PIV Remote Connectivity Instructions

(Note: PIV is the recommended authentication method for all users. If you do not have a PIV token, please contact the OCIO Service Desk (ocioservicedesk@loc.gov or ext. 7-7727.)

1. Make sure your PIV is inserted in the machine

2. Connect to Wi-Fi, if not already connected:

3. Right-mouse-click on the icon in the system tray and click *Connect. If this icon is not in your system tray, open the Start Menu and search “Big-IP Edge Client.”

4. On the screen pictured, click on PIV:

5. Click OK to the Select a Certificate prompt:
6. Enter your PIN number for the PIV and click “OK”:

7. Wait for the Big-IP Edge Client to show “Connected”:

8. Please be sure to click “Disconnect” in the Big-IP Edge Client window when done with your work day and before restarting or shutting down your machine. Not doing so could cause your machine to disconnect from the Library’s network domain.

If you need assistance, contact the OCIO Service Desk at ocoservicedesk@loc.gov or 7-7727.