FEDLINK Awards <i>2019 Winners and the 2020 Large Federal Library of the Year</i>
10:20am – 10:30am	Break
10:30am – 11:15am	Todd Carpenter, Executive Director, National Information Standards Organization (NISO) <i>Working Together and Working More Efficiently</i>
11:15am – 12:00pm	Vendor Virtual Exhibits
12:00pm – 1:00pm	Lunch
1:00pm – 1:45pm	Ammie Farraj Feijoo, 21st Century IDEA Implementation Lead, Technology Transformation Services/GSA <i>Transforming the American Digital Experience</i>
1:45pm – 2:30pm	Ask FEDLINK
2:30pm – 2:45pm	FEDLINK Awards <i>2020 Small Federal Library of the Year</i>
2:45pm – 3:00pm	Break
3:00pm – 3:45pm	Electronic Resources Dollars and Data: Budget Trends and Open Access FEDLINK eResources Working Group Survey
3:45pm – 4:30pm	Library Leadership Developments and Priorities FEDLINK Library Leadership Working Group Discussion

NEW INFORMATION HORIZONS

FEDLINK Virtual Spring Exposition

Agenda for Thursday, May 13, 2021

REACHING FOR

Thursday, May 13, 2021 Draft Agenda

9:00am – 9:05am	Welcome Laurie Neider, FEDLINK Executive Director
9:05am – 9:15am	FEDLINK Awards <i>2020 Federal Library Technician of the Year</i>
9:15am – 10:30am	Joint FEDLINK Membership and FEDLINK Advisory Board Meeting
10:30am – 10:45am	BREAK
10:45am – 11:45am	Vendor Virtual Exhibits
11:45am – 1:00pm	Lunch
1:00pm – 1:45pm	Keenan Emmitt, USAJOBS Management Analyst, OPM <i>Career Growth and Mobility: Re-Imagining Professional Development and Employee Engagement through Open Opportunities</i>
1:45pm – 2:30pm	Ask FEDLINK
2:30pm – 2:45pm	FEDLINK Awards <i>2020 Federal Librarian of the Year</i>
2:45pm – 3:00pm	Break
3:00pm – 3:45pm	Investigating E-Discovery Tools FEDLINK Education Working Group Discussion
3:45pm – 4:30pm	Discovering Data Points in Your Federal Library FEDLINK Research and Metrics Working Group Discussion

NEW INFORMATION HORIZONS

FEDLINK Virtual Spring Exposition

Spring Expo Call

How we access information to solve the questions of the day continues to change. Demand is growing for immediately usable information from patrons requiring customized and personalized information. For federal libraries, success depends on managing content, quantifying service value, and developing agile information practitioners. Implementing innovative solutions for mission critical programs requires collaboration and solid data to address the challenges of a now hybrid workplace. Librarians, the bridge for agencies meeting these objectives, rely on professional development to manage emerging resource formats, use new technologies, and create the methods for collaboration, knowledge transfer, and information sharing within, and across, agency lines. The 2021 Virtual Spring Expo is a forum for discussions of these efforts and other policies, programs, and technologies that affect the broader federal information community.

2021 FEDLINK Spring Expo Speakers

Laurie Neider, Executive Director, FEDLINK

Neider brings nearly 40 years of experience in leadership and acquisitions librarian to her position as FEDLINK's Executive director. Before arriving at FEDLINK, she served with the Congressional Research Service (CRS) with more than a decade as head of the CRS Procurement and Administrative Services Section, where she oversaw acquisition planning, contracting, and a multimillion-dollar annual procurement budget. Prior to joining the Library, Neider served 14 years as an information specialist in the private sector, including eight years as the chief of the Acquisitions Section for the International Monetary Fund, Joint Bank Fund Library. Neider earned her master's degree in library science from Syracuse University and began her career as an acquisitions librarian at the Executive Office of the President Information Center in the White House.

