

# PCC Task Group on Engagement and Broadening the PCC Community

## Final Report and Recommendations

**2019-08-05**

This Task Group was constituted in June 2018 under [Strategic Direction](#) 1.1 and [charged](#) as follows:

**“Reporting to the PCC Policy Committee, the Task Group on Engagement and Broadening the PCC Community is charged to investigate ways to broaden the scope of the PCC’s membership, skill base, and community of practice. Consider the PCC’s strengths and weaknesses as an organization, using the Values statement as a starting point.”**

### **Membership**

Co-chairs:

Iman Dagher (University of California, Los Angeles)

Pat Riva (Concordia University)

Members:

Judith Cannan (PCC Secretariat)

Charlene Chou (University of Washington)

Andrew MacEwan (British Library)

Hester Marais (GAELIC South Africa NACO funnel)

Jeanette Norris (Brown University)

George Prager (NYU School of Law)

Julia Margarita Saldaña Martínez (NACO-MEXICO funnel)

Keiko Suzuki (The New School Library & Archives)

Lori Van Deman (Cedar Mill Community Libraries)

### **Introduction**

The Task Group conducted its work via online meetings and working on shared documents, in which we shared ideas and brainstormed asynchronously. The TG submitted an [Interim Report](#) dated October 15, 2018. The TG had six meetings in all:

- September 17 & 27, 2018: Initial brainstorming for interim report
- December, 10, 2018: Designed questionnaire
- April 30, 2019: Reviewed questionnaire results and analysis
- July 10 & 25, 2019: Determined recommendations and prepared final report.

The main focus of the Group was as described in our [Interim Report](#):

“To identify communities of similar interests; identify non-traditional contributors and mechanisms; identify areas and activities of collaboration, and identify ways to improve the PCC visibility to other communities.”

## Survey

In order to help the TG fulfill its mandate to investigate ways to expand and engage the Program for Cooperative Cataloging (PCC) membership, broaden the scope of the skills base, and expand the community of practice, the TG created a voluntary questionnaire aimed at gathering the perceptions, opinions, and experiences of PCC members and non-members alike. The draft questionnaire devised by the TG was submitted to PoCo at its December 20, 2018 meeting. PoCo members made valuable suggestions which were integrated into the questionnaire, and approved the circulation of the survey.

A Spanish language version of the questionnaire was prepared by TG member Julia Margarita Saldaña Martínez. It was sent to Mexican and Latin American librarians and catalogers, as well as members of the NACO-MEXICO funnel.

Both language versions of the questionnaire were coded in SurveyMonkey. A brief email message introducing the purpose of the request was prepared, which included a link to the survey online. This message was distributed on February 11, 2019 and the SurveyMonkey questionnaires were open until March 31, 2019. The invitation to participate was sent to approximately 25 listservs covering different communities and cataloging groups, including international and Latin American. The full list of listservs on which the surveys (English and Spanish) were distributed is found in appendix 1.

The number of responses received was good (English version: 402 total responses; Spanish version: 36 responses). Representation was roughly split between PCC and non-PCC members. Despite efforts to distribute widely and internationally, the majority of responses were from academic libraries (70% of respondents to English-language survey) and from the U.S. (81% of respondents to English-language survey).

Questions 1-3 elicited demographic information (PCC membership, Type of Library, Region or Country). Question 4, aimed at non-members of PCC, asked respondents to select reasons for their institution's non-involvement. Question 6, aimed at PCC members, asked respondents to select factors limiting the extent of their involvement. Question 7 asked PCC members to indicate their satisfaction with PCC services. Responses to all closed questions are available in appendix 2 (English-language survey) and appendix 3 (Spanish-language survey).

In order to gather additional input and comments from the participants, the survey included two open-ended questions:

- Q5: *If not PCC member: What changes would you like to see that would make it possible for you or your institution to consider participation?*
- Q8: *To all respondents: what other comments do you have?*

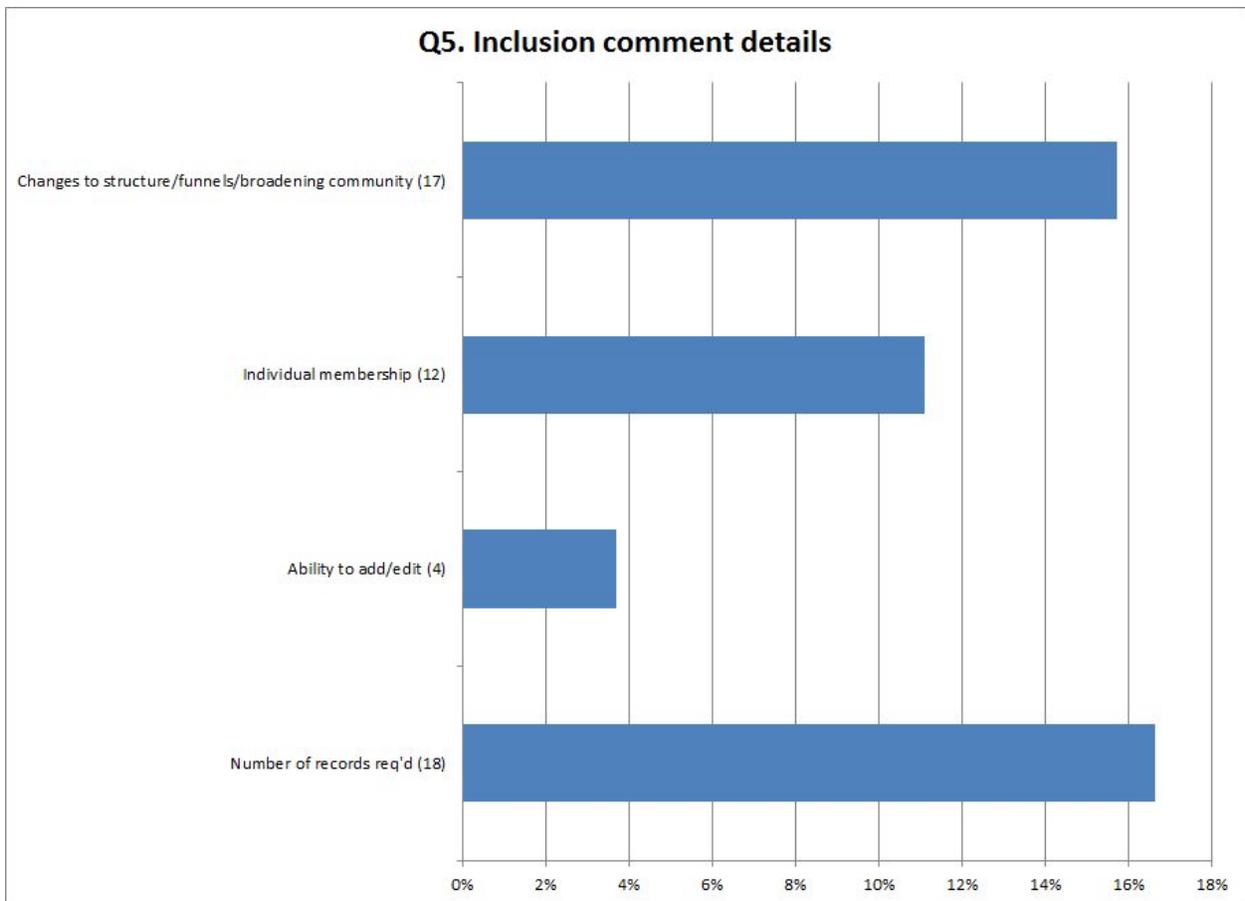
The responses included data that expressed participants' concerns and expectations of the PCC programs. The full text of the open-ended responses in the Spanish language survey, along with an English translation, are also included in appendix 3.

In the English language survey, Q5 elicited 105 comments, Q8 elicited 108 comments. To understand the themes raised, the responses to both open-ended questions were analyzed and coded manually using Excel. As a first step, we read through responses so that we could get to know the data, note some of the trends that emerged, and identify general themes or categories and subcategories (such as promotion, awareness, training, support, inclusion, PCC services, internationalization, etc.). Then, we developed a set of codes for these different trends, re-read each response, and assigned the codes

accordingly – we quantified these different categories and observed how often each of them emerged in the data.

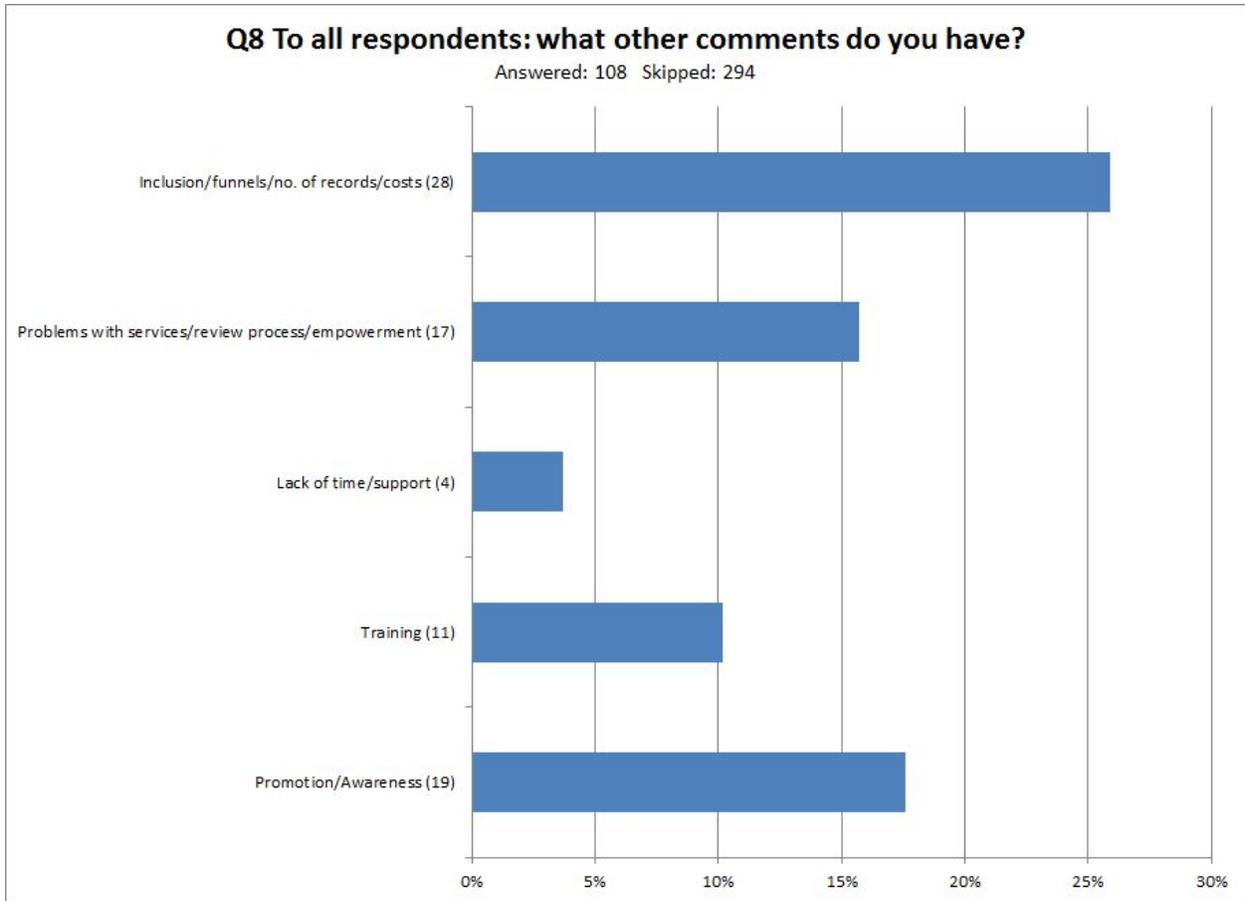
With both sets of responses, similar numbers of respondents cited increased awareness, time/support for participation, and accessibility of training as changes that would make participation more possible. Notes about inclusion/changes to membership structure were the most numerous, and especially in support of individual memberships. Many respondents would like more empowerment and easily available training. Some non-PCC members were frustrated by the inability to edit PCC-coded master records in OCLC WorldCat that are incomplete or incorrect.

Suggestions were repeatedly made to broaden the community, especially through funnels, mentorship, and lowering the bar for inclusion in PCC activities, as well as a reduction in the number of records required from institutions/funnels. A significant number of responses reflected a lack of familiarity with PCC and its role.



