

Fiscal Year 2003: Streamlined and Electrified

From simplified processes to dramatic new Web designs, FEDLINK combined new approaches and traditional successes to create a dynamic program all while saving customers millions of dollars.

FEDLINK Services Add Up to Savings

FEDLINK continued to enhance its fiscal operations in Fiscal Year 2003 while providing its members with \$57.7 million in transfer pay services, \$28.8 million in direct pay services, and an estimated \$8.7 million in the new Direct Express services, saving federal agencies more than \$10 million in vendor volume discounts and approximately \$8.5 million more in cost avoidance.

FEDLINK continued to give federal agencies cost-effective access

FEDLINK continued to enhance its fiscal operations in Fiscal Year 2003...saving federal agencies more than \$10 million in vendor volume discounts and approximately \$8.5 million more in cost avoidance.

to an array of automated information retrieval services for online research, cataloging, and interlibrary loan (ILL). FEDLINK members also procured print serials, electronic journals, books and other publications, CD-ROMs, and document delivery via Library of Congress/FEDLINK contracts with more than 100 major vendors. The program obtained further discounts for customers through consortia and enterprise-wide licenses for journals, aggregated information retrieval services and electronic books.

All in all, customers spent \$19.9 million and \$16.4 million on database retrieval services, respectively, in transfer pay and direct pay. Within this service category, online services comprised the largest procurement for transfer pay (\$19 million) and direct pay (\$16 million). Publication acquisition services represented \$31.1 million and \$12.4 million, respectively, for transfer pay and direct pay customers. Serials subscription services comprised the largest procurement for this service category with transfer pay customers spending \$22.2 million and direct pay custom-

ers spending \$12.2 million. Library support services represented \$6.6 million and \$85 thousand, respectively, for transfer pay and direct pay customers. For this service category, bibliographic utilities constituted the largest procurement area, representing \$4.9 million and \$85 thousand for transfer pay and direct pay customers, respectively.

Planning Leads to Success

To meet the requirements of the Fiscal Operations Improvement Act of 2000 (P.L. 106-481) that created new statutory authority for FEDLINK's fee-based activities, FEDLINK governing bodies and staff members developed a new five-year business plan in Fiscal Year 2002 that entered its second year in Fiscal Year 2003. Program work in Fiscal Year 2003 continued to take advantage of the increased opportunities of FEDLINK's authority as a revolving fund. Staff members made significant progress improving processes, increasing marketing of the program to federal libraries and their partner contracting officers, and expanding

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FEDLINK completed the solicitation and negotiation of proposals for online information services adding 12 new vendors. Additionally, the FEDLINK Contracts Unit established more than 90 multi-agency contractual vehicles including more than 50 new Indefinite-Delivery-Indefinite-Quantity (IDIQ) contracts with the Direct Express option under which the program's administrative fees can be paid by the vendors rather than by FEDLINK customers.

the number and types of services that libraries and information centers can procure via the FEDLINK program.

The second year of the FEDLINK Business Plan also featured the implementation of two critical initiatives:

Regain Library support for a legislative strategy to amend P.L.106-481 to achieve no-year spending authority for customer accounts. Susan M. Tarr, the FLICC executive director, met with the Library of Congress Executive Committee to present a review of the benefits of this initiative. The Executive Committee subsequently agreed to put this issue on its legislative calendar for 2004.

Add new vendors and services and exploit selected consortium opportunities. FEDLINK completed the solicitation and negotiation of proposals for online information services adding 12 new vendors. Additionally, the FEDLINK Contracts Unit established more than 90 multi-agency contractual vehicles including more than 50 new Indefinite-Delivery-Indefinite-Quantity (IDIQ) contracts with the Direct Express option under which the program's administrative fees can be paid by the vendors rather than by FEDLINK customers.

In all, the business plan for Fiscal Year 2003 had almost 30 recommendations for specific quick win plans, short term business development strategies, and long term planning and analysis goals for enhanced operations. By year end, FEDLINK had completed or resolved 43 percent of the short term activities and had 45 percent of the remaining initiatives well underway.

Online Services Go Direct Express

As directed in its business plan, FEDLINK developed and implemented its pilot Direct Express program. Similar to making a purchase from a GSA schedule, FEDLINK

customers were able to place Fiscal Year 2003 orders directly with five commercial online information services vendors; the FEDLINK fee, included in vendor prices, was remitted to FEDLINK by each vendor on a quarterly basis. EBSCO Publishing (online services only), Gale Group, LexisNexis, ProQuest, and West Group were the first vendors to offer their services under this new streamlined process. All their product and service

offerings were available to federal libraries under the pilot—electronic database publications, document delivery services, associated print publications and specialized access options.