Tiffany L. Smith, Acting Chief Knowledge Officer, NASA

As Acting Chief Knowledge Officer (CKO) and Director of NASA's Academy of Program/Project & Engineering Leadership (APPEL), Ms. Smith leads NASA's knowledge management efforts to ensure that the agency's workforce has access to the critical knowledge needed for mission success. She serves as the focal point within the agency to develop policies and requirements necessary for integrating knowledge capture across programs, projects, and centers. In addition, she is responsible for establishing, maintaining, and overseeing knowledge sharing standards and capabilities that support the development of NASA's workforce.

Ms. Smith previously served as the CKO for NASA's Aeronautics Research Mission Directorate (ARMD) and managed ARMD's IT systems, cyber security requirements, performance analysis and reporting in coordination with NASA Research Centers. Prior to joining NASA, Ms. Smith served with the U.S. Department of State in various assignments, including leading the Department's Enterprise Data Quality Initiative; developing capabilities for data governance, data analytics, electronic records management, and digital collaboration; and overseeing agency-wide knowledge management programs. She also served in detail assignments with the Office of Management and Budget and the General Services Administration, and she began her federal government career with the U.S. Army at Redstone Arsenal, Alabama. Ms. Smith earned a B.A. from Fordham University, M.S. in Library and Information Science from the Catholic University of America, and M.S. in Science and Technology Studies from Virginia Tech.

Todd Carpenter, Executive Director, National Information Standards Organization

Todd Carpenter currently serves as Executive Director of the National Information Standards Organization (NISO), a non-profit association that develops and maintains standards for the creation, persistent management, and effective interchange of information. Prior to joining NISO, Todd was Director of Business Development at BioOne, He also held management positions at The Johns Hopkins University Press, the Energy Intelligence Group, and the Haworth Press. Todd graduated from Syracuse University and received a master's degree in business from the Johns Hopkins University.

Ammie Farraj Feijoo, 21st Century IDEA Implementation Lead, Technology Transformation Services/GSA

Ammie Farraj Feijoo is the Implementation Lead for the 21st Century Integrated Digital Experience Act (21st Century IDEA) in the Technology Transformation Services within GSA. Since 2019, she has led the team that is championing the modernization of federal websites and digital services to include developing and publishing website standards for the U.S. government. Ammie previously served as the Deputy Director for Digital and Information Strategy at the Institute of Library and Museum Services and managed GSA's Search.gov. She also worked as a librarian for the Congressional Research Service and Advocates for Youth earlier in her career. Ammie has a Master of Library Science from University of Maryland and bachelor's degree from Penn State University in Sociology. She has received multiple awards for her work including Service to the Citizen, Federal 100, Government Big Data Solutions, and InformationWeek's Government IT Innovator.

Barbara Ferry, Interim Branch Services Manager, Smithsonian Libraries & Archives

As the interim head of Research Services Division, Barbara manages the services and staff of seventeen Smithsonian Libraries branches focused on Art & Design, History & Culture, and Natural & Physical Sciences. She also serves as the Head of the Natural & Physical Science Libraries. Prior to the Smithsonian, she was the Director of the Library and Archives at National Geographic Society, and previously worked at the Washington Post and Washington Information Group. Barbara is a Founding Member of the University of Maryland's Future of Information Alliance. She holds a Masters in Library Science and a Masters in Journalism.

Sonja Gardner-Clarke, IT Project Manager, National Science Foundation

Sonja Gardner-Clarke has worked for the last seven years as an IT Project Manager for the National Science Foundation (NSF). Since 2013, one of her responsibilities has been to serve as a Program Manager of the NSF Library. In that role, she is responsible for the Federal oversight and management of library operations. Assuming the responsibilities of Program Manager for the NSF Library was only natural for her as a knowledge management enthusiast with a zest for libraries. In a previous position, Sonja worked as a Technology Director for the Archdiocese of Miami, Department of Schools. In that role, the management of libraries fell under her purview, and during her tenure she successfully designed and developed two parochial school libraries. Additionally, Sonja has worked as an IT Project Manager for the National Institutes of Health, in academia at Florida Memorial University, and as an Accountant for several commercial organizations. Sonja earned a graduate degree in Information Systems, from Nova Southeastern University, Fort Lauderdale, FL, and undergraduate degrees in Accounting and the Management of Information Systems from Florida International University, Miami FL.