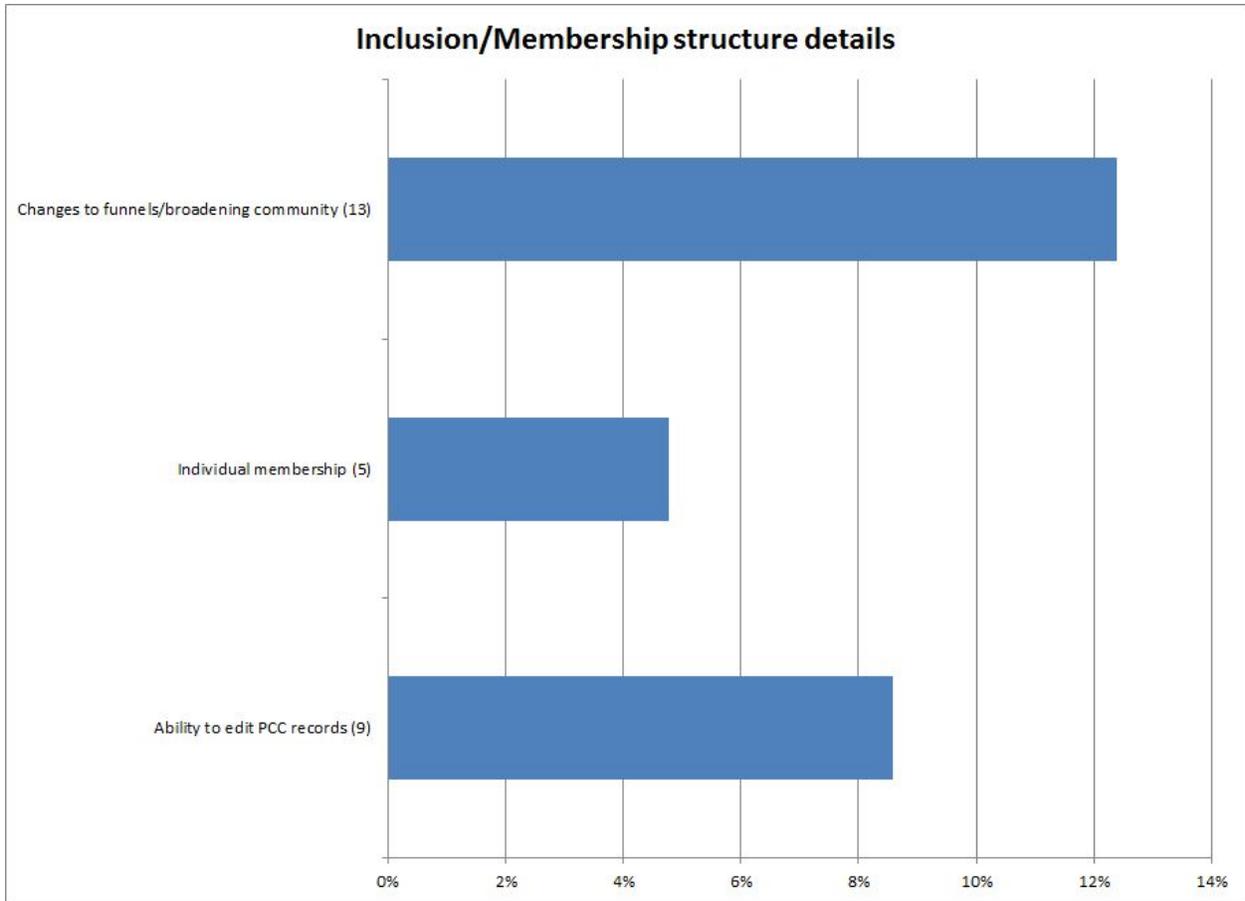
**Chart 1: Subthemes of the Inclusion theme in Q5**

Almost half (51 of 105) responses to open-ended question 5 fell into the *inclusion* theme and were analysed into subthemes.



**Chart 2: Themes identified among the responses in Q8**

Most of the responses (79 of 108) to the final question could be categorized by theme.



**Chart 3: Subthemes of the Inclusion theme in Q8**

The largest group of responses in Q8 (27 of 108) touched on the *inclusion* theme and were broken down by subthemes.

**The complete comments from the open-ended questions in the English-language survey are available in appendices 4 and 5.**

In the discussion that follows, selected comments that speak to the themes are quoted. The responses to questions 4 and 6, in conjunction with the open-ended comments in questions 5 and 8, were an important source of input to the TG, to ensure that the discussion and recommendations that follow are based on a wider range of perspectives than those of the TG members.

**Charge 1.** Identify PCC initiatives and areas of activity that resonate with other communities, including other cultural heritage communities. Make recommendations about ways to incorporate outreach into those efforts.

To provide focus to this task, the TG started by generating a list of communities of similar interests in the cultural heritage sector, as well as areas and activities that had the potential to lead to collaboration with these sectors. The full lists are included in our [Interim Report](#) (p.2-3). Some of these areas have already led to collaboration between PCC and another community. Some notable examples include: identity management in the [PCC ISNI pilot](#), linked data implementation with the [LD4P2 project](#), and the recent PCC event on [Wikidata](#). Some of the communities/areas were included because TG members had become aware of interest from that community for the area via conference presentations or publications (again identity management, more specifically the use of the NACO authority file by other communities). Other areas are of common concern to the broader sector and could be said to be areas of convergence (linked data initiatives, training in technology). The TG did not contact the identified organizations in these communities to verify whether these areas of activity do indeed resonate with them or whether they desire closer cooperation with PCC in these arenas.

In its *Interim Report* the TG articulated a vision statement indicating the purpose of pursuing cross-community collaboration, as follows:

“Build a bridge between the PCC and other communities (including international communities) of/with similar interests to foster closer ties and increase exchange of ideas and information and ultimately initiate opportunities for cooperation and collaboration.”

This vision indicates that there are stages to building collaborative ties with another community, starting with exchange of ideas and information, leading to greater mutual understanding, and only when this groundwork is built are collaborative projects possible. This is definitely a long-term process. It is to be expected that this would be at different stages with different communities. Should the PCC want to seriously follow this route, some group needs to be mandated to take on the responsibility of maintaining these ties. This would be an ongoing, or at least multi-year assignment, as outreach cannot be viewed as a one-time activity. It should be noted that any contact with another group or community is an opportunity for outreach.

### **Recommendation 1**

That PCC create an ongoing *committee on outreach* to make PCC more visible in other communities and nourish ongoing ties with interested groups and organizations. This group could have the responsibility to:

- Promote PCC programs and projects as well as generally promoting bibliographic control and metadata standards to a broader community
- Create outreach materials (for example, flyers) and distribute existing PCC communications (such as, but not limited to, the quarterly bulletin), outside of the PCC membership, such as by email through listservs or to a list of contacts from various communities, associations, interested parties that it would develop
- Maintain awareness of activities that intersect with PCC’s interests that are carried out by other groups and other communities and regularly report to PoCo
- Maintain ongoing links with similar groups, such as with bodies responsible for cooperative name authority files in languages other than English (for example, Korea, Canadiana in French)
- Identify opportunities for two-way exchange of information, such as by having speakers (via either in-person or virtual participation) at existing PCC meetings (PoCo, OpCo, or PCC meetings)

at ALA) and having PCC-related presentations at the meetings of other interested groups (including international meetings and conferences as appropriate)

- Coordinate the PCC's liaison activities

The need to increase the visibility of PCC was highlighted through many comments in the survey:

*"I need to learn more about PCC; What are the benefits of being a member?"*

*"I'm not sure what PCC does; I wish I had more access to information about how I could be more involved."*

*"Better outreach to non-PCC libraries on what being a PCC library entails."*

*"Please raise more awareness of pcc."*

*"It will be great if you promote the importance of the participation in the PCC programs such as NACO, SACO, BIBCO, and etc. among administrators in Academic Libraries."*

*"Can the PCC develop a fuller "sales pitch" or prospectus directed at institutional administrators to encourage participation?"*

**Charge 2.** Explore alternative models for membership (e.g. moving beyond production targets, including individual participation).

The TG discussed this issue at length and generated a number of paths that could be explored. In its *Interim Report* the TG articulated a vision statement related to this area, but also to points 4 and 5 of its charge:

“Increase participation rates and levels (greater engagement) by reducing barriers to contributions and identifying areas where communication and support is needed to increase levels of engagement”

Much of the discussion was around enabling NACO contributions from alternative sources, as this program is seen as more approachable than BIBCO and CONSER (which have greater constraints). TG members, from their own experience, felt that there would be interest in contributing to NACO from cataloguers working outside of traditional institutional members, such as by:

- PCC-trained cataloguers now working in non-PCC member institutions
- Independent librarians or individual cataloguers (consultants)
- Cataloguers working for outsourcing firms
- Retired catalogers previously PCC-trained currently engaged in library work in a post-retirement position or contract or via structured volunteer work

One theme that recurred among the TG members and in the survey responses is that it is the individual cataloguer who develops the NACO expertise, and can retain the knowledge despite job changes, if given a mechanism to actually continue contributing, and ongoing access to the necessary tools (including those that require a subscription: RDA Toolkit, Cataloger’s Desktop, ClassWeb). Cataloguer mobility is also an international reality, and is a significant issue in some countries. For instance, TG member Hester Marais reports that in South Africa mobility is the biggest issue in retention for funnel members, as younger cataloguers will regularly move from their position with a NACO funnel member after achieving independent status to a new position in a non-member institution, thereby ending their contributions. A membership model focused on accrediting the individual cataloguer would allow retaining this expertise.

*“Please\* consider those of us who work independently at a high level of expertise!”*

*“If individual participation was ever considered, I personally would love to participate!”*

*“Would like individual membership, where the work I put in to get trained (even if it is on my own) would move with me if I changed jobs.”*

*“Individual membership! I am the only cataloger for our county library system, and we are not part of any consortium. I do a lot of original cataloging for our special collections and for special projects, and having them be considered PCC would be great. I cataloged PCC (and CONSER) when I worked at an academic library for 10 years - it would have been nice to take those skills and all that training with me when I left.”*

Implementing alternative membership models for individual contributors would be expected to increase membership, which will require resources such as trainers, reviewers, coordinators. Although online

training materials are available, such as on the [Catalogers Learning Workshop](#), it takes resources to create these materials and keep them up to date.

The requirements for individual contributors would have to be structured in proportion, particularly the record requirement, and this concern was frequently raised in the comments.

*“individual membership not having strict number of records requirement”*

*“Reducing the contribution requirement (or basing it on staffing, rather than institution size) would help. Online training and certification.”*

*“The biggest change would probably be reducing the number of record contributions required”*

*“Easy access to requirements. Make requirements attainable for different sizes of cataloging teams.”*

*“Training for an individual librarian, without joining a funnel. Lower number of records required.”*

TG members also felt that valuable contributions towards enriching the NACO authority file and the broader goal of identity management could be made by finding a mechanism to receive contributions that are not full record contributions. For instance, by “crowd-sourcing” specific suggestions or record improvements from individuals who happen to have relevant information. This could be structured through limited authorization in the authority file, subject to review before being accepted. Contributions by such a method could come from active cataloguers without full NACO training.

A more guided route to recording information (without needing MARC knowledge) could be offered to retired cataloguers who are not otherwise active, other librarians, archivists, professionals in other communities, even members of the general public. This would allow individuals to be engaged in identity management and PCC programs by contributing their subject knowledge, without being bogged down by the more technical aspects of authority work. Such a mechanism could also be relevant to the LCSH component of SACO. Actually integrating this information into the authority files would still require some additional work from full members; it could be structured as an additional volunteer opportunity. The [Western Name Authority File](#) is an example of a project that uses a non-MARC template to create records for personal names and corporate bodies found in digital collections, those not found in the NACO authority file are contributed in a second stage.

*“Contribution to NACO should be unrestricted. Ultimately, URIs, not strings, will represent entities. So the form of a name will be irrelevant. Anyone (library cataloger, engineer, researcher, etc.) should be allowed to add references to authority records (or potentially someday add new authority records) that facilitate access to resources.”*

Acknowledging that metadata and identify management work is also carried out in non-traditional databases, exploring ways to harvest this information through batch processes and collaborations. This links to the “NACO lite” discussions and strategic direction SD4.1.

The method of gathering “crowd-sourced” contributions could also be applied in the context of BIBCO. Presently in WorldCat, changes to certain areas of [PCC-authenticated bibliographic records](#) are restricted. Various methods for making changes needed to other aspects of such records exist (enhance

status, expert community) and errors can be reported to OCLC Quality Control; however, the inability to make certain changes efficiently remains a sore point in the community. There is clearly interest in having an additional mechanism to capture the collective knowledge of the cataloguing community.

*“Do not like NOT being able to fix a record.”*

*“I think it would be more helpful for this survey to ask what type of PCC member a library is. We are only NACO. Time is a major factor in contributing to NACO. BIBCO is problematic because the records are locked to nonPCC members who could add valuable corrections or value-added content like TOC and summary notes, which the research shows provides better access than controlled vocabulary. It's always frustrating to have to log out of Connexion with my normal OCLC autho and log in with my NACO autho just to make one minor correction. And it's constant. Please consider unlocking the BIBCO records in WorldCat”*

*“We have noticed an increase in the errors found on pcc records, especially in access points like names and misspellings in the 245. Quality control seems to be slipping a bit.”*

*“My biggest issue is the fact that pcc records cannot be edited, especially in the subject headings, by OCLC cataloging members. I am a subject specialist in Christian theology, and I see many pcc records that have inadequate or misleading subject headings...”*

*“It is frustrating not to be able to correct the errors in the master records.”*

Another theme in the TG discussions is alternative modes for participation and engagement through training, including training in new technology (linked data, scripting languages). Participating in PCC sponsored or collaborative training initiatives would be accessible more widely than membership in the traditional programs. Training is considered a PCC strength.

The TG also wanted to gauge whether our own perceptions of attractive alternative models would resonate with the wider community, and so included questions in our survey that could elicit ideas, without offering specific solutions to select from. Themes reported included lack of institutional support and desire for individuals to have mechanisms to contribute.

*“My institution is not interested in doing group trainings or memberships due to limited number of cataloging staff, but I'm personally interested in going through the training process as an individual member. I am very much interested in attending trainings that can be held regionally or at conferences.”*

*“Information about joining a local PCC chapter in case my institution didn't want to make the commitment of membership.”*

*“Local management to be enthusiastic and supportive of the contributory nature of PCC as well as ARN records.”*

*“I wish there were more training opportunities for PCC members who are already trained, but need refresher courses to keep "up-to-date" and to learn new changes.”*

Any growth in the membership must be sustainable, which touches on strategic direction SD6. Presently members are overwhelmingly satisfied with services received from PCC Secretariat, as reported in

question 7 of the survey (92% of respondents answered in the affirmative). This leads to a positive impression of PCC by current members. This good image must be maintained even as PCC expands.

*“The work that PCC does is an enormous benefit to the cataloging community particularly in setting standards.”*

*“I support the effort to engage a wider community in the work of the PCC.”*

*“PCC plays an extremely important role in the library community. So basically, keep up the good work!”*

*“The training, advice, standards work, etc. of the PCC is invaluable.”*

*“Thank you for being open to conversations on this topic! The PCC is an invaluable part of our work.”*

*“You all do a great job!!”*

**Charge 3.** Make recommendations about how to expand liaisons to cover a wider range of partner communities, including other cultural heritage communities. Include recommendations on ways to empower liaisons to serve actively and facilitate information exchange between the PCC and other communities.