Based on the pilot's success, FEDLINK integrated the Direct Express option into its open Request

for Proposals (RFP) for online information services. The RFP attracted responses from a number of new vendors and saw all but a handful of online services vendors integrating the Direct Express option into their contracts. Use of Outsell, an information content research and advisory firm, by FEDLINK customers also grew, including the procurement of needs assessments by three library programs.

Consortial Purchasing Nets Better Discounts

FEDLINK implemented three different styles of consortial purchasing in Fiscal Year 2003. The INSPEC consortium entered its third year for 11 libraries and information centers. Their savings reached up to 50 percent and brought the product price within reach for a number of small libraries. Staff then worked with Department of Defense on three Business Initiative



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New Preservation RFP Opens

FEDLINK has just released its formal solicitation for preservation services for library and archival collections. This solicitation covers the areas of

- conservation of rare books and other rare library and archival materials (including protective enclosures),
- conservation of flat paper and other rare library and archival materials (including protective enclosures),
- preservation photocopying /scanning of books,
- preservation microfilming, preservation duplication of photographs and negatives, and
- preservation consultation and training.

Vendors interested in responding to this solicitation should contact Deborah Burroughs by email to dbur@loc.gov. The deadline for proposals is February 4, 2004.

Members interested in preservation services should contact Anne Harrison by phone (202-7077-4834) or by email to anha@loc.gov.

IEEE Is FEDLINK's Newest Vendor

The Institute of Electrical and Electronics Engineers (IEEE), a nonprofit technical professional organization, is offering full text access to its electrical engineering and computer science publications issued between 1988 to present plus selected content back to 1950. FEDLINK members will benefit from having access to the multiple online collections that IEEE offers, including their electronic library product (IEL) which is a single source to almost a third of the world's current electrical engineering

and computer science literature. IEEE also provides online databases of journals, conference proceedings and standards. Online usage for subscription periods is unlimited and some products are available through IEEE's Xplore interface.

For more information, visit IEEE's Web site at <http://www.ieee.org>.

Final Invoice Call for FY2000

FEDLINK is in the process of reconciling and clearing its federal agency customers' FY2000 serials and books Transfer Pay service accounts and issued its final invoice call for online services on January 12, 2004, with a response date of February 13, 2004. FEDLINK is also preparing to refund unliquidated FY2000 service dollars to member agencies. Before processing these refunds, FEDLINK must be sure that all valid FY2000 charges have been paid. Once the reconciliation process starts, no additional invoices will be accepted for payment and the generation of member statements will cease, until such time as the final reconciliation is completed.

Customers should review their accounts to be sure they have received everything ordered in FY2000. If an item(s) has not been received, they should contact the vendor immediately to resolve discrepancies, choose replacements, or change orders.

For outstanding FY2000 charges for Direct Pay customers, vendors must resolve these charges directly with the individual federal member agency.

Vendors with questions regarding this final call for invoices should contact Jim Oliver, FEDLINK Vendor Services Coordinator, at (202)707-4960. Questions regarding the payment of invoices should be directed to Mary Wilson, Accounts Payable Manager, (202)707-4970.

FEDLINK customers will not receive their outstanding invoices until they review their statements. For any questions about an account, please contact the FEDLINK Fiscal Hotline at (202) 707-4900. ■

FAC Welcomes New Members

The FLICC Bylaws require that the FEDLINK membership elects three members each year to the FEDLINK Advisory Council (FAC). The top vote-getters serve on FAC beginning in January 2004 and represent FEDLINK at the quarterly meetings of FLICC.

The new FEDLINK Advisory Council (FAC) Members standing with FEDLINK Network Manager Lynn McDonald and FLICC Executive Director Susan M. Tarr are (as pictured):

- [McDonald]
- Mary Beth Dowdell— Naval Research Laboratory
- Robert Mohrman— Walter Reed Army Hospital
- [Tarr]

Judy Bullwinkle, Army Corps of Engineers, was reelected to a second term. The newly elected officials began their work with an orientation to FLICC and FEDLINK and their terms officially will commence at the January meetings. Welcome, new members! ■



New OCLC/CAPCON Service Center

In a move initiated by the CAPCON Board of Trustees and approved by the CAPCON membership, OCLC has purchased the business assets of the CAPCON Library Network to form the OCLC CAPCON Service Center. This center will continue to serve libraries in the Washington, D.C. area under the leadership of their new Executive Director Katherine Blauer.