Julie Arrighetti, Chief Librarian, Ralph J. Bunche Library, U.S. Department of State

Julie Arrighetti is the Chief Librarian at the Ralph J. Bunche Library, U.S. Department of State, a position she has held since September 2016. Before joining the State Department, Arrighetti held a number of positions at the National Defense University Library: Reference Librarian (2003-2004), MERLN (Military Education Research Library Network) Librarian (2004 – 2011), Chief of Research and Instructional Services (2011-2015) and Director (2015-2016). Elected to the FEDLINK Advisory Board in 2016, Arrighetti currently serves as its chair. She served as the co-chair of the Military Education Coordination Council Library Working Group in 2015-2016. Before returning to school for her Masters in Library Science degree, Arrighetti spent nine years at the State Department, primarily as a Public Affairs Officer for the Bureau of Near Eastern Affairs. Mrs. Arrighetti has a Masters of Library and Information Science degree from the Catholic University of America, Washington, D.C., and a Bachelor of Arts degree in English from Oberlin College, Oberlin OH. She holds a third-degree black belt in Taekwondo and a red belt in combat jujutsu.

Keenan Emmitt, USAJOBS Management Analyst, OPM

Keenan currently works as a Project Manager and Engagement Analyst for Open Opportunities, a professional development platform for federal employees that is run by USAJOBS within the Office of Personnel Management. He has served in this role since coming on as a Presidential Management Fellow in 2019.

Melissa Blaschke, Supervisory Librarian, FEDLINK

Melissa Blaschke is the Supervisory Librarian for FEDLINK's Network Operations Section. Prior to serving as a supervisor of the team, she was a Librarian/Network Program Specialist for FEDLINK and a certified Contracting Officers Representative (COR). Having worked as both a contracting officer and a COR, Blaschke combines her expertise and experience in ensuring FEDLINK members have the resources and information they need to make the best purchasing decisions for their agencies. Blaschke started her library career processing archives and manuscripts at the University of Chicago Special Collections Research Center. In late 2008, she came to the Library of Congress to work in the Collections Conservation Section of the Preservation Directorate before becoming a contract specialist in the Office of Contracts and Grants Management. Blaschke earned her M.S. in Library and Information Science at the University of Illinois and her M.A. in Divinity at the University of Chicago. She received her B.A. in Religious Studies from the University of Southern California.

Matthew Pearson, Systems Librarian, Ralph J. Bunche Library, U.S. Department of State

Matt Pearson is the Systems Librarian for the US Department of State Ralph Bunche Library. He has worked in the field for more than a decade, having served at notable Federal Agencies and Academic institutions.

Lila Faulkner, Supervisory Librarian, Department of Justice

Lila Faulkner is a Supervisory Librarian at the Department of Justice Libraries, where she has worked since 2010. She currently supervises the Tax Library at DOJ, manages the library web and SharePoint sites, and coordinates the selection and evaluation of electronic resources. She started her career as a librarian at the University of Maryland, College Park, before joining the staff at the University of Maryland Law School. There she worked first as the Electronic Resources Librarian and later as the Director of Academic Technology. Lila received an MLS from the University of Maryland in 2001.

Ann Holman, Director, Darnall Medical Library, Walter Reed National Military Medical Center

Ann Holman, Darnall Medical Library's Director, came to Bethesda in 2006, as the Stitt Library (NNMC) Systems Librarian. In her time here, she represented the library on the library integration team and in command meetings prior to moving the library to its current space. She acted as Reference Librarian and Acting Director before being named Director in October 2018. Ms. Holman is responsible for day-to-day operations within the library, including budget, procurement, and supervision. She has a Masters in Library Science (MLS) from Emporia State University, Emporia KS, and a BS in Speech from Kansas State University, Manhattan KS. Prior to joining WRNMMC, she was librarian for the Naval Explosive Ordnance Disposal Technology Division for 13 years. During that time, she was involved with the Military Librarians Division of the Special Libraries Association.

