Connect to VPN on a Personal Mac Using CyberArk/Idaptive

The instructions below guide you to connect to VPN and reach Outlook Web Access (OWA) on a personal Mac computer.

Before proceeding, you must already have set up your CyberArk/Idaptive account and have:

- The CyberArk/Idaptive application installed on your mobile device; and/or
- A third-party authentication app installed on your mobile device; and/or
- Phone call authentication configured for a phone you can access.

Install the F5 BIG-IP Edge Client

1. On your personal Mac computer, open your browser and visit: https://vpn.loc.gov/my.policy

2. If you see a notice that reads “Your session could not be established,” then select click here to open a new session:

3. In the new window, select Click here under “Continue without installing software”: 
4. Type in your Library username and password, then click Submit:

5. Type in the number for the authentication method you wish to select, then click Submit:

6. If you chose Mobile Authenticator (1), open the CyberArk/Idaptive app on your mobile device. The logo will appear as:

   a. On your mobile device, tap the notification bell icon in the top right corner of the CyberArk/Idaptive app screen:

   b. In the notifications screen, tap the Approve button:
7. If you chose **Third Party Authenticator (2)**, follow the steps provided by your chosen third-party app to approve log-in.

8. If you chose **Phone Call (3)**, your selected phone will ring. Answer the call, and when prompted, enter your **Phone PIN** to approve log-in.

9. Back on your Mac computer, click the **MacEdgeClient_1214** option to start the download:

![MacEdgeClient_1214](image)

10. Find the downloaded folder **BIGIPMacEdgeClient_1214** on your Mac. It will most likely be located in your **Downloads** folder:

![Downloads](image)

11. Inside the folder, double-click the package called **mac_edgesvpn.pkg**.

12. A new Installer window will open:
13. Click **Continue** to read and click through the Installer steps.

14. When prompted, type in the username and password for your personal Mac computer:

15. Click **Install Software**.

16. The completion window will display once the installation has been successfully completed.

17. Click **Close**:

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**Connect to VPN and OWA**

1. Locate the **BIG-IP Edge Client** app in your Mac computer **Applications** folder:

2. Double-click the application to open.
3. In the application window, click **Add New Server** in the Server dropdown menu:

4. For server address, enter: [https://vpn.loc.gov/](https://vpn.loc.gov/)

5. Click **Verify**.

6. Click the **Add and Connect** button:
7. When prompted, enter your Library network username and password, then click **Submit**:

8. Type in the **number** for the authentication method you wish to select, then click **Submit**:

9. If you chose **Mobile Authenticator (1)**, open the CyberArk/Idaptive app on your mobile device.
   
   a. Tap the notification bell icon in the top right corner of the CyberArk/Idaptive app screen:
b. In the notifications screen, tap the Approve button:

10. If you chose **Third Party Authenticator (2)**, follow the steps provided by your chosen third-party app to approve log-in.

11. If you chose **Phone Call (3)**, your selected phone will ring. Answer the call, and when prompted, enter your **Phone PIN** to approve log-in.

12. Once you’ve established the secure connection, open a browser window on your Mac computer.

13. Go to: [https://owa.loc.gov](https://owa.loc.gov)

14. Log in with your Library network username and password. If OWA does not immediately accept your credentials, try submitting your username as **LIB\username**.

If you require assistance with any part of the VPN process, contact the OCIO Service Desk at (202) 707-7727 (Option 2) or via email at [OCIOServiceDesk@loc.gov](mailto:OCIOServiceDesk@loc.gov).