The agreement, finalized Nov. 12, 2003, enables OCLC to serve libraries formerly served by the CAPCON Library Network. The new OCLC CAPCON Service Center will continue to offer the CAPCON Collection, OCLC services, training and support to more than 300 libraries in the District of Columbia, Maryland and Virginia.

FEDLINK will continue to work with CAPCON to provide educational offerings to both FEDLINK and CAPCON members. For more information, point your browser to <http://www.capcon.net>.

Field 987 Discontinued in Bibliographic Records

The Library of Congress, OCLC and the RLG have reached consensus on discontinuing the requirement for including 987 fields in newly-created bibliographic records added to OCLC WorldCat and the RLG Union Catalog. The 987 field contains information about the conversion of romanized Chinese data from the Wade-Giles to the Pinyin romanization schemes.

RLG has already announced that effective March 1, 2004, they will no longer require their member libraries to add 987 fields to new records and that some of the other support for the Pinyin conversion (such as the local index that facilitated review of records) will be discontinued.

Similarly, effective March 1, 2004, OCLC will also no longer require that 987 fields be added to newly created records that are added to WorldCat. Please keep in mind the following:

- OCLC has no plans to remove existing 987 fields. The 987 fields that currently exist in bibliographic records (both in machine-converted records and in new records created since October 2000) will continue to be there to assist users and OCLC staff in evaluating records, in understanding the results of conversion, in quality control projects, etc.
- While it will no longer be required to add a 987 to a new record in WorldCat, the field will remain valid so that users could add it to a master record or their local copy if they choose. After March 1, 2004, OCLC expects that all new records will reflect Pinyin romanization whether or not 987 fields are added.

Since the 987 field will no longer be required, newly created records will not necessarily contain an explicit indication that they reflect Pinyin romanization practices.

- If a user chooses to add a 987 field, the content of that field would be entered as instructed in *Bibliographic Formats and Standards, 3rd edition* <<http://www.oclc.org/bibformats/en/9xx/987.shtm>>. The documentation will be revised to make clear that the field is no longer required after March 1, 2004.
- OCLC will continue to offer the Pinyin Conversion service to assist libraries that have not yet had their local databases converted.

New Connexion Macros Page

Learn how to create Connexion client macros and share macros on a new OCLC Web page at <http://www.oclc.org/connexion/support/macros.htm>.

For macro lessons see the *OCLC Macro Language for the Complete Beginner*, written and provided by Joel Hahn, Niles Public Library District, Niles, Illinois. In 12 user-friendly lessons, users can learn how to create macros for automating routine cataloging tasks using the Connexion client.

To share macros, just submit macros by clicking "Upload Connexion Macros" and follow the on-screen instructions. Submitted macros will post to the OCLC Web site to share with other users. To use a macro, click on "Download Connexion Macros" to view a list of those submitted by others.

The macro page also includes links to other sites with Connexion client macros. If you have a macro site that you would like to share with others, please send an email to: connexion-macros@oclc.org.

Questions:

Call a FEDLINK OCLC
Information Specialist at
(202) 707-4848 or email us at
askocfno@loc.gov

Reminder:

OCLC is on the
World Wide Web at
<http://www.oclc.org>

Partnership Will Develop Virtual International Authority File

OCLC, The Library of Congress, and Die Deutsche Bibliothek (the German national library) have agreed to develop the Virtual International Authority File, a project that will virtually combine the personal name authority files of the Library of Congress and the Die Deutsche Bibliothek into a single name authority service. The long-term goal is to include the authoritative names from many national libraries into a common service available to users worldwide via the Web. For more information on this project, point your browser to <http://www.oclc.org/research/projects/viaf/default.htm>.

Cataloging Partners Offer High-Quality, Low-Cost Records

A new program offered by OCLC and participating library materials providers can save libraries time and money by offering custom OCLC cataloging and physical processing to libraries during the acquisition process. Participating materials vendors who are designated as OCLC Cataloging Partners collaborate with OCLC to provide full cataloging records as part of the acquisition process rather than the more labor-intensive, post-delivery cataloging process used by libraries for published materials.

The Cataloging Partners Program is part of OCLC's ongoing effort to build relationships with distributors, importers, booksellers and publishers to get bibliographic information sooner and provide full MARC cataloging and shelf-ready materials at an overall lower cost to libraries, especially for non-English and non-book materials. "A primary OCLC mission is to help libraries reduce costs and eliminate redundancies," said Gary R. Houk, vice president, OCLC Cataloging and Metadata Services. "By working with other library service providers, OCLC can reduce the time from order to circulation, helping libraries meet the expectations of their patrons for timely access to information."