FEDLINK Advisory Board



FEDLINK Advisory Board Members (FAB)

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Librarian of Congress

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Senior Program Officer
Institute of Museum and Library Services

Todd Carpenter
Executive Director
National Information Standards
Organization (NISO)

Virtual Vendor Exhibits (Wednesday)

ASME

The ASME Digital Collection -- ASME's authoritative, online reference for the mechanical engineering and related research communities. It provides unparalleled depth, breadth, and quality of peer-reviewed content:

- ASME's Journals from 1959 – present
- ASME's Conference Proceedings from 2000 – present, plus select proceedings back to 1955
- ASME's eBooks selected from 1993 – present, plus select titles back to 1944

The ASME Standards Collection -- These codes & standards cover a breadth of topics, including pressure technology, nuclear plants, elevators/escalators, construction, engineering design, standardization, performance testing, and more.

www.asmedigitalcollection.asme.org

Bureau of National Affairs, Inc.

Copyright Clearance Center

Copyright Clearance Center (CCC) builds unique solutions that connect content and rights in contextually relevant ways. We help organizations obtain the content and rights they need, navigate their vast amounts of data to discover actionable insights, and enable them to better innovate and make more informed decisions. During this session we will discuss our copyright licensing solutions and how they integrate seamlessly with our RightFind Enterprise solution to make copyright-compliant collaboration easier. We'll share how these combined solutions, accelerate the flow of research, maximize the value of your content investments, and streamline your information management operations. We'll also discuss RightFind's Document Delivery Service which provides organizations with the content they need anywhere, anytime, on any device.

Data Axle/Info Group

Data Axle is the leading provider of data and real-time business intelligence solutions for local and Federal Government, political organizations, nonprofit, enterprise, and small businesses. Our solutions enable agencies to improve efficiency, mitigate threats and compliance issues, make confident decisions, and ultimately, better serve their constituents. Government solutions include historical & current U.S. business and historical information, customizable raw data files, data processing, telephone/email surveys, and geocoded & mapping data. Use Cases include travel demand modeling, emergency preparedness and recovery, economic development, research and planning programs.

Forrester

Founded in 1983, Forrester (Nasdaq: FORR), is one of the most influential advisory firms in the world. We help Public Sector leaders meet mission goals by building compelling experience to empower employees and exceed customer expectations. Through Forrester's proprietary Research, Consulting, and Events, we help these leaders navigate change and put their customers at the center of their leadership, strategy, and operations. Our unique insights are grounded in annual surveys of more than 675,000 consumers and leaders worldwide; rigorous and objective research methodologies, including Forrester Wave™ evaluations; over 52 million real-time feedback votes; and the shared wisdom of our clients.

Oxford University Press

Oxford University Press is the world's largest university press, and has an international reputation for the quality and diversity of its publishing program. OUP is a major provider of online information to libraries worldwide. OUP offers acclaimed online resources such as Oxford Scholarship Online, Oxford Journals and Oxford Law databases. There are perpetual access one-time purchase options as well as annual subscriptions.

Questel

Questel delivers intellectual property solutions across the innovation lifecycle. Our flagship product, Orbit Intelligence, is one of the most trusted IP business intelligence software dedicated to patent research and analysis. The platform is trusted by more than 100 000 users and delivers access to the largest accurate patent database and scientific literature database. Its technology helps patent and information professionals turn data into actionable insights to solve their strategic questions.

Statista

With Statista, you can discover the world through numbers. Strategic Market Insights from 41,000+ studies, 7,000+ topic dossiers, and 330+ industry reports. Observe markets and understand consumer behavior + keep an eye on the economy, society, and politics + detect trends and developments at an early stage + discover new options and opportunities for your business + always be one step ahead of your competitors by using our market forecasts & expert tools for deep insights into relevant topics. With the Statista Corporate Account, you get unlimited downloads + daily updates + reference service for customized research requests.