The [PCC Governance document](#), section I (Nov. 14, 2018 version), covers PCC “relationships with similar organizations”, and lists the ALCTS Advisor and three liaisons from PCC as formally appointed. Advisors to PoCo from the ISSN International Network and SkyRiver are mentioned in the informal relationships section, as is the possibility of liaisons being established by OpCo or the standing committees. Presently on the [Policy Committee member list](#), there are three Advisors (from ALCTS, the ISSN International Centre, and SkyRiver) and liaisons with six committees or groups. More recently a new liaison relationship has been established between PCC and ISNI.

The TG feels that expanding formal liaison agreements to additional organizations is not an end in itself, but can be a valuable tool for outreach and increased cross-community collaboration. This point is strongly related to the discussion under charge 1. Liaisons can also be named to increase PCC visibility internationally, and in that way contribute to charge 5. Strategic direction SD2.3 includes liaisons as an action under improvement of coordination of related efforts among PCC groups, adding the dimension that liaisons can have an internal role as well.

Liaisons can be named **from** one group **to** another (PCC to another body as is indicated in the *Governance document*, or other body to PCC). Alternately, a liaison can be named **between** two bodies. Some IFLA groups follow this model, and the liaison has responsibility for 2-way communication. The choice of model will affect how liaisons are to be chosen and appointed (by PCC, by the other body, or jointly), and what their duties would be.

Two-way liaisons seem particularly appropriate with other groups that also maintain cooperatively managed authority files, in particular the [Social Networks and Archival Context](#) (SNAC) cooperative in the archival community, and NACO-like library files in other languages and countries (for example in Korea, and the Canadian French-language file being constituted in 2020). Some of these may be identified from the list of [VIAF](#) contributors. Although NACO is represented on the VIAF Council by LC, direct contacts with those VIAF contributors that function as cooperatives (as opposed to those files that are the output of a single institution) would allow for exchanges on methods of internal organisation, etc. that would not be discussed at VIAF Council.

In expanding liaison roles, PCC needs to consider the level of support it wants to offer to the liaisons that it names to other bodies. Is any financial support to be offered towards attending the meetings of those groups? Towards attending PCC meetings? The TG recognized that this model could become very expensive quickly and would prove beyond the means of the PCC. In that case, unless the other body is providing funding, either the liaisons are expected to function entirely virtually (by being members of distribution lists, and only attending meetings online), or need to be chosen from those individuals who already have dual roles. This latter option is how IFLA liaisons (such as the liaison between the RSC and the IFLA Cataloguing Section Standing Committee) are generally chosen.

*“I’m no longer a cataloger but work with the library discovery system which uses the cataloging. Consider having liaison with people who have such roles (perhaps talk to LITA) - their perspective can be very enlightening and sometimes, they need to be enlightened too.”*

**Recommendation 2**

Develop a description of the responsibilities of liaisons, and clarify the distinction between liaisons and Advisors. Distinguish roles of PCC internal liaisons and liaison positions to or from external bodies. Determine the nature of PCC support for liaison roles.

**Recommendation 3**

Develop a list of goals to be accomplished by the creation of additional formal liaison roles and use this to review current liaisons and prioritize contacting other organizations for the creation of new liaisons.

**Charge 4.** Make recommendations about how to increase the inclusiveness and diversity of the membership, including libraries of different types and sizes and librarians with skill sets beyond traditional cataloging.

The TG focused on types of libraries and different skill sets under this point, as the international aspect of diversity is covered under charge 5. In its *Interim Report* the TG developed a vision statement that relates to expanding the diversity of membership:

“Consider new models of membership, attracting new members who will participate in new ways, and making it easier (reducing barriers to participation) for underrepresented types of libraries to be active within existing programs.”

The breakdown of respondents to the survey confirmed that academic libraries are by far the largest group interested in PCC, at least enough to respond to a questionnaire. The respondents were roughly evenly divided between PCC members and non-members. 70% of respondents (English-language survey) identified as being from academic libraries. The next largest group, at 11%, were from public libraries, which are drastically under-represented in PCC considering particularly the number of public libraries that exist.

*“If something could be done governance-wise to loosen the dominance of large research libraries and their librarians over the process, that would be helpful.”*

*“Greater inclusion/welcoming of non-MARC communities would be welcome”*

*“I really respect PCC and am always glad to see/attend training given by PCC members. I would love for PCC participation to be broadened to include more institutions, or individuals who meet certain criteria.”*

#### **Recommendation 4**

Work with PLA (Public Library Association) and other such organizations to identify membership models that are viable in a public library context where many cataloguing staff may be part-time. Consider paths to training, authorization levels, and ongoing support. Consider pragmatic issues, such as realistic levels of support to be offered by these institutions.

In general, for all types of libraries, the smaller libraries are less likely to be PCC members. The survey indicated concern regarding expected time commitments and contribution levels. Even though required contribution levels are less than formerly, the perception that this is too much for small libraries persists.

*“The current requirements for PCC membership are too high for buy-in at smaller public libraries.”*

*“Regular, sustained recruitment by PCC to non-members. Clarity on quotas and responsibilities. Perhaps PCC should consider offering some sort of “affiliate” status -- my institution might have the time, resources, & interest in PCC “certification” training, but may not be able to exceed quotas for original cataloging.”*

*“Our volume is too small to make participation worthwhile but would be open to regional participation if possible.”*

**Recommendation 5**

Charge a group to prepare a proposal to create a category of NACO membership based on individual accreditation of contributors, rather than on institutional membership. The proposal should include criteria for using this membership category. Consider aspects related to administration, training, ongoing support, as well as practical matters of system authorization levels and access to utilities and cataloguing tools for those not working in traditional member institutions. The proposal should take into account the capacity that the PCC Secretariat at LC would have to provide support for more members and propose mechanisms for the involvement of experienced NACO members to provide assistance.

*“Not having to be affiliated with or join bibliographic utilities.”*

*“I’ve come to a small liberal arts college from two large research institutions and welcome using my expertise.”*

**Recommendation 6**

Develop a mechanism to solicit and channel contributions to identity management below the record level, such as integrating “crowd-sourced” information into the NACO file. Recruit experienced NACO members to integrate the information received into the authority file.

**Charge 5.** Work to expand international participation.

- Identify the barriers to membership that are experienced or perceived by libraries outside the US that catalog in English
- Identify what has worked for those international members that have chosen to participate
- Make recommendations for increasing international membership.

*"I don't know that you allow international members!"*

This comment speaks volumes about the need for outreach and communication, and the continuing difficulties in breaking through to international communities.

That said, working internationally is not without its difficulties. This TG, with 11 members from 5 countries on 3 continents, spanning 9 time zones--shows some of the challenges inherent in international work. Making the active participation of international members possible requires flexibility from North American members, such as early morning online meeting times for those on the Pacific Timezone, so that the meeting is still in the working day for those in the UK or South Africa. This becomes even more difficult if there are Asia or Oceania members on a group. In-person meetings avoid this scheduling difficulty, but more distant participants shoulder a disproportionate burden of travel costs, travel time, and jet-lag, making it a substantial investment to participate in even a short meeting.

The TG considered what is intended by international participation. Is this focused on membership in the traditional PCC programs, or does it include serving on PCC groups or projects? If the latter, what accommodation could be adopted to make this more feasible? Would it be reasonable to adopt diversity of location as a principle in constituting PCC committees and working groups? It is still rare for a PCC committee or task group to include members from outside the US. Increasing the participation of existing international members in PCC activities would serve to consolidate the place of international members within PCC and this greater visibility serves as another point of outreach.

The TG included members with personal experience or knowledge of the situation in the Arabic language funnel, Asia and Pacific, Canada, South Africa, and the UK. From their own personal experience, the TG members felt that international members experience most of the same barriers to participation and engagement as US members. In this way, this point intersects with the issues discussed under charge 2 and 4, and any solutions that broaden membership models or make membership easier for less traditional participation will also be used by potential international members.

Additionally, international members face the barrier of breaking into another community that is less familiar, where few of their peers already involved. Individual leadership is important in bringing institutions to consider joining PCC. Local factors and history that have shaped the library community in a country need to be well understood to effectively advocate for the importance of authority control and bibliographic standards and cooperation using appropriate contextual arguments. This is more effective when leadership emerges from within the area. When one institution serves as a trailblazer, it can support those who follow. Hong Kong is one example. Hong Kong University of Science & Technology joined NACO in 1999 and CONSER in 2000. This planted the seed. In 2019, seven universities in Hong Kong and the University of Macau joined NACO. NACO training was held in May 2019 and the Hong Kong University of Science & Technology supported LC colleagues for the training.

There are currently 90 international members from 20 countries in PCC (counting all programs, and both independent members and members of funnels). The countries represented by multiple members are: Canada (22), Mexico (15), Chile (9), China (9), Netherlands (8), South Africa, (7), Australia (3), England

(3), Windward Islands (3). The remaining 11 countries are each represented by a single library. A table giving all the countries and the number of PCC participants in each is in appendix 6.

Although the membership, including international, keeps growing, even in those countries which already have some members, libraries that otherwise fit the PCC core demographic (such as large academic libraries) have not joined any program. The vast majority of international members are academic libraries, followed distantly by national libraries.

PCC is less familiar internationally, and so actions taken for outreach in an international context will also aid in increasing international membership. In this way, this point intersects also with charge 1. Although it has had international members for many years, PCC is not presently generally identified as international. If PCC positions itself more clearly in international venues, such as by greater visibility and by establishing liaisons with international groups, this would lessen this barrier.

*“Our consortium is considering participation; for our library alone, PCC requirements exceed what we have available in time and staff. A more international orientation in rules, etc. would make participating in PCC more attractive. As would (progress in) Linked data developments in the PCC programmes/products.”*

*“Appointment of reviewers in South Africa, we are really in need of them. Request to appoint another trainer because one is not enough to cover the whole of South Africa.”*

*“My institution is part of a Funnel Project. I think we need more funnels projects in Latin America to be able to contribute with more records.”*

In considering the aspect of this charge relating to expanding international membership, the TG discussed what role active recruitment activities should have as opposed to the more “passive” recruitment that would occur naturally in response to greater visibility and international outreach activities. Active recruitment would involve specifically targeting potential members and communicating with them with the goal of persuading them to join one of the PCC programs or a funnel. This is not in the present organizational culture of the PCC, which does not exclude it as a potential action, but does mean its implications need to be carefully considered. Active recruitment needs to be coupled with resources in place to integrate the new members successfully. Actively recruited members may have higher expectations for services from PCC than members who take the initiative themselves to come forward and volunteer to participate.

### **Recommendation 7**

Explore international potential for additional NACO participation, in the first instance, from national libraries and academic libraries in countries that use English as their language of cataloguing, or as one of their languages of cataloguing, and that adopt the same basic standards as those supported by the PCC (namely, RDA with policy statements compatible with the LC-PCC PS) and where the same contribution mechanisms are already in use, as these factors reduce the barriers to participation as much as possible. If active recruitment is adopted, work with existing NACO members, particularly national libraries, in those countries to reach out to other institutions directly or via national association conferences. Work with existing members with extensive contacts in a region, such as Casalini Libri in Europe, to identify and approach potential members.

## Appendix 1. Listservs used for distribution

IFLA-L : general IFLA list	ifla-l@infoserv.inist.fr
CATSMAIL : list of the IFLA Cataloguing Section	catsmail@infoserv.inist.fr
RDA list	rda-l@lists.ala.org
Metadata Librarians list	metadatalibrarians@lists.monarchos.com
Program for Cooperative Cataloging list	PCCLIST@LISTSERV.LOC.GOV
MELA: Middle East Librarians Association cataloging list	mideastcat-l@googlegroups.com
CEAL: Council on East Asian Libraries list	eastlib@listserv.unc.edu
OCLC Cataloging list	OCLC-CAT@OCLCLISTS.ORG
AUTOCAT : library cataloging and authorities discussion group	AUTOCAT@LISTSERV.SYR.EDU
IFLA: Digital Libraries Research mailing list	diglib@infoserv.inist.fr
Public-linked Open Data	public-lod@w3.org
LITA / ALCTS Linked Library Data Interest Group Email List	lita-lld@lists.ala.org
ALCTScentral	alctscentral@lists.ala.org
Discussion list for the Africana Librarians Council	alcalist@lists.stanford.edu
Committee on Research Materials on Southeast Asia List (CORMOSEA)	cormosea@listserv.ohio.edu
Committee on South Asian Libraries and Documentation list (CONSALD list)	consald-l@library.wisc.edu
Slavic and Eastern European librarians and archivist (SLAVLIBS)	aurbanic@library.berkeley.edu
The OnLine Audiovisual Catalogers electronic discussion list	OLAC-L@LISTSERV.OCLCLISTS.ORG
Music OCLC Users Group list	moug-l@occlists.org
Library & Information Technology Association List	lita-l@lists.ala.org
Canadian Committee on Cataloguing List	CCC-L@LISTSERV.COLLECTIONSCANADA.GC.CA
Canadian Committee on Metadata Exchange List	CCM-L@LISTSERV.COLLECTIONSCANADA.GC.CA
Canadian Technical Services Network google group	<a href="https://groups.google.com/forum/#!forum/canadian-technical-services-network">https://groups.google.com/forum/#!forum/canadian-technical-services-network</a>
BIBLIOMEX-L	bibliomex-l@lists.uanl.mx
Biblioprogresistas	biblio-progresistas@yahoo grupos.com.mx