Through the OCLC Cataloging Partners Program, libraries place an order with a participating vendor to receive full MARC records from OCLC. OCLC works with partners to ensure that 100 percent of the titles ordered from those partners have high-quality cataloging records in WorldCat that can be supplied along with the materials at the time they are ordered. The program guarantees that all titles on a vendor's active list are in WorldCat; OCLC Custom Services staff does any original cataloging that might be needed.

The OCLC Cataloging Partners Program not only benefits libraries that subscribe to the service through their materials vendors, but all libraries using WorldCat that can use the cataloging information contributed by the partnering companies.

Many of the active participants in the Cataloging Partners Program specialize in non-English and non-book materials, including e-books. Partners include: Books on Tape, Inc., Downtown Book Center, Ediciones Universal, iLeón, Indigo Media, Junior Library Guild; Knovel Corporation; Libros sin Fronteras, Midwest Tape, Multicultural Books & Videos, OverDrive, Inc., Russian Publishing House and Varda Books. More vendors will be ready to offer OCLC MARC cataloging in the coming months. Knovel is currently a FEDLINK vendor.

For more information about the OCLC Cataloging Partners Program, visit <http://www.oclc.org/catalogingpartners> or contact Anne Harrison at FEDLINK: 202-707-4834; anha@loc.gov.

PromptCat Materials from Matthews Medical Books

Matthews is the first PromptCat medical materials vendor to offer shelf-ready processing. Through the PromptCat automated copy cataloging service, Matthews can affix PromptCat cards/labels, spine labels, security strips and pre-printed barcodes as well as stamp materials with the library's name.

The PromptCat service offers many options that can be customized to suit the local needs of medical and health science libraries. Libraries can opt to receive only NLM records (with Cataloging Source: NLM). PromptCat can move the NLM call number to a local field and also create spine and pocket labels for NLM call numbers. Library holdings are automatically set in WorldCat. For more information about OCLC's PromptCat service, please contact Anne Harrison at FEDLINK: 202-707-4834; anha@loc.gov. ■

Please Note:
Subscribe to OCLCFED,
the FEDLINK OCLC listserv:
Send message
subscribe oclcfed yourfirstname
yourlastname
to listserv@loc.gov
and confirm within
48 hours.

The annual fall FEDLINK Membership meeting featured an overview of the FAIR Act presented by Susan M. Tarr, FLICC Executive Director...The spring FEDLINK Membership meeting featured Carol Bursik, chair of the FLICC Budget and Finance Working Group, who presented the proposed Fiscal Year 2004 budget, and a formal brainstorming session on FEDLINK services and business processes.

Council (BIC) “pilots” to demonstrate the benefits of FEDLINK’s procurement program.

By working with FLICC’s newest working group, the FLICC Department of Homeland Security (DHS) Libraries Working Group, FEDLINK is now working with Janet Hale, Under Secretary for Management at DHS, on cooperative digital reference services and enterprise-wide licensing for commercial online information services.

Swift Action Key in Faxon/Rowecom Bankruptcy

Staff helped the FEDLINK contracting unit and LC’s general counsel review and withdraw or terminate over 50 FEDLINK serials contracts, and execute new ones in a timely manner to avoid continued service disruptions for FEDLINK’s customers. Staff members counseled customers and provided information about the steps being taken by contracting officials and the Justice Department. The FLICC Executive Director was called upon to represent FEDLINK customers’ interests on the select informal Rowecom creditors steering committee. This committee eventually was able to help solicit a buyer for Rowecom’s business to facilitate publishers’ and libraries’ efforts to resolve subscription needs.

To resolve the issues related to the bankruptcy, FEDLINK staff members rescinded payments, reallocated funds, verified invoices, and prepared detailed reports for legal proceedings. In March, FEDLINK completed an internal review and developed recommendations for processes to mediate the program’s exposure in potential future bankruptcies.

Meetings Explore FAIR Act and Trends

The annual fall FEDLINK Membership meeting featured an overview of the FAIR Act presented by Susan M. Tarr, FLICC Executive Director. Suzanne Grefsheim, Chief, Library Branch, National Institutes of Health, explained how the FAIR Act Inventory has been implemented in her agency. Barbara Wrinkle, Director of Libraries and Information Systems, Department of the Air

Force, outlined the experiences of the Air Force library programs with the OMB Circular A-76 in contracting out positions.

