Please join us for a brief update on FEDLINK activities and a chance to hear from colleagues about how they are currently performing virtual reference.

Speakers will include:

~ Phillip Ip, Army Corp. of Engineers will discuss participation in the U.S. Army QuestionPoint group.

~ Representatives from The National Defense University will describe their experience using an internal system for handling virtual reference.

~ Jennifer McMahan and Jan Oberla, Department of Justice will discuss their current use of QuestionPoint.

~ Neal Kaske, NOAA will explore the idea of a “federal system” for virtual reference.

The last hour will be a question/answer session - an opportunity for members and presenters to discuss, what works and what does not. Topics of conversation will cover collaboration, work staff buy-in/training and marketing.