The Penworthy Company LLC

Children's books and Educational STEAM kits

World Bank Publications

In support of its two goals—to end extreme poverty and boost shared prosperity—the World Bank conducts and publishes research and data on a wide range of global topics and issues. Publications cover everything from the economic impact of COVID-19, infectious disease, and fragile states; to climate change, energy, and infrastructure; to food security, education, human capital, trade and more. FEDLINK members receive a discount on World Bank eLibrary subscriptions, which offers the full backlist of World Bank Publications, reports, journals, and working papers since the 1990s – plus top data – all in one convenient platform for researchers and librarians.

Virtual Vendor Exhibits (Thursday)

AVP

AVP is an information innovation firm. We offer consulting and software development services to help organizations transform how they protect, manage, and use data and digital assets. We provide digital and physical collection preservation, preservation related training programs, custom software development solutions, and other services for the FEDLINK community.

Backstage Library Works

It's all about access. Backstage services help you create and improve paths for patrons to access your library's collections. We have solutions for digitization and preservation microfilm, cataloging and non-MARC metadata, authority control and database enhancement, and on-site services from inventory to RFID tagging.

Elsevier

Elsevier, a global leader in information and analytics, helps researchers and healthcare professionals advance science and improve health outcomes for the benefit of society. Growing from our roots in publishing, we have supported the work of our research and health partners for more than 140 years. Elsevier offers knowledge and valuable analytics that help our users make breakthroughs and drive societal progress.

Infobase Holdings

Infobase, now in its 80th year of service to librarians, offers streaming video, ebooks, professional development courses and reference databases. Our Films on Demand resources is a favorite of FEDLINK libraries!

Ingram

Leadership Connect

Founded by two Fortune 500 CEOs and a White House staffer, Leadership Connect is the #1 trusted source of accurate, up to date information used to make it easier to connect and engage with the right people in Government. We get our data from a network of thousands of trusted contributors in Government who actively provide us with information on key people within their departments and we are proud to adhere to the strictest Data Privacy guidelines including GDPR and CCPA.

Overdrive

OverDrive Professional offers the industry's largest catalog of ebooks and audiobooks for corporate, academic and law libraries worldwide. With the Libby reading app, named one of Popular Mechanics' 20 Best Apps of the Decade, OverDrive Professional helps support academic and professional development objectives. Founded in 1986, OverDrive – the leading digital reading platform for libraries and schools – and OverDrive Professional are based in Cleveland, Ohio USA. www.company.overdrive.com/overdrive-professional

Rittenhouse

Rittenhouse provides retailers, libraries and other businesses with print and electronic books in the fields of medicine, nursing and allied health from the leading health sciences publishers. Connecting our partners with the information, services and expertise, critical to their success, is what Rittenhouse strives to do every day. The R2 Digital Library, Rittenhouse's market-leading eBook platform, provides institutional partners with access to thousands of essential and specialized titles in an intuitive interface optimized for use in health sciences. This innovative platform, along with print materials, enables partners to access information any way they wish.

Springer

link.springer.com delivers fast, accurate access to the depth and breadth of our online collection of Science, Technology and Medicine and Humanities and Social Sciences. You have access to titles from Springer, Palgrave Macmillan, BioMedCentral, Adis and Apress. Nature.com provides access to all Nature Research publications and services, including news and comment from Nature, the # 1 weekly interdisciplinary science journal. You will also find our academic journals and Scientific American here.

TDNet, Inc.

TDNet's expertise is in the development and integration of Discovery, library portals and authentication solutions in libraries and information centers. Our platform, TDNet Discover is a comprehensive solution for libraries including A-Z lists of your e-resources, full text linking with an OpenURL Link Resolver, a full Discovery search platform for research, and a fully customizable library portal (based on an easy to use content management system). Additionally, we are a certified reseller of the OpenAthens single-sign on authentication and identity management services.