The spring FEDLINK Membership meeting featured Carol Bursik, chair of the FLICC Budget and Finance Working Group, who presented the proposed Fiscal Year 2004 budget, and a formal brainstorming session on FEDLINK services and business processes. FAC members facilitated this discussion in small groups and aided in summarizing this customer feedback. The results of these sessions were later featured in a *FEDLINK Technical Notes Newsletter* article. FEDLINK managers and program staff members met after the meeting and identified a number of items from the brainstorming session that they could use to improve and streamline the program and used the remainder of the feedback to focus future priorities and revise the FEDLINK business plan. In the afternoon, Leslie Jacobs, the vice president and lead analyst for Outsell, Inc., addressed the meeting participants to describe developing trends in the information industry. Meeting participants again formed small groups to discuss and identify trends specific to federal libraries. Meeting participants agreed that government-wide trends affecting libraries include President Bush’s five-point management agenda, which include the FAIR Act and “e-gov” initiatives that add new expectations in delivery of information, and the growth of and demand for agency-wide intranet information portals.

Interfaces and Digital Reference on Agendas

Continuing its long history of work as the federal network for OCLC, FEDLINK featured two OCLC Users Group meetings to provide in-depth presentations on OCLC’s expanded Web services including their improved cataloging and ILL Web interfaces, increased functionality for FirstSearch and its increased connections to full text resources and integration with other Web-based systems. The second meeting also featured a look at OCLC’s purchase of the electronic book supplier netLibrary, and a

Onsite and online, the combination of FLICC and FEDLINK education and training opportunities added up to one of the busiest years ever. Staff members sponsored 36 seminars and workshops for 1,349 participants and conducted 54 OCLC, Internet, and related training classes for 698 students. FEDLINK continued to build its distance learning offerings by providing RealMedia cybercasts.

staff member on detail to FEDLINK from the Treasury Library worked with FEDLINK members to improve subject access to netLibrary collections. Both OCLC user meetings provided updates on OCLC's preservation services and improvements to QuestionPoint, the Library of Congress-OCLC cooperative digital reference system.

FEDLINK staff members provided in-depth demonstrations of OCLC services and consulted on workflow and best practices at 14 member libraries and a host of agency meetings. Staff members also monitored OCLC usage, posted usage data monthly to FEDLINK's online account management system, ALIX-FS, and reduced deficits in OCLC accounts.

FEDLINK members were represented on the OCLC Members Council by Carol Bursik, Assistant Director for Access and Organization, Department of Justice Libraries, and Eleanor Frierson, Deputy Director of the National Agricultural Library.

Education and Training Goes Global

Onsite and online, the combination of FLICC and FEDLINK education and training opportunities added up to one of the busiest years ever. Staff members sponsored 36 seminars and workshops for 1,349 participants and conducted 54 OCLC, Internet, and related training classes for 698 students.

FEDLINK continued to build its distance learning offerings by providing RealMedia cybercasts of both the fall and spring FEDLINK Membership meetings and OCLC Users meetings, as well as the annual FLICC Information Policy Forum, the FLICC Awards Ceremony, and a special educational event on "Promoting Information Retrieval Strategies in Federal Agencies," co-sponsored with the Army Knowledge Management Office and the Deputy Chief Information Officer of the Department of Defense. Because of the importance of the presentations at the fall membership meeting, that video was also converted and archived for viewing from FLICC's Web video library.

Multi-day institutes looked at map cataloging and

integrating resources cataloging; one-day sessions offered hands-on and theoretical knowledge on disaster recovery, metadata, Web portals, managing and preserving electronic resources, advanced Web searching, disaster recovery, Library of Congress subject headings, and virtual reference.

The FEDLINK training program included 32 onsite training classes for 215 students and 22 offsite programs for 483 participants. FEDLINK facilitated training by LC cataloging experts for Army libraries in Europe, presentations on digital content management best practices by LC experts for the Army Corps of Engineers, and taught OCLC workshops to Army and Air Force library staff members in England and Germany.

FLICC and FEDLINK demonstrated their ongoing commitment to library technicians' continuing education by hosting satellite downlinks to a popular teleconference series, "Soaring to... Excellence," produced by the College of DuPage. Following the success of previous programs, FLICC held the seventh annual "Federal Library Technicians Institute." This week-long summer institute again focused on orienting library technicians to the full array of library functions in the federal sector. Federal and academic librarians joined FLICC professionals to discuss various areas of librarianship, including acquisitions, cataloging, reference, and automation.

FEDLINK also promoted its training agreements with other OCLC networks so that FEDLINK customers could fund training accounts for workshops held by Amigos, BCR, CAPCON, NYLINK, Michigan Library Consortium, OCLC Western and PALINET. FEDLINK also brokered the Computers in Libraries conference at a discounted rate for 269 attendees, saving the government \$62,318.