**Appendix 2. Responses to the English-language questionnaire**

# Request for feedback on participation in the PCC

Tuesday, April 02, 2019

# 402

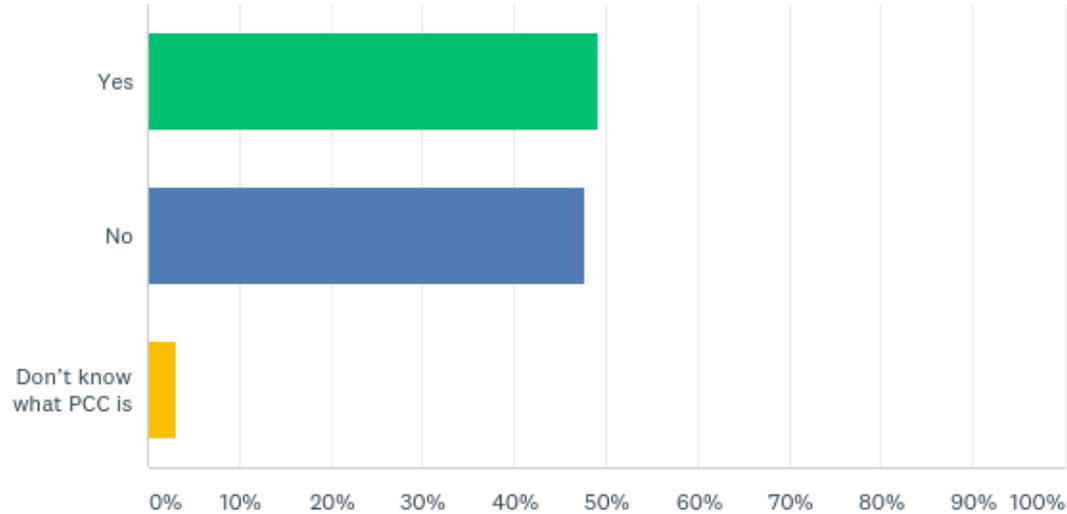
Total Responses

Date Created: Friday, February 08, 2019

Complete Responses: 402

# Q1: Are you currently affiliated with a PCC institution?

Answered: 401 Skipped: 1



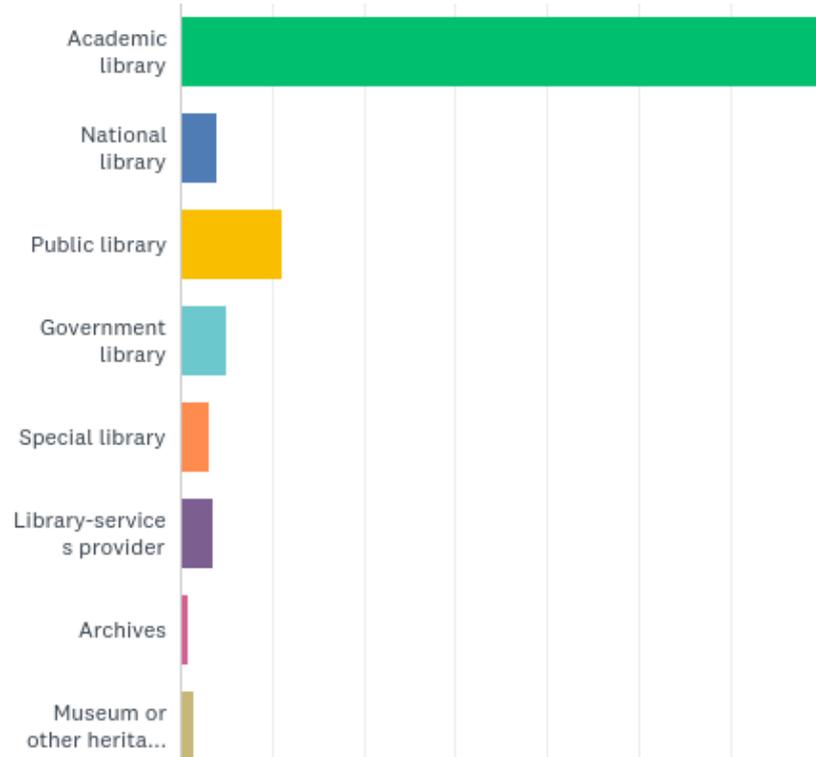
# Q1: Are you currently affiliated with a PCC institution?

Answered: 401 Skipped: 1

ANSWER CHOICES	RESPONSES	
Yes	49.13%	197
No	47.63%	191
Don't know what PCC is	3.24%	13
TOTAL		401

## Q2: What type of institution are you affiliated with?

Answered: 386 Skipped: 16



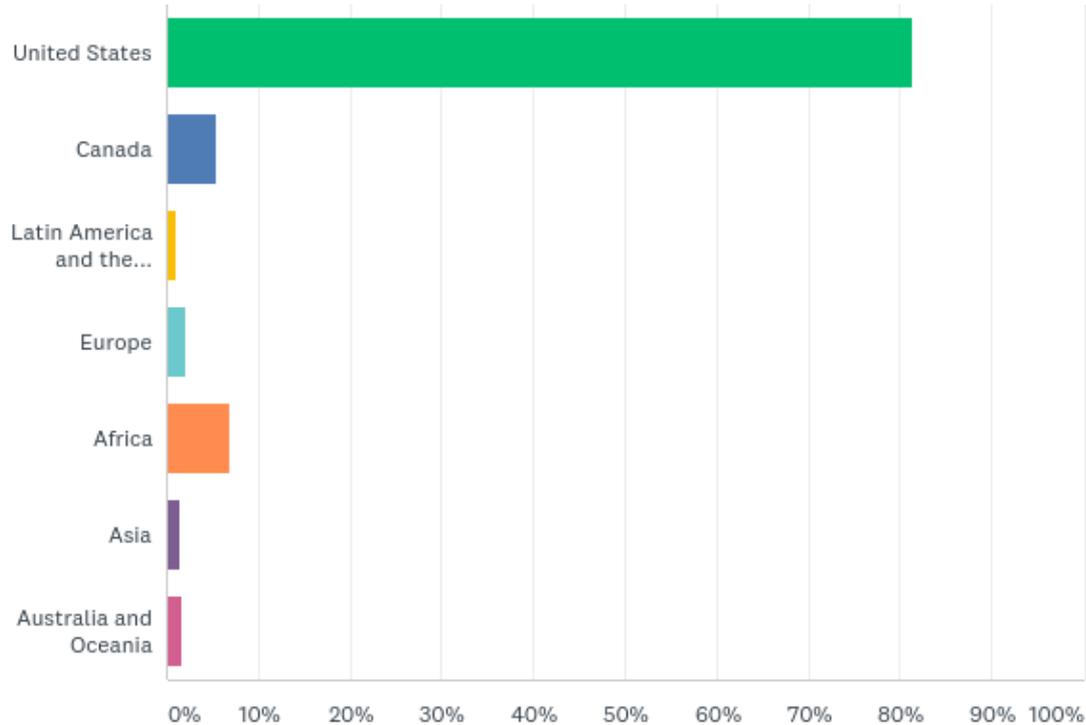
## Q2: What type of institution are you affiliated with?

Answered: 386 Skipped: 16

ANSWER CHOICES	RESPONSES	
Academic library	70.21%	271
National library	3.89%	15
Public library	11.14%	43
Government library	4.92%	19
Special library	3.11%	12
Library-services provider	3.63%	14
Archives	0.78%	3
Museum or other heritage institution	1.55%	6
Unaffiliated	0.78%	3
<b>TOTAL</b>		<b>386</b>

### Q3: What region or country are you in?

Answered: 401 Skipped: 1



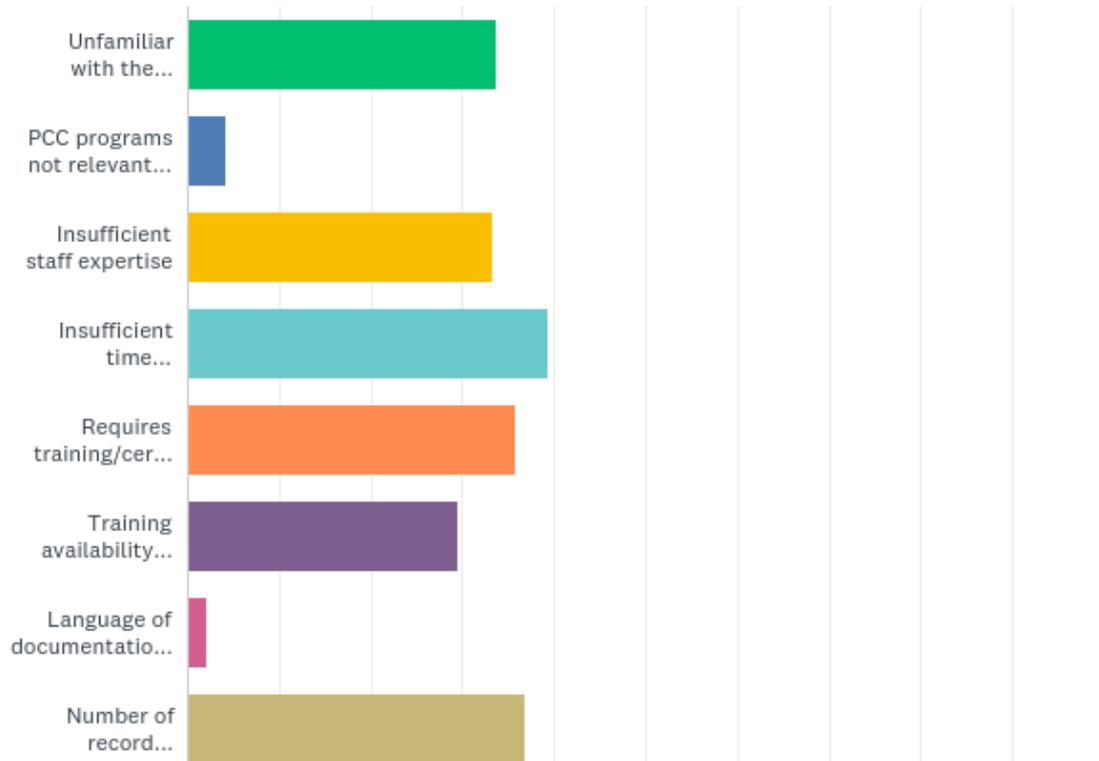
### Q3: What region or country are you in?

Answered: 401 Skipped: 1

ANSWER CHOICES	RESPONSES	
United States	81.30%	326
Canada	5.49%	22
Latin America and the Caribbean	1.00%	4
Europe	2.00%	8
Africa	6.98%	28
Asia	1.50%	6
Australia and Oceania	1.75%	7
TOTAL		401

## Q4: If not PCC member: What are the main reasons you or your institution are not involved in PCC? [Choose all applicable]

Answered: 196 Skipped: 206



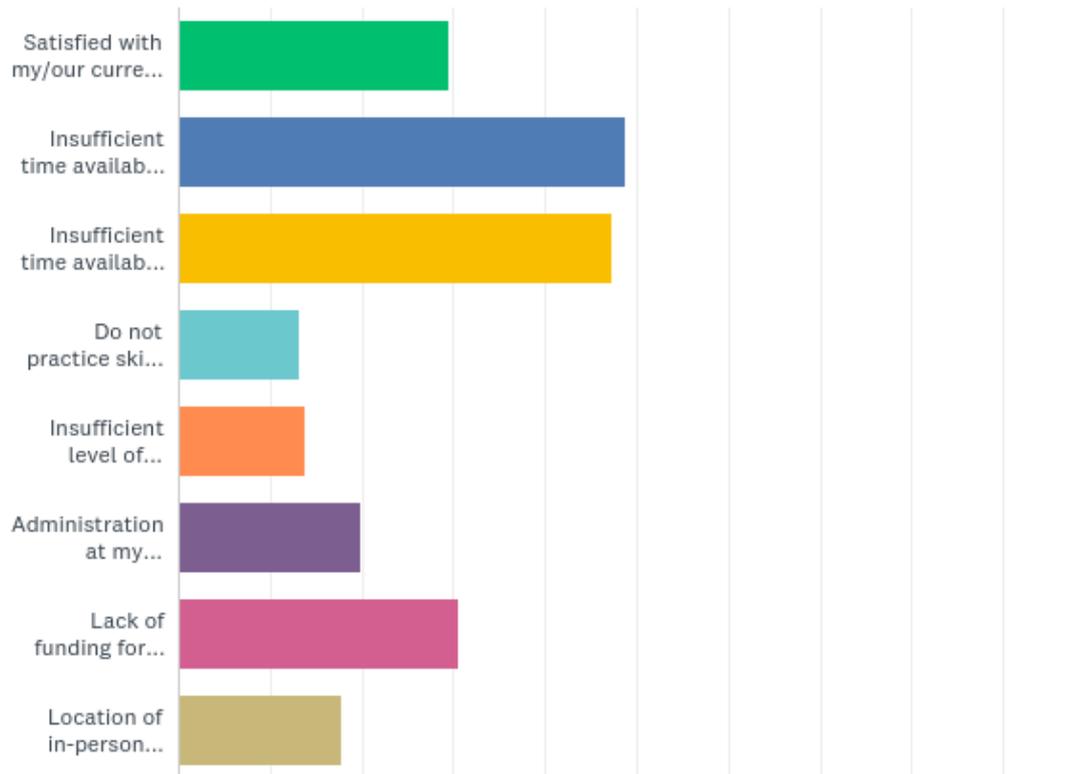
## Q4: If not PCC member: What are the main reasons you or your institution are not involved in PCC? [Choose all applicable]

Answered: 196 Skipped: 206

ANSWER CHOICES	RESPONSES	
Unfamiliar with the PCC/never considered joining	33.67%	66
PCC programs not relevant to your work	4.08%	8
Insufficient staff expertise	33.16%	65
Insufficient time availability	39.29%	77
Requires training/certification for contribution	35.71%	70
Training availability (training not easily available in a suitable form or timing)	29.59%	58
Language of documentation/training (not available in local working language)	2.04%	4
Number of record contributions required in certain programs is too high	36.73%	72
Cataloguing standards/guidelines required do not match those used locally	7.65%	15
Language of contribution (having to contribute in English regardless of local working language)	3.06%	6
Need to join specific bibliographic utilities (OCLC or SkyRiver) to contribute	9.18%	18