Trade Data Monitor

Trade Data Monitor (TDM) publishes the most comprehensive official global import/export trade statistics for 100+ countries for all commodities based on the Harmonized Tariff Schedule. The monthly data is available in value, quantity, and average unit price. The TDM database is updated daily and includes revisions. TDM data is used to analyze supply chain, develop trade policy, monitor illicit trade, and discover new opportunities for emerging markets. TDM is used by government agencies interested in international trade such as USDA, State Department, Defense Logistics Agency, Congressional Research Service, and more.

Vlex

vLex provides one of the largest collections of global legal information on one platform. vLex briefly describe the power of the collection and demonstrate how the platform uses AI technology to extract key information and build relationships between relevant information.

Wiley

FEDLINK Background

The Federal Library and information Network (FEDLINK) is an organization of federal agencies working together to achieve optimum use of the resources and facilities of federal libraries and information centers by promoting common services, coordinating and sharing available resources, and providing continuing professional education.

Since 1965, FEDLINK has served as a forum for discussion of the policies, programs, procedures and technologies that affect federal libraries and the information services they provide to all branches of the federal government and the American people.

Federal information professionals join together to support the common goals of information access, library service, and collection stewardship. Current programs and working groups support the following initiatives:

American Indian Libraries

Identifies federal efforts to support American Indian Libraries in their preservation, digitization, cataloging, and reference services efforts.

FEDLINK Awards

Makes annual awards to recognize the innovative ways that federal libraries, librarians, and library technicians fulfill the information demands of government, business and scholarly communities, and the American public. *Education*
Sponsors professional development programs including the semiannual FEDLINK expositions featuring topics for federal librarians and technicians on the latest information policies, procedures, and issues affecting federal libraries and information centers. Hosts the “Great Escapes” program offering numerous tours and orientations to federal and special collection libraries.

Federal Library Leadership

Provides a forum for library leadership to share best practices and discuss creative solutions to common problems, establish a consolidated voice that advocates for the interests of federal libraries, and builds a strong and sustainable future for federal libraries.

Preservation and Digitization

Develops strategies for long-term preservation and access to federal library resources by promoting adherence to standards and recommended practices in federal preservation, digitization, and stewardship of federal digital assets.

Research and Metrics

Coordinates research across the federal enterprise using relevant metrics, data sets, analysis, training, and education to ensure that federal libraries and information centers have the expertise and resources necessary to make critical decisions about their services and programs.

FEDLINK also combines 47 years of experience in purchasing and managing library and information services with the buying power of a consortium of federal agencies. FEDLINK streamlines procurement for commercial information services and products for federal agencies in all three branches of government, tribal governments, and the District of Columbia.

FEDLINK offers

- simplified acquisition of commercial information services and products,
- negotiated discounts and volume pricing, and
- elimination of the high cost of duplicating contracting cycles and the cost associated with individual orders.

FEDLINK Assisted Acquisition Products and Services

- Books & Media
- Electronic Resources
- Foreign Language Learning
- Library Support Services
- Preservation/Digitization
- Serials Subscriptions

FEDLINK is a revolving fund (Section 103 of Public Law 106-481 (2 U.S.C. 182c)) and follows the Federal Acquisition Regulations (FAR) and the rules and procedures of GAO, OMB, and US Treasury.

Resources

FEDLINK website

➔ <http://www.loc.gov/flicc/>

Registration for Fiscal Year 2021

➔ [Online Registration](#)

Direct Express Procurement Information

Need the latest information to use one of FEDLINK's contracts?

➔ [Request Information Here!](#)

FEDLINK Interagency Agreement Documents & Frequently Asked Questions

➔ [Frequently Asked Questions](#)

Acquisitions FAQ

➔ Have questions about buying products and services through FEDLINK? We have answers. Check out our [Acquisitions FAQ!](#)

Federal Library Reopening Plans

➔ Learn how colleagues, across government agencies, plan to reopen their federal libraries in response to the COVID-19 public health challenge. [Survey Report](#)

The FEDLINK [Vendor Services Directory](#)

➔ Review the latest vendor product and services available through FEDLINK contracts.

FEDLINK Bulletins

➔ Be sure to check out our [bulletin portal](#) for previous editions.