Read All About It

To access the complete FLICC/FEDLINK Annual Report, visit the Publications Section of the FLICC Web site at <http://www.loc.gov/flicc/publications.html>. The report will also appear in the 2003 *Bowker Annual* later this year. ■

FLICC FORUM 2004

Mark Your Calendar for March 25!

With the advent of the worldwide Web and the emergence of E-Government as the watchword for federal agencies, the role of federal librarians has changed dramatically in just a few years. What new competencies have professional information managers already developed to adapt to this swift pace of technological change and what additional skills will they need to traverse this new electronic world in the next decade?

The **2004 FLICC Information Policy Forum** will address some of the major information issues ushered in with E-Government programs and will identify the competencies needed to address developing trends in electronic content.

For Fiscal Year 2003, the President responded to the nation's evolving need for information professionals by introducing his program for "Recruiting and Educating Librarians for the 21st Century." Congress subsequently authorized \$10 million in funding for the Institute of Museum and Library Services (IMLS) to provide grants for recruitment and education projects in the field of librarianship. Although focused primarily on academic, public and school libraries, this new national initiative acknowledges that the profession is critical for the nation to maintain our leadership role in the world and succeed in the

global market place. It also offers financial support for the field to update its focus, its skills, and its role in electronic content management, digital reference and archiving, and knowledge management. How will this understanding of the changing role of librarianship **outside** the Federal Government inform the actions of key decision

makers **within** the Government?

With 10 years at the Office of Personnel Management (the last four years as its director), combined with her current position as Executive Director of the Special Libraries Association, Forum Keynote Speaker, Janice Lachance, has a unique vantage point for projecting future competencies for federal librarianship. Ms. Lachance's remarks will form

the backdrop for a panel discussion of the competencies side of the E-Competencies for E-Government equation. The panel, comprised of representatives from academic, federal and special libraries, will be moderated by Dr. Robert Martin, IMLS Director.

Leading off the afternoon review of E-Government issues will be Karen Evans, Associate Director for Information Technology and E-Gov at the White House Office of Management and Budget (OMB). As chair of the Executive Branch CIO Council and the "E-Gov Czar" for the President's management initiatives, Ms. Evans



has a pivotal position in implementing the E-Government Act of 2002, the Federal Enterprise Architecture, interagency E-Gov initiatives, and related programs. She will discuss what CIOs and agency program managers are doing to advance electronic government and how information specialists responsible for deploying content can assist these efforts in their respective agencies.

Following Ms. Evans' remarks, a panel comprised of major players from several E-Government programs will discuss policy issues they have encountered and progress they have made to expand distribution of electronic information both **from** and **to** the U.S. Government. The formal presentations will conclude with a review of content rights management issues faced by government information providers and creators.

Wrapping up the day's topics will be Donna Scheeder from the Congressional Research Service of the Library of Congress, who will send participants home with a few key ideas to ponder and selected action items to address.

Annual Awards Program Shares the Stage

To kick off the day, FLICC will also recognize the winners of the FLICC 2003 awards program for federal libraries and information centers, librarians and library technicians. Dr. James H. Billington, the Librarian of Congress, will personally recognize and congratulate these outstanding members of the federal information community.

Register Online!

For more information on the FLICC Forum and to register for this important event, visit the FLICC Web site at <http://www.loc.gov/flicc/ma/2004/ma0414.pdf>. ■

Forum 2004 Confirmed and Invited Speakers

- **James H. Billington, The Librarian of Congress**
- **Jane Dysart, Consultant, Dysart & Jones Associates**
- **Karen Evans, Associate Director for Information Technology and E-Gov, Office of Management and Budget**
- **Suzanne Grefsheim, Chief, Library Branch, National Institutes of Health**
- **Artemis Kirk, Library Director, Georgetown University**
- **Janice R. Lachance, Executive Director of the Special Libraries Association and former Director of the Office of Personnel Management**
- **Deanna Marcum, Associate Librarian for Library Services, Library of Congress**
- **Robert S. Martin, Director, Institute of Museum and Library Services**
- **Donna Scheeder, Deputy Assistant Director, Information Research Division, Congressional Research Service**
- **Susan M. Tarr, Executive Director, Federal Library and Information Center Committee, Library of Congress**

FLICC/FEDLINK CALENDAR KEY

¹ **FEDLINK TRAINING CLASS:** REGISTRATION IS MANDATORY. CALL (202) 707-4848.

² **THE FEDLINK TRAINING ROOM** IS LOCATED AT THE LIBRARY OF CONGRESS, ADAMS BLDG., ROOM 216, 2ND ST. AND INDEPENDENCE AVE. SE, WASHINGTON, D.C.