## Q6: If PCC member: What factors limit the extent of your contributions or involvement? [Choose all applicable]

Answered: 197 Skipped: 205



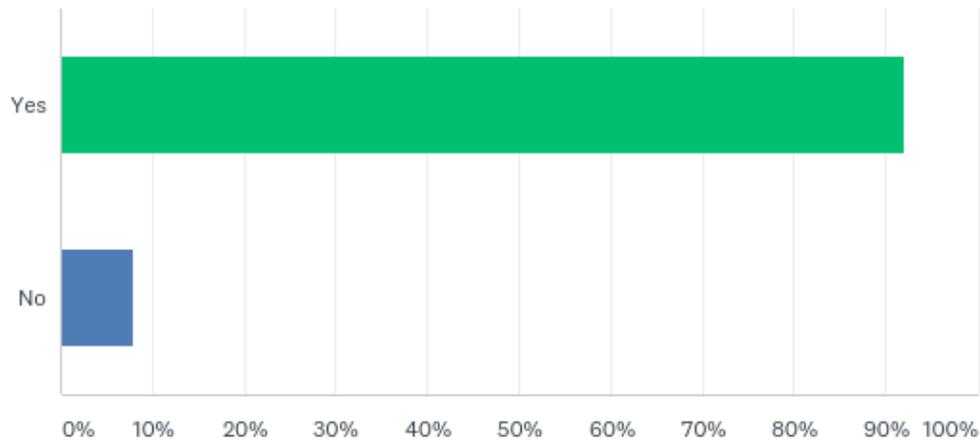
## Q6: If PCC member: What factors limit the extent of your contributions or involvement? [Choose all applicable]

Answered: 197 Skipped: 205

ANSWER CHOICES	RESPONSES	
Satisfied with my/our current level of contribution and involvement	29.44%	58
Insufficient time available to contribute more records	48.73%	96
Insufficient time available to be more active in the organization (such as for committee work, responses to documents, contributing to listserv discussions, attending in-person meetings)	47.21%	93
Do not practice skills frequently enough to stay current	13.20%	26
Insufficient level of expertise	13.71%	27
Administration at my institution is not supportive of greater involvement	19.80%	39
Lack of funding for attending in-person meetings	30.46%	60
Location of in-person meetings (OpCo meetings, Member at-large meetings at ALA conferences)	17.77%	35
Total Respondents: 197		

## Q7: If PCC member: Are you satisfied by the services provided for you by your free membership in PCC?

Answered: 191 Skipped: 211



## Q7: If PCC member: Are you satisfied by the services provided for you by your free membership in PCC?

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Answered: 191 Skipped: 211

ANSWER CHOICES	RESPONSES	
Yes	92.15%	176
No	7.85%	15
TOTAL		191

**Appendix 3. Responses and analysis of the Spanish language questionnaire**

**Request for feedback on participation in the PCC**

Are you currently affiliated with a PCC institution? ¿Está actualmente afiliado a una institución de PCC?

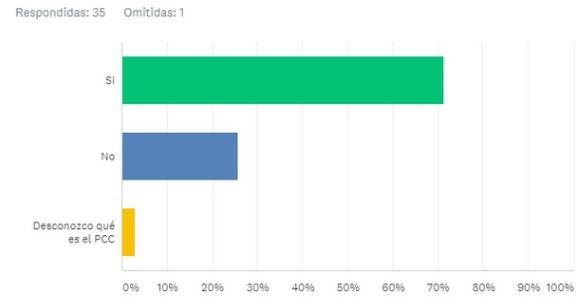
Yes • Si

No • No

Don't know what PCC is • Desconozco qué es el PCC

Answered	Skipped	Average	Comments
35	1	[Porcentaje]	[Respuestas]
25		71.43%	
9		25.71%	
1		2.86%	
<b>35</b>		<b>100.00%</b>	

¿Está actualmente afiliado a una institución de PCC?



What type of institution are you affiliated with? ¿Con qué tipo de institución estás afiliado?

Academic library • Biblioteca Académica (Universitaria)

National library • Biblioteca Nacional

Public library • Biblioteca Pública

Government library • Biblioteca de Gobierno

Special library • Biblioteca Especializada

Library-services provider • Proveedor de servicios de biblioteca

Archives • Archivos

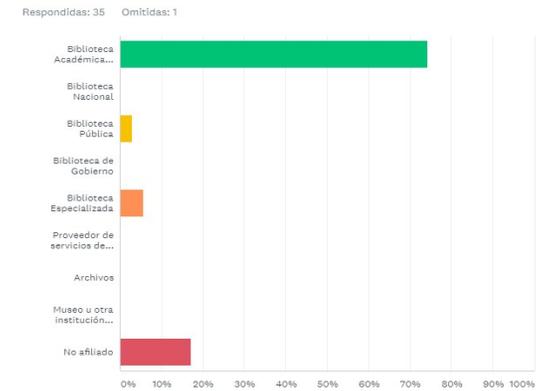
Museum or other heritage institution • Museo u otra institución patrimonial

Unaffiliated • No afiliado

Otro: \_\_\_\_\_

Answered	Skipped	Average	Comments
35	1		
26		74.29%	
0		0.00%	I don't know
1		2.86%	
0		0.00%	
2		5.71%	
0		0.00%	
0		0.00%	
0		0.00%	
0		0.00%	
6		17.14%	
<b>35</b>		<b>100.00%</b>	

¿Con qué tipo de institución estás afiliado?



What region or country are you in? ¿En qué región o país se encuentra?

United States • Estados Unidos

Canada • Canadá

Latin America and the Caribbean • América Latina y el Caribe

Europe • Europa

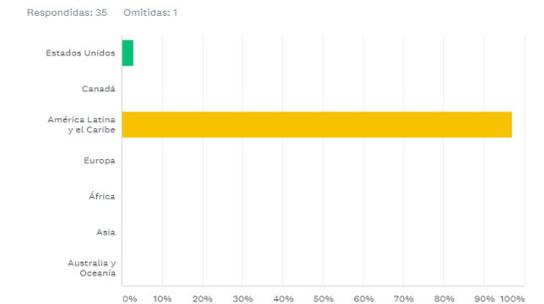
Africa • África

Asia • Asia

Australia and Oceania • Australia y Oceanía

Answered	Skipped	Average	Comments
35	1		
1		2.86%	
0		0.00%	
34		97.14%	
0		0.00%	
0		0.00%	
0		0.00%	
0		0.00%	
0		0.00%	
<b>35</b>		<b>100.00%</b>	

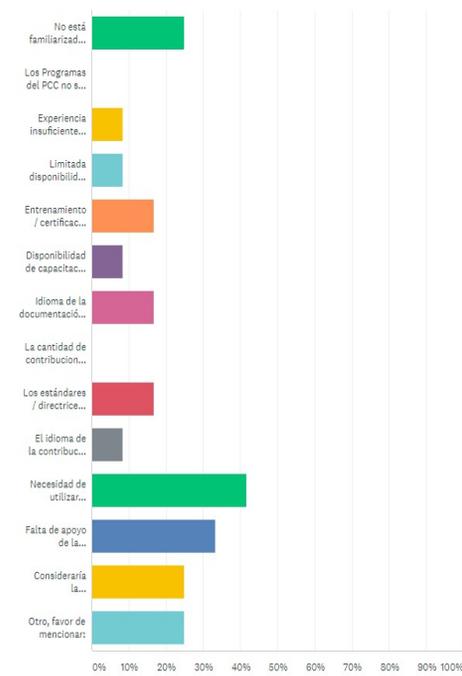
¿En qué región o país se encuentra?



		Answered	Skipped	Average	Comments
If not PCC member: What are the main reasons you or your institution are not involved in PCC? [Choose all applicable]	<b>Si no es miembro de PCC: ¿Cuáles son las principales razones por las que usted o su institución no están involucrados en PCC?</b> [Seleccione todas las que considere aplicable]	12	14		
Unfamiliar with the PCC/never considered joining	<ul style="list-style-type: none"> <li>No está familiarizado con el PCC / nunca consideré unirse.</li> </ul>	3		25.00%	
PCC programs not relevant to your work	<ul style="list-style-type: none"> <li>Los Programas del PCC no son relevantes para su trabajo.</li> </ul>	0		0.00%	
Insufficient staff expertise	<ul style="list-style-type: none"> <li>Experiencia insuficiente del personal.</li> </ul>	1		8.33%	
Insufficient time availability	<ul style="list-style-type: none"> <li>Limitada disponibilidad de tiempo.</li> </ul>	1		8.33%	
Requires training/certification for contribution	<ul style="list-style-type: none"> <li>Entrenamiento / certificación obligatorios para participar y contribuir.</li> </ul>	2		16.67%	
Training availability (training not easily available in a suitable form or timing)	<ul style="list-style-type: none"> <li>Disponibilidad de capacitación (la capacitación no está fácilmente disponible en una forma o momento adecuado).</li> </ul>	1		8.33%	
Language of documentation/training (not available in local working language)	<ul style="list-style-type: none"> <li>Idioma de la documentación / capacitación (no disponible en el idioma de trabajo local).</li> </ul>	2		16.67%	
Number of record contributions required in certain programs is too high	<ul style="list-style-type: none"> <li>La cantidad de contribuciones de registro requerida en ciertos programas es demasiado alta.</li> </ul>	0		0.00%	
Cataloguing standards/guidelines required do not match those used locally	<ul style="list-style-type: none"> <li>Los estándares / directrices de catalogación requeridos no coinciden con los utilizados localmente.</li> </ul>	2		16.67%	
Language of contribution (having to contribute in English regardless of local working language)	<ul style="list-style-type: none"> <li>El idioma de la contribución (se tiene que contribuir en inglés, independientemente del idioma de trabajo local).</li> </ul>	1		8.33%	
Need to join specific bibliographic utilities (OCLC or SkyRiver) to contribute records	<ul style="list-style-type: none"> <li>Necesidad de utilizar adicionalmente utilidades o programas bibliográficos específicos (OCLC o SkyRiver) para realizar la contribución de registros.</li> </ul>	5		41.67%	
Administration at my institution is not supportive	<ul style="list-style-type: none"> <li>Falta de apoyo de la administración en mi institución.</li> </ul>	4		33.33%	
Would consider individual participation, without institutional membership	<ul style="list-style-type: none"> <li>Consideraría la participación individual, sin membresía institucional.</li> </ul>	3		25.00%	
	<ul style="list-style-type: none"> <li>Otro, favor de mencionar:</li> </ul>	3		25.00%	
		28		233.33%	

Si no es miembro de PCC: ¿Cuáles son las principales razones por las que usted o su institución no están involucrados en PCC? [Seleccione todas las que considere aplicable]

Answered: 12 Skipped: 24



Desconocimiento del PCC y con quién dirigirse	Unawareness of the PCC and who to contact
La institución no cuenta con recursos adicionales para este tipo de proyectos.	The institution does not have additional resources for this type of project.
Soy miembro	I'm a member

		Answered	Skipped	Average	Comments
If not PCC member: What changes would you like to see that would make it possible for you or your institution to consider participation?	<b>Si no es miembro del PCC: ¿Qué cambios le gustaría ver que hicieran posible que usted o su institución consideren su participación?</b>	9	27		



Ahora que tengo conocimientos, estamos interesados en participar como institución.	Now that I have knowledge, we are interested in participating as an institution.
Me interesa participar.	I'm interested in participating
Disponibilidad de tiempo Idioma de muchos de los documentos, preferible en español Ampliar el uso y manejo del SkyRiver	Time availability Language of many of the documents, preferable in Spanish Expand the use and handling of the SkyRiver
Desconozco su función y costos, por lo tanto me es imposible opinar al respecto.	I do not know its function and costs, therefore it is impossible for me to comment on it.
No usar programas específicos para contribuir con registros catalográficos	Do not use specific programs to contribute catalog records
Pues que se informe mas al respecto	Well, let me know more about it
Apoyo de las autoridades	Support from the authorities
Mayor difusión	Greater diffusion

Capacitación en idioma español sin el requerimiento de acudir a ningún lugar por los gastos que implica.	Training in Spanish without the requirement to go anywhere due to the expenses involved.
--	--

		Answered	Skipped	Average
If PCC member: What factors limit the extent of your contributions or involvement? [Choose all applicable]	<i>Si es miembro del PCC: ¿Qué factores limitan el alcance de sus contribuciones o participación?</i> [Seleccione todas las que apliquen]	25	11	
Satisfied with my/our current level of contribution and involvement	Estoy satisfecho con mi/nuestro estado actual de contribución y participación.	7		28.00%
Insufficient time available to contribute more records	El tiempo disponible es limitado para aportar más registros.	8		32.00%
Insufficient time available to be more active in the organization (such as for committee work, responses to documents, contributing to listserv discussions, attending in-person meetings)	El tiempo disponible es limitado para ser más activo en la organización (por ejemplo, para el trabajo de comités, respuestas a documentos, contribución a las discusiones de listas de correos, asistencia en persona a reuniones).	3		12.00%
Do not practice skills frequently enough to stay current	La falta de práctica con la frecuencia suficiente para mantenerse al día.	4		16.00%
Insufficient level of expertise	Nivel de experiencia insuficiente.	3		12.00%
Administration at my institution is not supportive of greater involvement	La administración en mi institución no apoya una mayor participación.	3		12.00%
Lack of funding for attending in-person meetings	Falta de fondos/financiamiento para asistir a reuniones presenciales.	4		16.00%
Location of in-person meetings (OpCo meetings, Member at-large meetings at ALA conferences)	La ubicación de las reuniones presenciales (reuniones de OpCo, de miembros en las conferencias de la ALA)	2		8.00%
	Otro, por favor enliste _____	3		12.00%
		37		148.00%

Comments

Si es miembro del PCC: ¿Qué factores limitan el alcance de sus contribuciones o participación? [Seleccione todas las que apliquen]

Answered: 25 Skipped: 11

No logramos comprender totalmente el funcionamiento del Worldshare Metadata Services, para los reportes de registros bibliográficos rechazados por OCLC al momento de la aportación	We can not fully understand the operation of Worldshare Metadata Services, for the reports of bibliographic records rejected by OCLC at the moment of the contribution
no soy miembro	I'm not a member
El nuevo requerimiento de presentar los registros en inglés y sin errores demanda aún más tiempo para crear registros que antes	The new requirement to present records in English and without errors demands even more time to create records than before

		Answered	Skipped	Average
If PCC member: Are you satisfied by the services provided for you by your free membership in PCC?	<i>Si es miembro del PCC: ¿Está satisfecho con los servicios proporcionados por su membresía gratuita en PCC?</i>	26	10	
Yes	Si	24		92.31%
No	No	2		7.69%
	Si la respuesta es no, ¿por qué? _____	26		100.00%

Comments

Si es miembro del PCC: ¿Está satisfecho con los servicios proporcionados por su membresía gratuita en PCC?

