



# Discovering Innovative Library Practices Through Benchmarking

**Date**

Thursday  
November 29, 2012

**Time**

12:00 p.m. to 1:30 p.m.

**Place**

FEDLINK Conference Room  
Library of Congress  
Adams Building  
Second Floor  
Room LA-217

**Metro/Directions**

Capitol South (Orange/  
Blue Lines)

**Sponsor**

FEDLINK Education Working Group

**Information**

Call (202)707-4813. Request ADA Accommodations five business days in advance at [ADA@loc.gov](mailto:ADA@loc.gov).

**Registration**

This event is free but registration is required. Click [here](#) to register.

**Web Conference**

Web conferencing is available for this event. Please register and select the Icohere option.

**Cancellations**

Please call (202) 707-4813 to cancel.

**L**earn how your colleagues in federal libraries are improving their management practices through benchmarking. This session will cover

- ~ Importance of benchmarking your library
- ~ Benchmarking methodology
- ~ Experiences from USAID, Federal Reserve Board & Export-Import Bank
- ~ Innovative practices discovered from other libraries
- ~ Tips for benchmarking success
- ~ Expectations and sample topics for the benchmarking visit

**Guest Presenters**

- ~ Karen White, U.S. Agency for International Development
- ~ Kris Vajs, Federal Reserve Board
- ~ Karen Krugman, Export-Import Bank of the U.S.

Meeting Announcement MA201302 ~ November 9, 2012

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