³ **FLICC EDUCATIONAL PROGRAM:** REGISTRATION IS MANDATORY. CALL (202) 707-4800, UNLESS INSTRUCTED OTHERWISE IN THE CALENDAR LISTING.

⁴ **PREREQUISITES FOLLOW:**

⁵ **NO PRINT NOTICE WILL BE ISSUED.**

FOR INFORMATION ON COURSES NOT APPEARING IN THIS EDITION OF THE CALENDAR, VISIT THE FLICC/FEDLINK WEB SITE AT [HTTP://WWW.LOC.GOV/FLICC](http://www.loc.gov/flicc).

REQUEST ADA ACCOMMODATIONS FIVE BUSINESS DAYS IN ADVANCE AT (202) 707-6362 TTY OR ACA@LOC.GOV

Reminder: Cancellations for FLICC Educational Programs must be called into the FLICC office at (202-707-4800) 48 hours prior to the start of an educational program or the full fee will be charged.

- **ALTERNATIVE WEB**—PREREQUISITE: FINDING IT: INTRODUCTION TO RESEARCH ON THE WORLD WIDE WEB OR EXPERIENCE SEARCHING.
- **COPY CATALOGING ON OCLC**—PREREQUISITE: INTRODUCTION TO SEARCHING OCLC.
- **EFFECTIVE STRATEGIES FOR SEARCHING OCLC**—PREREQUISITE: INTRODUCTION TO SEARCHING OCLC OR A FAMILIARITY WITH BASIC OCLC SEARCHING.
- **INTRO TO CATALOGING WITH CONNEXION BROWSER**— PREREQUISITE: INTRODUCTION TO SEARCHING OCLC; COPY CATALOGING ON OCLC; KNOWLEDGE OF CATALOGING PRINCIPLES AND THE MARC FORMAT; EXPERIENCE WITH INTERNET EXPLORER OR NETSCAPE.
- **INTRO TO CATALOGING WITH CONNEXION CLIENT**— PREREQUISITE: INTRODUCTION TO SEARCHING OCLC; COPY CATALOGING ON OCLC; KNOWLEDGE OF CATALOGING PRINCIPLES AND THE MARC FORMAT; EXPERIENCE WITH INTERNET EXPLORER OR NETSCAPE.
- **INTRO TO OCLC CatME (CATALOGING MICROENHANCER)**— PREREQUISITE: AN UNDERSTANDING OF THE MARC FORMAT AND CATALOGING PRINCIPLES, INTRODUCTION TO SEARCHING OCLC OR EQUIVALENT EXPERIENCE.
- **WEB INTERFACE TO THE OCLC ILL SUBSYSTEM**— PREREQUISITE: INTRODUCTION TO SEARCHING OCLC.

FEBRUARY

- 11 INTRO TO CATALOGING WITH CONNEXION BROWSER³**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED
- 12 INTRO TO CATALOGING WITH CONNEXION CLIENT³**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED
- 13 LITA REGIONAL INSTITUTE XML IN LIBRARIES³**
9:00AM - 4:00PM
LIBRARY OF CONGRESS—MUMFORD ROOM
\$170—REGISTRATION REQUIRED
- 18 CATALOGING INTERFACE DEMONSTRATION¹**
9:00AM - 11:30AM
FEDLINK TRAINING ROOM²
FREE—REGISTRATION REQUIRED
- 19 FEDLINK VENDOR BRIEFING: DIALOG**
9:30AM - 11:30AM OR 1:30PM - 3:30PM
FEDLINK TRAINING ROOM²
FREE—REGISTRATION REQUIRED
- 26 INTRODUCTION TO OCLC CatME (CATALOGING MICROENHANCER)¹**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—REGISTRATION REQUIRED
- 27 LIBRARY TECHNICIANS TELECONFERENCE SERIES (SECOND OF THREE)
SOARING TO EXCELLENCE 2004—A BASIC TOOLKIT: GOOD MANAGER AND GOOD EMPLOYEE SKILLS³**
9:30AM - 12:00NOON
LIBRARY OF CONGRESS—DINING ROOM A
\$90—FOR ALL THREE SESSIONS