Answered: 26 Skipped: 10

Desconocemos los beneficios de la membresía Aunque, desconozco el total de los servicios proporcionados por la membresía gratuita del PCC

We do not know the benefits of membership Although, I do not know the total of the services provided by the free membership of the PCC

To all respondents: what other comments do you have?

Todos: Otros comentarios:

8

28



<p>Agradezco el apoyo que nos brinda la UASLP, a través de su sistema de bibliotecas, con la creación de talleres NACO dentro de las conferencias regionales de catalogación, para la participación y contribución de registros de autoridad de nombre en el marco del Programa de Cooperación en Catalogación, así como del Proyecto Chimenea de Autoridades NACO-MÉXICO.</p>	<p>I appreciate the support that the UASLP offers us, through its library system, with the creation of NACO workshops within the regional cataloging conferences, for the participation and contribution of name authority registrations within the framework of the Cooperation Program in Cataloging, as well as the Fireplace Project of NACO-MEXICO Authorities.</p>
<p>Me encanto el curso, lastima que no pudimos ver todos los módulos. Espero pronto integrarme y realizar mis aportaciones Felicidades, es un gran trabajo</p>	<p>I loved the course, it hurts that we could not see all the modules. I hope soon to integrate and make my contributions Congratulations, it's a great job</p>
<p>Se deberían considerar otros cursos de actualización para el personal, no solamente autoridades de autores, deberían incluir autoridades de series, de materias, etc.</p>	<p>Other updating courses should be considered for personnel, not only authorities of authors, they should include authorities of series, subjects, etc.</p>
<p>no soy miembro</p>	<p>I'm not a member</p>
<p>La incorporación de la biblioteca al PCC-NACO elevó el nivel de conocimientos de los catalogadores sobre organización bibliográfica estandarizada; antes de esto nuestro catálogo de autoridades tenía muchas áreas de oportunidad.</p>	<p>The incorporation of the library to the PCC-NACO raised the level of knowledge of catalogers about standardized bibliographic organization; before this our catalog of authorities had many areas of opportunity.</p>
<p>Me ha parecido interesante el proyecto y me he propuesto administrar mejor mi tiempo para aportar en mayor cantidad y calidad</p>	<p>I found the project interesting and I have proposed to better manage my time to contribute in greater quantity and quality</p>
<p>Es muy buen programa el que tenemos con la UASLP.</p>	<p>It is a very good program that we have with the UASLP.</p>
<p>Gracias por considerar mi punto de vista. Saludos!</p>	<p>Thank you for considering my point of view. Regards!</p>

**Appendix 4. Full text of comments in open-ended question 5 of the English-language survey**

## Q5 If not PCC member: What changes would you like to see that would make it possible for you or your institution to consider participation?

Answered: 105 Skipped: 297

#	RESPONSES	DATE
1	it is the first time I heard of PCC, I know nothing, unless you introduce or educate catalogues all over	3/4/2019 3:00 AM
2	Our staff require training	2/27/2019 9:19 AM
3	I need to understand what PCC is and what it offers before I can be able to answer this question.	2/26/2019 4:05 AM
4	I think training and awareness is required.	2/25/2019 10:11 AM
5	The committee invite all types of Libraries through LIASA for us to be well conversant with. Call the Library Managers as they don't know and don't support us in this Coops.	2/25/2019 4:52 AM
6	Pcc awareness	2/25/2019 3:53 AM
7	N/A	2/25/2019 3:06 AM
8	I would be interested in participating in a regional funnel, but the PCC libraries in my region are not interested in this structure. I am not a highly-experienced cataloger, but I (and my staff) could contribute some time and expertise for resources in our collection. We do not do a lot of original cataloging, however, we also have not yet started using batch-loaded vendor records so we actually do look at individual records fairly closely. We often catch small mistakes that we can't fix because a PCC library has already touched the record.	2/20/2019 5:06 PM
9	More information and probably more staff time and training.	2/20/2019 4:56 PM
10	First, let us know how we can join, and if there is any contribution and other responsibilities that we will have, e.g. fiscal Second, lower the bar so small libraries can join Third, provide free/online training I think Marketing of PCC program is not that good. I often run into MARC records in Connexion client that has PCC in it (that means we can't edit the records for the most part). I have never heard of or receive any email messages about any marketing news or inviting to join announcements.	2/20/2019 4:20 PM
11	participating in as a member free of charge.	2/19/2019 11:27 PM
12	Ability to contribute straight MARC format records without subscription to cataloguing services Willingness to consider standards that might apply in multilingual contexts, where more than one official language is in common use Ability to handle records including non-roman scripts	2/19/2019 12:13 PM
13	I need to learn more about PCC.	2/18/2019 10:46 AM
14	Training in Arabic language	2/17/2019 6:29 AM
15	We are now exploring participation in the NJ/NY funnel. It was challenging to discover that there is not funnel coverage for all of the United States. I don't know how many places might be situated as we were of desiring to participate but not really finding a good funnel match.	2/16/2019 8:43 PM
16	Training for an individual librarian, without joining a funnel. Lower number of records required.	2/16/2019 7:11 PM
17	More staff to run the program. We are pretty bare bones and it would be difficult to free up qualified people to run the program.	2/15/2019 4:39 PM
18	I would consider joining.	2/15/2019 12:07 PM
19	I don't know enough about the expectations for a PCC member to be able to recommend changes at this time.	2/15/2019 9:33 AM
20	Reading the questions for non-PCC members I suspect our shelf-ready Australian cataloguing service would find some PCC requirements easy (language of records, staff expertise) and others a barrier to participation (timing of any training session, minimum contributions, specific bibliographic utilities)	2/14/2019 10:14 PM
21	New Zealand based workshop	2/14/2019 4:19 PM

## Request for feedback on participation in the PCC

22	Local management to be enthusiastic and supportive of the contributory nature of PCC as well as ARN records.	2/14/2019 3:45 PM
23	The ability to have individuals certified. Asking administration to support a whole program has been a barrier. I would love to see a more robust funnel system. A few funnels have become defunct/inactive over the years and I was part of a project investigating the possibility of starting one in a particular geographic area, but had trouble getting traction (since previous models seemed to essentially have one institution/person taking on most of the work... I would welcome learning more about other funnel staffing models). Perhaps something that's a hybrid between funnels and individual participation?	2/14/2019 12:07 PM
24	Being a smaller institution, we would not contribute enough records. We would need training that does not cost much or require travel.	2/14/2019 10:54 AM
25	We would like costs to be lower so that we could participate with original and unique cataloguing that we do related to our geographic region.	2/14/2019 9:54 AM
26	Don't now how to become a member and what would be required	2/14/2019 2:58 AM
27	Until administration understands why PCC is important, institutional membership will continue to lag.	2/13/2019 8:38 PM
28	Availability of individual training -- especially if more of an online class format (funds are low, constraints on staff time high). Would like individual membership, where the work I put in to get trained (even if it is on my own) would move with me if I changed jobs.	2/13/2019 5:57 PM
29	Our consortium is considering participation; for our library alone, PCC requirements exceed what we have available in time and staff. A more international orientation in rules etc would make participating in PCC more attractive. As would (progress in) Linked data developments in the PCC programmes/products.	2/13/2019 12:01 PM
30	All I want to be able to do, as a cataloger with more than 35 years experience, is make changes to the 245 and other critical fields when there is a typo in them or the title is transcribed incorrectly. Many times I cannot do this and I don't have the time to go to another place in the library where I can scan a title page, email it to myself, return to my office and fill out a change request form, attach the scan and send it when all I want to do is correct the title page transcription, or the author's misspelled name. It would be nice to add appropriate subject headings, when those on the record are downright wrong.	2/13/2019 11:00 AM
31	Accessibility	2/13/2019 10:56 AM
32	I don't know much about the membership requirements, but if a fee and/or a lot of training/CE is required, that is a big deterrent to small libraries. I'm the only person on staff in my library, and any fees would have to come out of my pocket.	2/13/2019 10:44 AM
33	I was unaware that more PCC participants were wanted, so it wasn't something that was ever considered. So, I guess better outreach to non-PCC libraries on what being a PCC library entails.	2/13/2019 9:32 AM
34	Individual membership! I am the only cataloger for our county library system, and we are not part of any consortium. I do a lot of original cataloging for our special collections and for special projects, and having them be considered PCC would be great. I cataloged PCC (and CONSER) when I worked at an academic library for 10 years - it would have been nice to take those skills and all that training with me when I left.	2/13/2019 7:13 AM
35	I need fully trained staff to do lower level work so that I can do original cataloging and authority work. Can't hire or retain competent staff because the pay is too low and the pool of applicants is pathetic.	2/13/2019 12:36 AM
36	I have never heard about PCC. My job responsibility includes computerized cataloging. In-fact this is my priority responsibility. I surely would like to know more about it and want to join the cooperative.	2/13/2019 12:31 AM
37	The biggest change would probably be reducing the number of record contributions required. I am the sole cataloger/acquisitions librarian at my institution, plus librarian's at my institution are also expected to teach information literacy classes. We also do weekly virtual reference shifts (though these are limited to an hour each due to time and staffing constraints)	2/13/2019 12:12 AM
38	individual membership not having strict number of records requirement	2/12/2019 10:18 PM

## Request for feedback on participation in the PCC

39	Individual participation without institutional membership. Number of record contributions lowered as we do not original catalog a lot of local works. Localized training so catalogers would not have to travel to LOC. Information about joining a local PCC chapter in case my institution didn't want to make the commitment of membership.	2/12/2019 9:27 PM
40	5a: at PCC : probably nothing. 5b: locally : a miraculous conversion to respect for ethics (management to stop lying, stop sabotaging, stop self-contradicting, stop violating their own policies, et cetera)	2/12/2019 6:22 PM
41	It would be nice to be able to be a part of the listservs even though we're not current members.	2/12/2019 4:19 PM
42	I would like to at least participate in the mailing lists, particularly the NACO list, in order to better keep up with changes to cataloging standard practices. (I've done the training, but now work for an ILS vendor rather than a library.	2/12/2019 4:08 PM
43	It would be helpful for me to have materials about why PCC training and participation is valuable, that I could use to convince my library administration that it would be worthwhile for us to participate.	2/12/2019 3:47 PM
44	Honestly, a lot of the changes would need to come at a cultural level within our organization (there's a tendency to simply copy catalog without improving records, regardless of how bad they are). As far as I am aware, we have never considered joining, so I do not know if we would be able to meet the current contribution requirements (not knowing what they are), but I suspect that would be a barrier as well. Lack of NACO participation would also be a barrier, as we do not currently create authority records and do not really have the time to do so.	2/12/2019 2:55 PM
45	Once we get through our LSP migration this summer, we would like to start by exploring NACO membership. From my time at another institution, I recall that a library had to be an OCLC enhance participant before becoming a BIBCO member. I would have to explore whether that is still the case or not, and then proceed along that pathway. At my last institution, we proceeded in this way: NACO (for names and then series); OCLC enhance for monographs, cartographic materials, and AV; CONSER and BIBCO. That took about 10 years.	2/12/2019 2:53 PM
46	Easier access to training.	2/12/2019 12:47 PM
47	"Indians of North America" to start.	2/12/2019 12:16 PM
48	I'm afraid my institution doesn't have that high a regard for the time and committment that would be required for PCC level status. I am the only professional cataloger here qualified to do original cataloging and also the only cataloger qualified to original and copy cataloging in the 8 foreign languages being received. It's already time-consuming having to train my copy catalogers to make local corrections to access points in pcc records that I can't correct in OCLC and then making sure we don't get the same error back during some update procedure. For really egregious errors I ask on Autocat for some kind soul with credentials to fix it. Also, BIBCO requires NACO membership, and we don't process enough materials to meet the number of records required for either.	2/12/2019 12:14 PM
49	We are not a research institution, and therefore, do not have time or staff to contribute a large number of original bibliographic or authority records.	2/12/2019 12:12 PM
50	A limit in numbers of required records.	2/12/2019 12:05 PM
51	I'd like to see more individual membership options. As I've moved jobs, PCC participation levels have varied widely from none to full membership. Some have supported becoming members, some have not. Maybe not have individuals as voting members, but option to participate in NACO, BIBCO, and CONSER if you are already trained would be amazing.	2/12/2019 11:46 AM
52	I think the standards are fair - effort should be required to become a PCC institution - we are realistic in that we can't do so at this time with our meager resources.	2/12/2019 11:38 AM
53	Online NACO training program and more flexibility about number of records contributed.	2/12/2019 11:22 AM
54	Make training easier and more available reduce the expectation for record contributions facilitate the review process	2/12/2019 11:12 AM
55	Making the training more widely available	2/12/2019 11:03 AM
56	reduce record limits; create fact sheet with "argument" for participation and benefits for research/scholarship	2/12/2019 10:55 AM

## Request for feedback on participation in the PCC

57	My institution is part of to consortium with NACO/PCC funnels. I suggest Short training (1 or 2 hour sessions, web, at conferences) for many librarians/library staff. Not teaching NACO/PCC details. Instead, teaching when and how to ask a related funnel catalogers to make a change, correction, closing a ceased periodical, submitting a heading or subject authority, etc. Perhaps suggesting easy record improvements that can be shared cooperatively with little training. There is too much data that needs improved to rely on the current frameworks for training, review, credentialing.	2/12/2019 10:37 AM
58	We would like to contribute to the NACO funnel project for our state, but saw that they were not accepting new member institutions. If something could be done governance-wise to loosen the dominance of large research libraries and their librarians over the process, that would be helpful. Also, much more should be done to make training available and to advertise it.	2/12/2019 10:35 AM
59	Money is always an issue, so part of the reluctance has been getting someone here to do training, but I think that has changed as it is a goal for myself and the other technical services people here. I am now the only cataloger we have, which is also an issue for PCC status but we are currently hiring another position and the head of TS also wants to be PCC so things are moving in that direction. If the training could be online and wouldn't require having someone come in that would help, although from my NACO experience and having Paul Frank come I know it's much better to do in person.	2/12/2019 10:28 AM
60	We used to be participants, but after the recession our department shrank to four people, and admin decided to end the practice. The time constraints and record contribution are our primary pain point, though we would need to get admin to reverse their decision even if those were resolved.	2/12/2019 9:44 AM
61	My department is small. We have one full-time professional (myself - department head), one half time professional music cataloger, and three classified staff catalogers with varied expertise. Making training resources more widely available online without a travel requirement would make the program more accessible. Also, time commitment and contribution requirements could be lowered in order to accommodate small departments with large in-house workloads. Many institutions have these problems, but would like the opportunity to have involvement on a broader scale. Small operations have an equal level of commitment, expertise, and will to serve the profession as the larger better staffed and supported institutions. They should be offered the opportunity to contribute as well.	2/12/2019 9:00 AM
62	Frankly this whole concept seems to be outdated. I've seen a number of pcc records with errors that can't be corrected because of not being part of pcc. We are a community of catalogers. PCC resembles an institution of a bygone era of those privileged who are allowed to do the work.	2/12/2019 7:40 AM
63	Outreach, starting the conversation, outlining the benefits. However, time availability is still a factor and administration here is moving in the shelf ready direction so I'm not sure how successful outreach would be or if there would be a point to it in my institution.	2/12/2019 5:52 AM
64	All we really want to be able to do is occasionally edit a PCC record to correct an error.	2/12/2019 4:22 AM
65	Go back to AACR2R	2/12/2019 3:15 AM
66	Easy access to training, online tests of cataloguing skills rather than the arrogant stance that you can't do the work if you don't contribute to one particular database.	2/12/2019 3:05 AM
67	Honestly, I don't know that it would be appropriate for our institution to consider membership. We don't do much original or upgraded-copy cataloging, and don't have specialized expertise in a subject or format area.	2/11/2019 11:05 PM
68	I don't know that you allow international members!	2/11/2019 9:47 PM
69	I think my colleague has previously contributed NACO records but I don't know much about what she has done. I would be interested in learning more about what we could do.	2/11/2019 9:22 PM
70	As I don't know why we're not participants, I don't know what changes would make participation likely.	2/11/2019 8:50 PM
71	N/A	2/11/2019 7:13 PM
72	Ability to fix PCC records on OCLC from Expert Community member Open minded boss	2/11/2019 7:04 PM
73	Do not like NOT being able to fix a record (such as multiple 505 paragraphs that really should just be one.	2/11/2019 6:32 PM
74	n/a	2/11/2019 6:27 PM

## Request for feedback on participation in the PCC

75	I'm not sure. We are a small law library at the University of Washington that is administratively separate from UW Libraries. We have only 1.5 catalogers on staff.	2/11/2019 6:23 PM
76	Easy access to requirements. Make requirements attainable for different sizes of cataloging teams. I'm not sure how it works, but maybe a certain # of records per staff and varying lengths of time to complete them, since our smaller staff is faced with original cataloging less frequently.	2/11/2019 6:17 PM
77	For myself, the option to participate without an institutional membership For my library, a reduction in the number of records we are required to add.	2/11/2019 6:15 PM
78	More respect for expertise of staff who do cataloging, rather than lumping them in under administration with staff who take enrolments and provide IT-based clerical and advisory services to students.	2/11/2019 6:11 PM
79	Time required is correlated to number of records required. Suggest dropping requirements by half across the board.	2/11/2019 6:03 PM
80	Yes.	2/11/2019 5:52 PM
81	Now that I'm using OCLC I'm open to membership. Especially NACO and SACO. We have easy access to names in the planetary science community.	2/11/2019 5:37 PM
82	A mentor to review records for me.	2/11/2019 5:26 PM
83	PCC needs to become far less bureaucratic. Right now, it mostly seems to be about establishing and enforcing rules and standards that only a narrow set of institutions can meet. PCC needs to be more inclusive - willing to accept, support and build upon the contributions of a diverse set of institutions and individuals. The focus needs to get away from creating "perfect" records describing individual resources and supporting all types of cooperative cataloging efforts - including supporting the development of technology and tools that support a more "crowdsourced" approach to creating high quality records/metadata from which everyone can benefit. If certain institutions can only contribute data at a certain level, the PCC should be able to accept that and build upon it, not exclude those who can't commit to following every rule.	2/11/2019 5:08 PM
84	I would love to contribute as an individual member without my institution needing to be a member.	2/11/2019 5:06 PM
85	Individual membership and a reduction (or the complete removal) of contribution requirements would help. Also, changing the format of training and/or cost. The current requirements for PCC membership are too high for buy-in at smaller public libraries.	2/11/2019 4:53 PM
86	The last time I checked, there wasn't even a statewide funnel we could join. We would not be able to make the record contributions, but would have considered contributing to a statewide funnel.	2/11/2019 4:52 PM
87	Reducing the contribution requirement (or basing it on staffing, rather than institution size) would help. Online training and certification (which I know NACO, at least, was working on when I was part of a funnel project) would also be helpful.	2/11/2019 4:50 PM
88	Regular, sustained recruitment by PCC to non-members. Clarity on quotas and responsibilities. Perhaps PCC should consider offering some sort of "affiliate" status -- my institution might have the time, resources, & interest in PCC "certification" training, but may not be able to exceed quotas for original cataloging.	2/11/2019 4:48 PM
89	I have not seriously considered becoming a PCC member yet, because I am still in the beginning of my career. Therefore, I do not know all the possible obstacles to becoming a PCC member.	2/11/2019 4:45 PM
90	Open availability of rules, tiered contribution levels, greater engagement with e resources,. Engagement with non marc metadata	2/11/2019 4:43 PM
91	Not having to be affiliated with or join bibliographic utilities.	2/11/2019 4:43 PM
92	I would like to see/pursue the option of joining individually and being able to take that membership/certification with me should I change institutions. I would personally be interested however the institution I am currently employed by is not interested. I believe they are not interested mostly due to financial constraints (lack of funding for additional staff, travel and training) and difficulty finding and retaining qualified cataloging staff.	2/11/2019 4:41 PM
93	My institution does not have the funding needed to send someone to training or to host a trainer.	2/11/2019 4:40 PM
94	The library in which I work is not a PCC library. I am affiliated with another library that is, but the local liaison/head of cataloging has not trained and will not allow other others to contribute to PCC. For the library in which I work, training would make it possible to participate and I plan on/hope to get that training.	2/11/2019 4:39 PM

## Request for feedback on participation in the PCC

95	I don't know enough about PCC membership to know what would make it possible.	2/11/2019 4:39 PM
96	More training opportunities	2/11/2019 4:38 PM
97	Not sure of the current requirement. But I would love to be able to participate; learn what training is required and become a better cataloger!	2/11/2019 4:35 PM
98	None; I think the ship has sailed on support for original cataloging here and in our consortium.	2/11/2019 4:31 PM
99	Our volume is too small to make participation worthwhile but would be open to regional participation if possible.	2/11/2019 4:30 PM
100	I am interested in joining. If there is cost associated with membership, that would be a factor for my institution.	2/11/2019 4:24 PM
101	I don't know enough about the program to recommend changes.	2/11/2019 4:23 PM
102	What are the benefits of being a member? Is it extra work? Im not sure what PCC does - I know its a standard for cooperative cataloging.	2/11/2019 4:19 PM
103	I would like to see PCC will consider individual participation for skilled catalogers.	2/11/2019 4:19 PM
104	I would like to see more available free training and lower requirements for joining. I am a single cataloger, so I don't have a backup available at my institution.	2/11/2019 4:17 PM
105	My institution is a NACO/SACO funnel member -- I think that is the most we can do.	2/11/2019 4:16 PM

**Appendix 5. Full text of comments in open-ended question 8 of the English-language survey**

## Q8 To all respondents: what other comments do you have?

Answered: 109 Skipped: 296

#	RESPONSES	DATE
1	Adding Authorities (NACO) to OCLC is in the pipe line. We require taining and certification.	4/10/2019 4:50 AM
2	I'm an early career cataloger and would love to be more involved and develop my skills. I have some training and would like more, but my senior/more experienced colleagues are operating under insufficient time and funding. I get the impression that upper administration doesn't understand the value of PCC membership and activity.	3/29/2019 11:55 AM
3	The onsite and local NACO training we've received has been excellent, but our ability to contribute records has been hampered by the excessively long time it takes for our records to be reviewed. After waiting months for feedback on the first records they submitted, our new trainees finally gave up. We recently started sending records again, and the turnaround time has improved but is still slower than promised. It may not be feasible, but it would be very helpful to have more than one reviewer per funnel.	3/13/2019 11:56 AM
4	to familiarize us with PCC, or sent me an e-mail so that I can understand what is all about it	3/4/2019 3:00 AM
5	I'd really like to be able to join BIBCO, as our library is about to migrate to a shared catalog along with 110 other CA community college libraries. In this shared catalog our holdings will be mapped to OCLC master records, many of which are PCC records. This means that if we see a mistake, or wish to add additional subject headings, or contents notes, we will not be able to do so, because OCLC will not allow us to edit PCC records unless we are PCC members. The hoops you have to jump through to become a BIBCO library are daunting to contemplate, but I would really like to see a way for those of us who want to help make our shared bib records as good as they can be but who are at smaller libraries to participate.	2/28/2019 6:35 PM
6	N/A	2/27/2019 9:19 AM
7	Sometimes you don't become a LIASA member due to financial constraints and you fall behind technologically and otherwise. So, managers should try to keep non-members also abreast of new development at all times.	2/26/2019 4:05 AM
8	Let it be introduced to all cataloguers	2/25/2019 4:52 AM
9	Please raise more awareness of pcc	2/25/2019 3:53 AM
10	We would like to continue in contributing name authority records but find it a big limitation in sharing our expertise when we cannot correct obvious mistakes in bibliographic records when having the book in hand	2/25/2019 3:13 AM
11	N/A	2/25/2019 3:06 AM
12	Appointment of reviewers in South Africa, we are really in need of them. Request to appoint another trainer because one is not enough to cover the whole of South Africa.	2/25/2019 2:53 AM
13	Joined NACO and my cataloguer and I did the training. Shortly thereafter my cataloguer left for a new position. I was ill and then away on sabbatical. Hope to get my new cataloguer up to speed and start contributing more authorities when I return to work this summer.	2/22/2019 12:01 PM
14	No comment	2/22/2019 2:28 AM
15	No comments. Thank you	2/22/2019 2:17 AM
16	Send email messages to market PCC program to librarians and library staff to help them get familiar with the program and membership.	2/20/2019 4:20 PM
17	I really respect PCC and am always glad to see/attend training given by PCC members. I would love for PCC participation to be broadened to include more institutions, or individuals who meet certain criteria.	2/19/2019 6:50 PM
18	You all do a great job!!	2/19/2019 12:42 PM
19	None	2/19/2019 12:13 PM

## Request for feedback on participation in the PCC

20	A major roadblock to efficient cataloging is the presence of duplicate records in OCLC. PCC members should be empowered to determine the best record(s) and merge/delete less desirable records. At present OCLC's duplicate detection program does not work well.	2/18/2019 7:47 AM
21	I have mentioned in various forums that with the transition from a heading-string focus in AACR2 to a fully articulated record with multiple elements in RDA, many of which are not to contribute to the heading-string, then broadening the ability to create authority records seems to be a necessary development of the cataloging field. Whether this be done by expansion of PCC participation, or whether new MARC coding proposed by the DNB can be leveraged to create tiers of quality/imprimatur with respect to authority records should be explored.	2/16/2019 8:43 PM
22	Would love to find a way to work around administrative sticks in the mud. :)	2/15/2019 12:41 PM
23	I am pleased to see the opportunity to join - I've come to a small liberal arts college from two large research institutions and welcome using my expertise.	2/15/2019 12:07 PM
24	I wish PCC secretariat had more staff to handle communications between them and PCC institutions. PCC catalogers at my institution started to refrain from sending questions to LC PCC team - answers sometimes significantly delayed (up to 9 months) or not received at all.	2/15/2019 11:53 AM
25	I work with foreign language materials and often find that other libraries with the same materials have done the work but not provided it for the broader OCLC/PCC community. I find this disappointing.	2/15/2019 11:42 AM
26	None	2/15/2019 11:19 AM
27	I wish I had more access to information about how I could be more involved.	2/14/2019 2:53 PM
28	Thank you for being open to conversations on this topic! The PCC is an invaluable part of our work.	2/14/2019 12:07 PM
29	It is disappointing that the costs are so high that a medium sized urban library can't afford the cost.	2/14/2019 9:54 AM
30	PCC records are to a large extent optional to use in our daily cataloging. Catalogers are free to use cataloging levels as fit for the items in hand.	2/14/2019 8:59 AM
31	It will be great if you promote the importance of the participation in the PCC programs such as NACO, SACO, BIBCO, and etc. among administrators in Academic Libraries.	2/14/2019 8:43 AM
32	none	2/14/2019 1:01 AM
33	I know my institution is a PCC member, but not much more is shared beyond that. I think there is a certain level of pride and respect for it though that I sense from those who do participate.	2/13/2019 8:29 PM
34	I would love to be able to do authority records for local authors. I spend time getting the information to enter the person in OCLC in a way that differentiates them, but that information then is just in limbo.	2/13/2019 5:57 PM
35	The training, advice, standards work, etc of the PCC is invaluable.	2/13/2019 4:43 PM
36	I'm no longer a cataloger but work with the library discovery system which uses the cataloging. Consider having liaison with people who have such roles (perhaps talk to LITA) - their perspective can be very enlightening and sometimes, they need to be enlightened too.	2/13/2019 3:40 PM
37	This is an important issue to me, as the bibliographic record part of our local catalog will soon consist of OCLC master records.	2/13/2019 11:00 AM
38	I've noticed that a lot of PCC records NEED to be updated, but without having that authorization, we're leaving records in OCLC that should be fixed. There needs to be an easier recourse for getting these updated/fixed.	2/13/2019 10:44 AM
39	Don't like the requirement to submit NACO statistics to the PCC directory. We didn't have to do this in the past, and I don't have time to do this.	2/13/2019 10:22 AM
40	My institution is part of a Funnel Project. I think we need more funnels projects in Latin America to be able to contribute with more records.	2/13/2019 7:19 AM
41	*Please* consider those of us who work independently at a high level of expertise!	2/13/2019 7:13 AM
42	give me a feedback on my mail : jami_elahi_noor@yahoo.com	2/13/2019 12:31 AM
43	Is there a quick intro I could show my bosses so they can understand some of the benefits?	2/13/2019 12:22 AM