MARCH

- 3 MARC21 IN YOUR LIBRARY³**
9:00AM - 4:00PM
LIBRARY OF CONGRESS—MUMFORD ROOM
\$125—REGISTRATION REQUIRED



- 3 FEDLINK VENDOR BRIEFING: NEWSBANK**
9:30AM - 11:30AM OR 1:30PM - 3:30PM
FEDLINK TRAINING ROOM²
FREE—REGISTRATION REQUIRED
- 4-5 JUST FOR COPY CATS³**
9:00AM - 4:00PM
LIBRARY OF CONGRESS—WEST DINING ROOM
\$175—REGISTRATION REQUIRED
- 9 QUESTIONPOINT DEMONSTRATION¹**
1:00PM - 4:00PM
FEDLINK TRAINING ROOM²
FREE—REGISTRATION REQUIRED
- 10-12 COMPUTERS IN LIBRARIES 2004 CONFERENCE**
THE WASHINGTON HILTON & TOWERS
WASHINGTON, DC
- 16 INTRODUCTION TO SEARCHING OCLC¹**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—REGISTRATION REQUIRED
- 17 COPY CATALOGING ON OCLC¹**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED⁴
- 18 WEB INTERFACE TO THE OCLC ILL SUBSYSTEM¹**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED⁴
- 25 FLICC FORUM ON FEDERAL INFORMATION POLICIES**
E-COMPETENCIES FOR E-GOVERNMENT: CHANGING ROLE OF THE FEDERAL INFORMATION PROFESSIONAL³
9:00AM - 4:00PM
LIBRARY OF CONGRESS
\$150—FEDLINK MEMBERS
\$165—FEDERAL REGISTRANTS (NOT FEDLINK MEMBERS)
\$180—NON-FEDERAL MEMBERS
REGISTRATION REQUIRED
- 30 ALTERNATIVE WEB¹**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED⁴



- 6 FLICC BROWN BAG SERIES CONTENT MANAGEMENT WORKING GROUP³**
12:00PM - 3:00PM
TOPIC TO BE ANNOUNCED
LIBRARY OF CONGRESS—WEST DINING ROOM
FREE—REGISTRATION REQUIRED
- 8 FEDLINK VENDOR BRIEFING: WEST GROUP**
9:30AM - 11:30AM OR 1:30PM - 3:30PM
FEDLINK TRAINING ROOM²
FREE—REGISTRATION REQUIRED
- 13-16 BOOK BLITZ I³**
9:00AM - 4:00PM
LIBRARY OF CONGRESS—ROOM LM G45
\$350—REGISTRATION REQUIRED
- 20 INTRO TO CATALOGING WITH CONNEXION CLIENT³**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED
- 21 INTRO TO CATALOGING WITH CONNEXION BROWSER³**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED
- 22 EFFECTIVE STRATEGIES FOR SEARCHING OCLC¹**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED

Editorial Staff

FEDLINK Technical Notes is published by the Federal Library and Information Center Committee. Send suggestions of areas for FLICC attention or for inclusion in *FEDLINK Technical Notes* to:

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FLICC was established in 1965 (as the Federal Library Committee) by the Library of Congress and the Bureau of the Budget for the purpose of concentrating the intellectual resources of the federal library and related information community. FLICC's mission is to foster excellence in federal library and information services through interagency cooperation and to provide guidance and direction for the Federal Library and Information Network (FEDLINK).



FLICC Co-Sponsors Luminary Lecture

The FLICC Content Management Working Group teamed up with the Library of Congress Public Service Collections Directorate last fall to sponsor *Topic Maps: The Inventor's Perspective on Subject-Based Access*, as part of the Library of Congress's Luminary Lecture Series. This cybercast session featured Michel Biezunski and Steven R. Newcomb who created, named, standardized and pioneered the application of the Topic Maps paradigm. Biezunski and Newcomb serve as co-editors of the ISO 13250 Topic Maps standard. They also co-founded TopicMaps.Org, where they co-edited the XML

syntax (the "XTM Specification") that was added to the 2002 version of the standard. To watch the session, point your browser to <http://www.loc.gov/rr/program/lectures/mbsn.html>.

The next lecture, *Stewardship in the Digital Age: Roles and Issues for Libraries for Preserving Our Cultural Heritage* will also be cybercast on February 23, 2004 from 10:30 a.m. to 12:00 p.m. Viewing the cybercast is free but does require a RealMedia player plugin.

The Luminary Lectures series at the Library of Congress is part of a national, public education initiative called @ your library™, the Campaign for America's Libraries, which is sponsored by the American Library Association. The Library of Congress, along with libraries in all 50 states, is participating in this multiyear campaign designed to showcase public, school, academic and special libraries nationwide and to remind the public that libraries are dynamic, modern community centers for learning, information and entertainment.

For more information on the Luminary Lectures series, please see the Luminary Lectures @ Your Library Web site at www.loc.gov/rr/program/lectures/. ■

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