## Request for feedback on participation in the PCC

44	1) I used to be the NACO liaison for Washington State Library, but then the entire department was cut December 2009. 2) My training (no doubt obviously) is outdated-- was trained 1996[?] at WLN...3) I really miss being able to contribute to NACO, and would also love to be able to improve Level I, etc. records in OCLC. For instance, there have been many occasions where I need to send in an "error report" to request that Award notes be added to records....	2/13/2019 12:12 AM
45	If individual participation was ever considered, I, personally would love to participate!	2/12/2019 9:27 PM
46	Would be nice if PCC cataloguers proofread their records better before applying the 042 field. I have run across many blatant transcription typos that I cannot fix ; (and I stopped scanning title pages and submitting OCLC bib change requests after I was demoted for violating the library director's pronouncement against "detailed cataloging.")	2/12/2019 6:22 PM
47	Contribution to NACO should be unrestricted. Ultimately, URIs, not strings, will represent entities. So the form of a name will be irrelevant. Anyone (library cataloger, engineer, researcher, etc.) should be allowed to add references to authority records (or potentially someday add new authority records) that facilitate access to resources.	2/12/2019 5:39 PM
48	This survey is confused about what membership means.	2/12/2019 4:24 PM
49	I've been at three PCC institutions in the past, and would love to get my current institution there.	2/12/2019 2:53 PM
50	It's time to go back to basics and create good quality records.	2/12/2019 2:30 PM
51	I think the work being done with the PCC and LD4P will help to open the eyes of unenlightened academic library administrators who do not understand the benefit vs. the cost of participation in comparison to the obvious – i.e., the size of the work product of non-traditional metadata librarians. I am so grateful to those enlightened institutional leaders who support the work of the PCC and the integration of the work of PCC members with non-traditional metadata librarians who can manipulate immense data sets.	2/12/2019 1:04 PM
52	Has there been any progress made on providing for virtual attendance at the upcoming OpCo meeting?	2/12/2019 12:54 PM
53	Greater inclusion/welcoming of non-MARC communities would be welcome.	2/12/2019 12:31 PM
54	I think it would be more helpful for this survey to ask what type of PCC member a library is. We are only NACO. Time is a major factor in contributing to NACO. BIBCO is problematic because the records are locked to nonPCC members who could add valuable corrections or value-added content like TOC and summary notes, which the research shows provides better access than controlled vocabulary. It's always frustrating to have to log out of Connexion with my normal OCLC autho and log in with my NACO autho just to make one minor correction. And it's constant. Please consider unlocking the BIBCO records in WorldCat	2/12/2019 12:23 PM
55	We have noticed an increase in the errors found on pcc records, especially in access points like names and misspellings in the 245. Quality control seems to be slipping a bit.	2/12/2019 12:14 PM
56	I would like to see a greater awareness that there is value in contributing PCC records for unique or one-of-a kind items. I've tried to encourage catalogers to participate who catalog these types of resources and they seem to think there is only a reason to create a PCC record that could be used by another institution. Also I would like to encourage catalogers who operate in a narrow area to contribute, such as people who catalog mostly popular music recordings or odd formats in special collections. Some people think you need a broad expertise (i.e., familiar with all formats and genres of sound recordings) to be able to participate.	2/12/2019 12:07 PM
57	I am part of a NACO funnel, but my institution is not part of PCC. We're a smaller institution, so we cannot sustain high levels of record contribution. However, our choice of funnels is limited. We are in Illinois, and there is no regional funnel. Our only available choice is the ATLA funnel, and individual ATLA memberships are required to participate. We already have an institutional membership to ATLA, so people don't want to pay additional individual dues to participate. The ATLA funnel coordinator has too many responsibilities and therefore takes months to return NACO records, so without quick feedback it's difficult to improve enough to become independent, and backlogs of authority records sit unreviewed. We need a better system for record review, or more funnels to share responsibility, so that those of us who really want to participate can do so.	2/12/2019 11:52 AM
58	I greatly value the community support available via e-mail lists, the CONSER list in particular.	2/12/2019 11:45 AM
59	Re. #7 above, YES but it's time for PCC to introduce alternatives to full NACO for BIBCO and CONSER members.	2/12/2019 11:30 AM

## Request for feedback on participation in the PCC

60	My biggest issue is the fact that pcc records cannot be edited, especially in the subject headings, by OCLC cataloging members. I am a subject specialist in Christian theology, and I see many pcc records that have inadequate or misleading subject headings. There are many times that I would like augment what I see in these records (which are probably the majority of records that we use in our catalog) but I do not have permission to do so. The process of going through bibchange@oclc.org or through LC is just too cumbersome. Even though I could make a contribution to other libraries, I am blocked from doing that because I don't have authorization to edit pcc records.	2/12/2019 11:12 AM
61	A booth, poster session, something at ALA would be nice so that people could ask questions and see if their situation would be a fit for the PCC or not.	2/12/2019 11:04 AM
62	Part of the reason I have not pursued PCC membership is I'm still working on my NACO independence.	2/12/2019 11:03 AM
63	Never understood who has any accountability for updating the cataloging for the item. I see records that are years old that are still PCC level information. While it gets the metadata out there, every local library has to edit	2/12/2019 10:55 AM
64	Focus energy on projects that sunset MARC, move to more modern data conventions (at least for the underlying data), yet keep the wisdom of library data practices. By wisdom of librar data a means things like successive entry, differentiation between unique discription and unified access field, name authority, need for a variety of dates (copyright, production, reproduction, edition), inter-relation between works in different languages (translations, and also gathing works of similar subjects in different languages via subject or call number like subject systems), etc.	2/12/2019 10:37 AM
65	We are looking forward to exploring the PCC member option.	2/12/2019 10:28 AM
66	The PCC website is not user-friendly. It takes time to find the information.	2/12/2019 10:00 AM
67	As a staff member at a NACO-contributing public library, I was personally disappointed by the change to self-reporting of statistics via PCC Directory. It seems like an unnecessary step backwards in an era of increasing connectivity: why was the previous reporting method lost? The process itself is easy enough to handle, but the constant creep of responsibilities in our direction (SAR creation, confusion & inconsistency caused by RDA, proliferation of lower quality bib records, etc.) is not encouraging. Thx for the opportunity to communicate.	2/12/2019 9:46 AM
68	We are a naco library and would like broaden our involvement but we never get answers to our emails and it is hard to find out how to do the conser training. I would like it to be online like the naco rda training.	2/12/2019 9:19 AM
69	PCC plays an extremely important role in the library community. So basically, keep up the good work!	2/12/2019 8:19 AM
70	It's time to say goodbye to PCC	2/12/2019 7:40 AM
71	When records in OCLC are converted to PCC records, they should be reviewed before doing that, as I have found numerous errors in PCC labeled records for music materials. It is frustrating not to be able to correct the errors in the master records.	2/11/2019 9:51 PM
72	Please contact me at sarah.sherman@deakin.edu.au I would like us to contribute but do not know much about any of this.	2/11/2019 9:22 PM
73	I'm very glad to see a committee charged to increase engagement and participation. Despite having been at PCC institutions for several years, its inner organization and workings remain largely unknown to me.	2/11/2019 8:11 PM
74	We need to tackle problems with diacritics and work with publishers to make it easier for them to contribute quality metadata	2/11/2019 7:25 PM
75	PCC needs to update views and policies to be more with the times. Linked data is happening now, and PCC is still talking about standards rooted in card catalogs (MARC). PCC needs to better understand RDA relationship with linked data. On the more practical side, PCC needs to value work authorities as much as name authorities.	2/11/2019 7:04 PM
76	Our library participates in one of the PCC component programs, NACO. We are planning to expand our participation to other programs, but since we only recently began NACO participation, the process of increasing our PCC participation will take more time.	2/11/2019 6:51 PM
77	Can the PCC develop a fuller "sales pitch" or prospectus directed at institutional administrators to encourage participation?	2/11/2019 6:43 PM

## Request for feedback on participation in the PCC

78	LC serves as the PCC Secretariat. That arrangement used to function well, but it is time to evaluate it with an eye to change. LC needs to ease its grip on PCC matters and the rest of PCC needs to step up in LC's place.	2/11/2019 6:42 PM
79	Member of NACO funnel, which suits us for the level of involvement we can maintain.	2/11/2019 6:40 PM
80	I think it would be good for PCC members to have some sort of refresher training now and again.	2/11/2019 6:32 PM
81	n/a	2/11/2019 6:27 PM
82	Years ago, when I was a cataloger with 5-10 years of experience, I found it very hard to serve on a PCC Committee. I just didn't know how to get involved and felt I didn't have enough cataloging skills. I don't know if others feel the same way, but thought I should mention it.	2/11/2019 6:25 PM
83	I really use PCC records heavily and deeply appreciate the standards.	2/11/2019 6:18 PM
84	I have worked at PCC member institutions in the past and value the standards PCC level records guarantee.	2/11/2019 6:17 PM
85	I'd love to see a redesigned website with documentation clearly categorized (and in PDF format, rather than Word).	2/11/2019 6:16 PM
86	Good luck!	2/11/2019 6:11 PM
87	I'd like to help because we have access to unusual resources. Sometimes we are the only holder in WorldCat. But we have one librarian to run the Research Library and support other National Parks (only six librarians in the entire NPS). And we seem to have a "lapse in appropriation" much too often.	2/11/2019 6:03 PM
88	More training in PCC in Illinois.	2/11/2019 5:52 PM
89	In some years, the PCC Policy Committee sought to anticipate for the coming calendar year all or most of the appointments & election opportunities to serve, and then put out a call for expressions of interest. That would serve to identify new faces and names for populating PCC groups. Please continue that practice, since it would help with inclusiveness.	2/11/2019 5:51 PM
90	I am at a college library, and the college is part of a large consortium. No libraries in my consortium is a PCC member, and it would be useful to have at least one library/campus that was a member. The other campus libraries are likely up against the same staffing and training/expertise limitations as my library though.	2/11/2019 5:48 PM
91	Nothing to add.	2/11/2019 5:45 PM
92	I find the PCC and CONSER listservs essential, always attend the meetings in DC and prioritize PCC meetings at ALA if I attend ALA.	2/11/2019 5:27 PM
93	As a music cataloger, I create PCC-level original records and would love to be able to create and edit PCC records as an individual. My institution is not interested in doing group trainings or memberships due to limited number of cataloging staff, but I'm personally interested in going through the training process as an individual member. I am very much interested in attending trainings that can be held regionally or at conferences.	2/11/2019 5:06 PM
94	I look forward to seeing the report of this committee. I support the effort to engage a wider community in the work of the PCC.	2/11/2019 5:02 PM
95	We are a small institution. We do use OCLC for most of our cataloging, but make changes locally based on public services preferences.	2/11/2019 5:01 PM
96	I wish there were more training opportunities for PCC members who are already trained, but need re-fresher courses to keep "up-to-date" and to learn new changes.	2/11/2019 4:55 PM
97	I appreciate the PCC and appreciated being involved in NACO when I had the opportunity.	2/11/2019 4:50 PM
98	PCC is a crummy program that looks great on paper but is really a sinkhole for time and attention. For instance, the volume of bonus work generated by LC creating pre-pub and CIP records coded as PCC chews up my time like it's nobody's business as I'm the only person at my institution who's had the training. Thus any changes to OCLC master records have to come through my hands. That's only one part of it; I frequently encounter PCC RDA records with improper structures, incorrect control points, and host of other issues.	2/11/2019 4:48 PM
99	Maybe if I did more original cataloging, I would consider taking the time to become pcc trained	2/11/2019 4:45 PM

## Request for feedback on participation in the PCC

100	I used to work for OCLC and was made independent in making authority records. Then I had to relocate and my current institution would not consider joining so all my training was useless except to make local authority records. I have since not had any training in RDA authorities, but would like to relocate again and feel that this will hinder me.	2/11/2019 4:43 PM
101	I would like to have a better understanding of the requirements for the different programs.	2/11/2019 4:40 PM
102	I would like to be more trained in authority work, especially learning the ability to create name authority headings, but currently do not have the time or the knowledge. My library does not do enough original cataloging to be involved in other parts of PCC other than NACO. Thanks for the survey.	2/11/2019 4:38 PM
103	We have one staff member trained to do NACO cataloging for the institution. Does this make us automatically a PCC institution? I guess I am unclear on what defines a PCC institution.	2/11/2019 4:31 PM
104	Gary Strawn's toolkit has been a great time-saver. I wish we had more time-saving AI, as correct data entry is in itself very time consuming.	2/11/2019 4:29 PM
105	I belong to the NACO-Music Project. I think that makes me part of PCC. I'm actually unaware of anything PCC offers me, but I also don't feel the lack of anything.	2/11/2019 4:24 PM
106	The work that PCC does is an enormous benefit to the cataloging community particularly in setting standards	2/11/2019 4:22 PM
107	Good for you to take this initiative to expand and engage the PCC.	2/11/2019 4:21 PM
108	It is frustrating to not be able to correct PCC records even though I am a competent cataloger.	2/11/2019 4:17 PM
109	AA AA AA AA AA AAA	2/8/2019 4:40 PM

## Appendix 6. PCC International Membership by Country

Includes all programs and membership categories

Data as of August 2019

<i>COUNTRY</i>	Number of PCC members
Argentina	1
Australia	3
Canada	22
Chile	9
China	9
Egypt	1
England	3
Ireland	1
Israel	1
Italy	1
Mexico	15
Netherlands	8
New Zealand	1
Peru	1
Scotland	1
Singapore	1
South Africa	7
Spain	1
Wales	1
Windward Islands	3
<b>Grand Total</b>	<b>90</b>